Kodak Graphic Communications Canada Company
3700 Gilmore Way
Burnaby, B.C., Canada
V5G 4M1
Tel: 1.604.451.2700
Fax: 1.604.437.9891

Request support: http://graphics.kodak.com
ecentral.graphics.kodak.com

Internal: 719-00322B-EN Rev A
Release date: 18 April 2008

Technical Bulletin

Exporting or Importing Prepress Portal or Storefront Customer and User Data

The import/export utility moves customer and user data between Kodak® InSite™ Prepress Portal systems, between Kodak InSite Storefront systems, or from a Prepress Portal or Storefront system to other software. Use the utility to:

- Move customer and user data from a Prepress Portal for Kodak Brisque® workflow system to a Prepress Portal for Kodak Prinergy® workflow system

  Important: To move data between Prepress Portal systems, the systems must be at the same software revision number. For example, if you export data from Prepress Portal version 5.0.5, you can import the data to a version 5.0.5 system, but not a version 5.0.4 system.
- Export customer and user data in XML format to use in other software, such as billing software

Important: You can not import customer and user data using a tab-delimited text format. You must import the data in XML format.

How to use the import/export utility

The import/export utility is a command-prompt tool. To open a command-prompt window, click **Start** on the toolbar of your Prepress Portal server and select **Programs > Accessories > Command Prompt**.

1. On the server that holds the database, open a command-prompt window and type `export2xml`
2. When the export is complete, note the location of the **Custs_Users<time-stamp>.xml** file.

   Note: If there are any problems with the database—for example, if there are duplicate user names, the export will not proceed. You must resolve all problems before the export will proceed.
3. Perform one of the following steps:

To	Do This
Use the customer and user data in other software	Copy the XML file to a convenient location.
Transfer the customer and user data to another Prepress Portal or Storefront system	a. Copy the XML file to the same location on the new Prepress Portal or Storefront server. b. On the new server, open a command-prompt window and type (all on one line, without a carriage break) `CSWImportExportUtility.exe –import Custs_Users<time-stamp>.xml`

About Kodak Graphic Communications Group (GCG)

The leading provider of graphic communications solutions worldwide, Kodak's Graphic Communications Group (GCG) offers image capture systems; professional color, copydot, and high-speed document scanning systems; inkjet printing and proofing systems; workflow and color management software; thermal imaging devices for film, plates, and proofs; high-quality proofing media, printing plates, and recording film; on-demand color and black-and-white printing systems; data storage products; and professional services. With corporate headquarters located in Rochester, N.Y., Kodak (NYSE: EK) has the largest global sales force and is committed to a digitally oriented growth strategy.

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