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**Internal:** 719-00938A-EN Rev A
**Release date:** 14 Nov 2007

Procedure

# Standard Operating Procedure: Prinergy Device Connectivity for Digital Presses Start-up Assistance

Kodak® Prinergy® Device Connectivity for Digital Presses start-up assistance (SUA) is an on-site service that assists customers who are connecting their Prinergy software workflow to a Digital Print output device via JDF-generated job tickets.

A Kodak applications specialist will help the customer to install and configure the Digital Print option and assist operators to become more proficient with its use in their environment.

This is a fixed duration service. If additional time is required on-site, advise the customer that it can be provided on a chargeable basis, subject to limitations of scheduling and local availability, and advise the customer to contact a Kodak sales representative.

## Deliverables

A Kodak product expert will be on-site for one day to provide start-up assistance service, which consists of on-site coaching and support. To maximize value, the prepress manager should be available at the start of the SUA service to review deliverables and assign individuals to participate in the start-up assistance.

### Key Service Steps

The activities described in this section are designed for Digital Print devices that are approved for connectivity to the Prinergy software. The activities include assisting the customer with setting up a connection to a maximum of two Digital Print devices. Supported digital printers and their controllers are listed in the *Prinergy Digital Print Installation and Configuration Guide*.

Suggested durations are only a starting point; they can be changed, depending on the customer's needs.

| | Omitted | Completed |
|---|---|---|
| **1. Install and configure (The suggested duration is two hours.)** | | |
| Download the Prinergy Digital Print Package from Kodak eCentral®, the Internet portal. (Go to **Self Support > Downloads**, and select **Prinergy Connect** as the product and **Utilities** as the type.) Follow the instructions in the *Prinergy Digital Print Installation and Connectivity Guide* for the remaining installation and configuration procedures. | ☐ | ☐ |
| Set up and the test network connectivity. | ☐ | ☐ |
| Install any JDF editors or processing tools needed. (The editors and tools available are described in the *Prinergy Digital Print Installation and Connectivity Guide.*) | ☐ | ☐ |
| Configure the Digital Print controller to receive JDF submissions. | ☐ | ☐ |
| Create a job ticket for the Digital Print controller. (This is limited to supported job ticket editors.) | ☐ | ☐ |
| Create a Prinergy software process template. | ☐ | ☐ |
| Submit a job and check the result on the Digital Print device. | ☐ | ☐ |
| **2. Demonstrate JDF setup and PDF settings (The suggested duration is one hour.)** | | |
| Explain the JDF setup by demonstrating the Prinergy user interface (UI). | ☐ | ☐ |
| Explain the PDF settings by demonstrating and explaining the process template UI for input and output process plans. | ☐ | ☐ |
| **3. Discuss trapping preferences (The suggested duration is one hour.)** | | |
| Explain why trapping on the Digital Print device controller is preferred over trapping in Prinergy. (source: *Integrating Digital Printers with Prinergy and Evo*, an internal sales FAQ, available on TechPlanet) | ☐ | ☐ |
| **4. Discuss color-mapping preferences (The suggested duration is two hours.)** | | |
| Explain when and why to use color management on Prinergy Refining. | ☐ | ☐ |
| Explain when and why to use color management on Prinergy Output. | ☐ | ☐ |
| Explain when and why to use color management on Spire. | ☐ | ☐ |

## Service Prerequisites and Customer Responsibilities

### Before Starting SUA Service Delivery

To obtain maximum value from the SUA service, the Prinergy and Digital Print device installation must be completed and operational before the start of the SUA service. Any uncompleted installation issues will not result in a longer SUA service period.

### During SUA Service Delivery

Everyone (two operators) participating in the SUA should be available at all times during the SUA service.

The following table shows the responsibilities of Kodak, the customer, and any third parties during the SUA for each supported setup:

| Press Manufacturer | Press Name | Controller Manufacturer | Controller Name | Controller JDF Setup Requirements |
|---|---|---|---|---|
| Xerox® | DocuColor digital production press | Kodak | Spire | The customer must set up. Kodak can assist with connectivity. The default controller setup can be used for testing connectivity. |
| Xerox | DocuColor digital production press | Xerox | DocuSP | The customer must purchase and set up the Xerox FreeFlow® Print Manager. If the customer has not yet set up and tested the FreeFlow Print Manager, a Xerox representative must be on-site during the setup. |
| HP® | Indigo® digital production color press | Kodak | Production Stream | The customer must set up. Kodak can assist with connectivity. The default controller setup can be used for testing connectivity. |
| HP | Indigo press | HP | Production Flow | The customer must set up. An HP representative must be on-site during the setup. |
| HP | Indigo press | HP | Production Manager | The customer must set up. An HP representative must be on-site during the setup. |
| Konica Minolta® | bizhub™ PRO printer | Kodak | Image Controller | The customer must set up. Kodak can assist with connectivity. The default controller setup can be used for testing connectivity. |
| Kodak | NexPress® digital production color press | Kodak | NexStation™ V | The customer must set up. Kodak can assist with connectivity. The default controller setup can be used for testing connectivity. |
| Kodak | NexPress press | Kodak | NexStation Vcs | The customer must set up. Kodak can assist with connectivity. The default controller setup can be used for testing connectivity. |

### After SUA Service Delivery

After completing the Prinergy Device Connectivity for Digital Presses start-up assistance, the customer is expected to have operational skills. More information is available in the following resources:

- *Prinergy Digital Print Installation and Configuration Guide*
- Prinergy Help
- Digital Print controller documentation.

### Limitations and Exclusions

Prinergy Device Connectivity for Digital Presses start-up assistance enables customers to acquire operational skills and advice from a Kodak applications specialist. SUA is a fixed duration service. If additional time is required on-site, it will be provided on a chargeable basis, subject to limitations of scheduling and local availability.

Start-up assistance occurs after the output device installation is completed. The SUA checklist shall not be a barrier to completion of the installation. Start-up assistance does not include system or device calibration.

## Customer Comments

Note any customer comments or actions needed:

## Confirmation

The Prinergy Device Connectivity for Digital Presses start-up assistance service was performed on / / (day/month/year) by a representative of Kodak and witnessed by at least one representative of the customer.

Kodak representative: _____

Signature: _____

Customer representative: _____

Signature: _____

Upon completion of the start-up assistance, the Kodak representative will send a copy of this document to the regional service manager.

**About Kodak Graphic Communications Group (GCG)**

The leading provider of graphic communications solutions worldwide, Kodak's Graphic Communications Group (GCG) offers image capture systems; professional color, copydot, and high-speed document scanning systems; inkjet printing and proofing systems; workflow and color management software; thermal imaging devices for film, plates, and proofs; high-quality proofing media, printing plates, and recording film; on-demand color and black-and-white printing systems; data storage products; and professional services. With corporate headquarters located in Rochester, N.Y., Kodak (NYSE: EK) has the largest global sales force and is committed to a digitally oriented growth strategy.

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