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Technical Bulletin

InSite Client Configuration

Overview

The Kodak® InSite™ family of products uses the Internet to connect directly to different parts of the workflow, which helps build relationships between you and your customers. InSite software facilitates collaboration, digital asset management, online job submission, online print ordering, and personalization of print items, and offers monitor proofing to streamline the review and approval processes.

- The Kodak InSite Creative Workflow system provides a collaborative workspace, where design teams can manage and share images, artwork, and other files (known as *elements*) that make up a publication.
- Kodak InSite Asset Library is the companion software to the Creative Workflow system. It provides an environment where you can store elements that you may want to reuse in future publications.
- The Kodak InSite Prepress Portal system allows printers and their customers to work with print jobs, making the proofing, correction, and approval processes simple and efficient.
- The Kodak InSite Storefront system allows print buyers to order print jobs over the Internet.
- The Kodak InSite Variable Data Print (VDP) system allows users to personalize print items over the Internet.
- The Kodak Matchprint® Virtual technology displays proofs that show consistent and accurate prepress color to stakeholders at different locations.
- The Kodak PressProof™ software provides color guidance in the pressroom, using the Matchprint Virtual technology.

This document describes the supported configurations for workstation computers that will be used to access the InSite software.

Determining Your Workstation Configuration

To find the details of your current workstation configuration, click **System Diagnostics** on the Login page of the InSite software. The system checks your workstation's operating system, Web browser, Sun™ Java™ and JavaScript settings, speed of network connection, and proxy settings. It also tests your Smart Review connection, and your upload and download connections.

Internet Connection

Your Internet connection must meet the following requirements:

- Has a high-speed connection of at least 64 kilobits per second (Kbps)
- Provides access to the InSite or PressProof server on ports 80 and 443, and does not analyze traffic on port 443
- Does not block .jar files

Ideal Workstation Configurations

The following tables describe the recommended configurations for computers running an Apple® Mac OS® or a Microsoft® Windows® operating system. For other supported configurations, see *Other Supported Operating Systems, Java, and Web Broswers* on page 3.

For information on setting up your InSite system for color-accurate viewing, see the *Matchprint Virtual Release Notes* at http://graphics.kodak.com/matchprintvirtual/.

Recommended Mac Computer Configuration	
Display Resolution	1024 x 768 or higher Note: if your display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features.
Operating System	Mac OS X, version 10.4.6 or later
Memory	• 1 GB of random-access memory (RAM) • 2 GB of RAM for PressProof software. **Note:** If you use multiple monitors with PressProof, then 4GB is recommended.
Central Processing Unit (CPU)	Apple iMac® computer, Apple Mac® Pro computer, or Apple Mac® mini computer (with an Intel® Core™ Duo processor)
Internet Browser	• Apple Safari™ software • (Prepress Portal and Storefront only) Mozilla® Firefox® browser
Java	Java software for Mac, version 1.5 or later

Important: For correct functioning of InSite software on a Mac computer with Safari software, you must allow files to open after downloading. To do this, start the Safari software and choose **Preferences** from the Safari menu. On the **General** tab, ensure that the **Open "safe" files after downloading** option is selected.

Recommended Windows Computer Configuration	
Display Resolution	1024 x 768 or higher Note: if your display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features.
Operating System	Microsoft Windows XP, 2000, or 2003
Memory	• 1 GB of RAM **Note**: if you run other software at the same time, more memory will be needed.
Internet Browser	Microsoft Internet Explorer® browser version 6.0 or later
Java	Sun Java software, version 1.5 or later

Other Supported Operating Systems, Java, and Web Browsers

Other Supported Mac Operating Systems	Supported Java VM	Supported Web Browsers	Limitations
Mac OS 10.5	Java 1.5 or later for Mac	Safari 3.x; Firefox 2.x	Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Mac OS 10.4.11	Java 1.5 or later for Mac	Safari 3.x, Firefox 2.x	Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Mac OS 10.4.6 to 10.4.10	Java 1.5 or 1.4.2 for Mac	Safari 2.x; Firefox 2.x	• No scripted proxy support with Java 1.4.2 for Mac. • Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Mac OS 10.4.5 or earlier	Java 1.5 or Java 1.4.2 for Mac	Safari 2.x	• Does not support Storefront or VDP • Does not support Matchprint Virtual technology on a Mac computer that has an Intel processor. • No scripted proxy support with Java 1.4.2 for Mac.
Mac OS 10.3.9	Java 1.4.2 for Mac	Safari 2.x	• Does not support Matchprint Virtual, PressProof, Storefront, and VDP. • Does not support the Manage Access feature for projects and libraries in the Kodak InSite™ Desktop client software for Creative Workflow and Asset Library.

Other Supported Windows Operating Systems	Supported Java VM	Supported Web Browsers	Limitations
Windows Vista™	Sun Java 1.6 and 1.5	Internet Explorer 7.x, Firefox 2.x	Downloaded files are saved in a folder chosen by Windows Vista, not the folder you select. Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Windows XP	Sun Java 1.6, 1.5, and 1.4.2	Internet Explorer 7.x, 6.x; Firefox 2.x	Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Windows 2003	Sun Java 1.6 and 1.5	Internet Explorer 7.x, 6.x; Firefox 2.x	Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Windows 2000	Sun Java 1.6, 1.5, and 1.4.2	Internet Explorer 6.x, 5.x; Firefox 2.x	Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.
Windows NT 4 SP5	Sun Java 1.6, 1.5, and 1.4.2	Internet Explorer 6.x, 5.x	Asset Library, Creative Workflow, and VDP do not support Firefox 2.x.

Unsupported Operating Systems, Java, and Web Browsers

The InSite software does not work with the following configurations:

- Microsoft Java software (Please upgrade to Sun Java software.)
- Windows ME or 9x operating systems
- Mac OS 10.4.5 or earlier (**Note**: Storefront and VDP only)
- Mac OS 10.4.2 or earlier
- Mac OS 10.3.8 or earlier
- Mac OS 9
- Netscape Navigator software
- Internet Explorer browsers on Mac computers
- Safari 3.x software with Windows operating systems (**Note**: Prepress Portal and Storefront only)

Proxy Servers

The InSite software supports proxy servers that use the CERN proxy protocol.

Proxy Server Requirements

The proxy server must meet the following requirements:

- Supports both http and https client requests on a single port
- Has access to the InSite or PressProof server on ports 80 and 443, and does not analyze traffic on port 443
- Does not block .jar files

Client Requirements

To connect to the proxy server, client computers must meet the following requirements:

- Ports 80 and 443 must be open on the firewall.
- The IP address of the proxy server must be manually set. On a Mac computer, the IP address must be set separately for the http and https protocols.
- Automatic proxy detection must be disabled.

Note: Scripted proxy configuration is supported on Windows computers with the Internet Explorer browser and Java software 1.5 or later, and Mac Computers with Safari software and Apple Java software 1.5 or later.

Supported Authentication Schemes

The following table describes the authentication schemes that are supported.

Supported Authentication Schemes	All InSite Software	Creative Workflow/Asset Library Only	
	Web Browser on a Windows or Mac Computer	InSite Desktop software on a Mac Computer	InSite Desktop software on a Windows Computer
Basic	Yes	Yes[a]	No
Microsoft Kerberos	No	No	No
NTLM (challenge-response)	Yes	No	No
Unauthenticated	Yes	Yes	No

[a]If the system is integrated with the Prepress Portal software, you can log on to the Desktop software, but you cannot upload files, download files, or use Smart Review.

Other Software Requirements

To use the **Make viewable in Smart Review** option when uploading an Adobe® InDesign® element using the InSite Desktop version of the Creative Workflow software or Asset Library, you must have InDesign Creative Suite® 2 (CS2) installed on a Mac computer.

About Kodak Graphic Communications Group (GCG)

The leading provider of graphic communications solutions worldwide, Kodak's Graphic Communications Group (GCG) offers image capture systems; professional color, copydot, and high-speed document scanning systems; inkjet printing and proofing systems; workflow and color management software; thermal imaging devices for film, plates, and proofs; high-quality proofing media, printing plates, and recording film; on-demand color and black-and-white printing systems; data storage products; and professional services. With corporate headquarters located in Rochester, N.Y., Kodak (NYSE: EK) has the largest global sales force and is committed to a digitally oriented growth strategy.

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