# Accessing the backplane

**Description** The card cage and power box should only be opened by Creo service personnel

**Context** ☑ Trendsetter 3230 (TS4 Version)

**Safety**



**DANGER! High voltage hazards exist within the power box. Turn off all power to the machine before beginning work on the power box.**



**WARNING: Whenever you open any of the access panels on the recorder, press the Abort button. This ensures all mechanical operations are stopped and the drum is idled.**

**WARNING: Static sensitive components are located within the power box. Always use static wrist straps when working on any components in the power box.**

**Steps**

1. Use the 4mm hex key to open the power box panel.

   The backplane is on the left side of the power box.

**Notes** The Power Box can only be opened by Creo service personnel using a 4mm hex key.