Magnus VLF
Installation Feedback Report Form

Site Information

Customer	Berryville Graphics
Address	25 Jack Enders Blvd, Berryville, VA
Device serial number	MT163
Autoloader options installed	4 bay MCU

Installation Information

Installation Team	Glen Carey, Jeff Heiner, Bill Oldal
Installation start date	April 10, 2006
Media type used	Kodak Thermal Gold
Media sizes used	Heidelberg 31x40.5, Timpson (and various sizes in-between) All .012" gauge
Installation end date	May 15, 2006

Problem Descriptions

Description of problems encountered	Correct the various issues with the system including: replace broken load table away sensor, replace bad Genine 1 board, re-route drum fly-off laser cables, re-route engine actuator cables, replace two TH3 heads, troubleshoot Prinergy Evo/Print Console disconnect issues. Site had an air flow supply issue that caused us to have to lower the laser air jets to 40psi to stop generating error messages. Note: Berryville Graphics, along with Cadmus Communications, had requested a few teams of people to receive operator training (about three training classes per site, on different shifts). It would be good to add a more detailed clause in our sales contract to limit the amount of classes to 3 people each, and the number of training classes to 2. Additional people could be trained up at an additional cost to the client).
Description of causes	Awaiting answers on TH3 failures. Unknown why Genine board would fail. Other issues mostly integration, and have already been escalated for correction.
Description of solutions	Re-route cables, replace bad parts.
Additional comments or suggestions	All issues already being addressed by PD and manufacturing teams.