Kodak

CTP Feature Licensing Upgrade

1. INTRODUCTION

This document provides a quick overview and summary of the general process for upgrading to CTP Feature Licensing (CFL). This requires a combination of licensing for service and device features. Both service and device feature licensing are implemented using CTP Feature Licensing Server and CTP Feature Licensing Manager software in combination with dongles for customers and service.

More detailed and specific information is available on TechPlanet.

2. ABOUT SERVICE LICENSING

The upgrade process consists of installing CFL Server version 2.1.5 or later and using Service Shell 2.6 SP2 or later. This software is available in all the latest output devices controlled releases (CR). The minimum requirements and order of installation are:

1. Microsoft .NET Framework 1.1
2. CTP Feature Licensing 2.1.5
3. A valid service dongle in the USB port
4. Service Shell 2.6 SP2 or above

2.1 Providing service access to customers

Once the requirements and installations listed above are complete, it is possible to provide a customer with a limited access level to Service Shell called **Advanced User**. This access is provided only if:

- The customer is under contract and optionally is considered Shared Maintenance status or has completed uptime training.
- The customer has received approval from local service management for this access—In US&C approval must come from Service leadership.

A customer can call the Response Center in order to request the access.

Once the request has been approved the following are required:

- Customer dongle
- An advanced user license that is by default valid for one year
  To generate this license, you must have access to

http://ccatemplic.creo.com/cfldatabasewebgen and click **Generate Service License.**

3. ABOUT DEVICE FEATURE LICENSING

It is necessary to upgrade to device feature licensing whenever upgrading from non-licensed, protected firmware to licensed firmware. For example, Kodak ® Trendsetter® or Trendsetter® NEWS CR 5.x uses a license to configure the device. Magnus™VLF CR 3.x or later also uses a license.

When upgrading to these controlled releases because of a sales or service requirement, you can minimize downtime by answering two questions.

1. Is there a customer dongle on site?
   - Order a dongle if there is no dongle on site, or, if you are not sure that there is a dongle on site.
   - If the workstation driving the device is running Kodak® Prinergy® single server or Prinergy® Evo then CFL will use the same dongle. The dongle ID can be found using the workflow find key tool available at: http://master.creo.com/wfsweb/searchKey.html
2. Does the pre-generated license match the current device configuration?
   - To find a license for a specific device, use the device serial number or sales order number to search http://ccatemplic.creo.com/cfldatabasewebgen

     A pre-generated license will not have a dongle assigned to it.
     Hint: This is a good way to verify whether a device was ever upgraded to CFL-licensed firmware.
   - Use the configuration checker script to determine that the license matches the device configuration.
   - If the license and device configuration do not match, this must be resolved with the Product Support Manager responsible for the product.

Once the dongle ID is known, the license can be finalized by anyone who can access CFL Webgenerator (http://ccatemplic.creo.com/cfldatabasewebgen).

- Search for the license by entering the device serial number
- Click **Transfer,** enter the dongle ID, and provide the reason for the transfer.

Note: If there are licensing issues or missing options, an emergency license valid for seven days can be issued if there is a dongle on site. This is also done through http://ccatemplic.creo.com/cfldatabasewebgen.

3.1 Controlled release upgrades

CR upgrades from non-CFL firmware to CFL-licensed firmware can only be performed once the previous questions have been answered.

Note: Going backward from licensed to unlicensed firmware is *not an option*.

Follow the installation instructions in the release notes for the CR.

3.2 Sales upgrade that requires a new license

You must submit a completed form 750-00383A to Order Management that records the information described above. The License Key team cannot generate the license without this information.

4. LINKS AND REFERENCES

- CFL Website: http://techplanet.creo.com/output/device_control/feature_licensing/nav/index.htm
- About ordering/using dongles and upgrade flowchart: http://techplanet.creo.com/output/device_control/feature_licensing/nav/proced.htm
- WebEx® and web-based training are available at http://techplanet.creo.com/output/device_control/feature_licensing/nav/reference.htm
- CFL server, Scripts, MS .Net: http://techplanet.creo.com/output/device_control/feature_licensing/nav/downloads.htm