# Cleanup Procedure for Upgrades to Print Console 4.x

**Document number:** 719-00724A-EN Rev A

## Product

- Print Console 4.x
- Magnus VLF

## Machines affected

Perform this procedure after using Magnus VLF Controlled Release 3.0, 3.1, or 4.0 to upgrade from Print Console 3.x to Print Console 4.x. It applies to the following upgrades:

- Magnus VLF MCE with Print Console 3.x to Magnus VLF MCE with Print Console 4.x
- Magnus VLF MCE with Print Console 3.x to Magnus VLF GMCE with Print Console 4.x

## Background

When a site upgrades from Print Console 3.x to Print Console 4.x, the workflow may load the old GDAPI DLL from Print Console 3.x instead of the new one from Print Console 4.x. If this happens, jobs will fail with SCSI errors.

## Solution

The solution involves five tasks:

- Confirm that the first entry in the path is Print Console 4.x.
- Clean up extra **PrintConsoleGDAPI.dll** files.
- Remove PrintConsole 3.x entries from the **Startup** folder.
- Disable Auto Logon.
- Reboot the workstation.

## Procedure

1. Confirm that the first entry in the path is Print Console 4.x.
   a. Open a DOS window: **Start > Run**, type **cmd**, and click **OK**.
   b. In the DOS window, type **path** and press **Enter**.
   c. Confirm that the first entry in the path is **<system drive>:\Creo\PrintConsole4\bin** as shown in Figure 1.

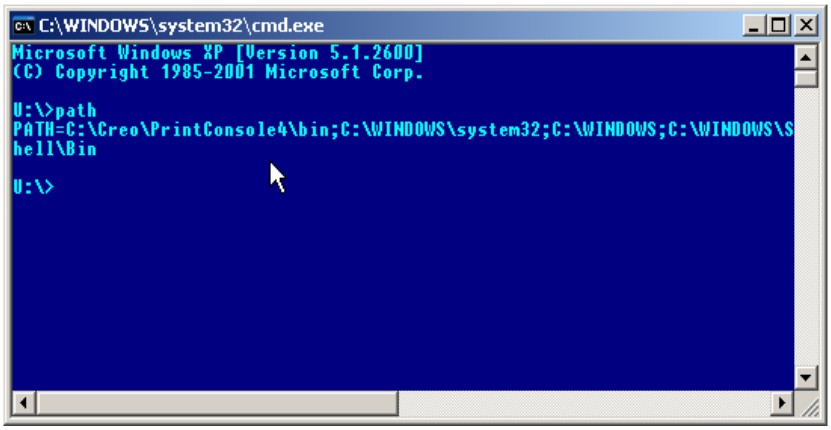



Figure 1

If the first entry in the path is **<system drive>:\Creo\PrintConsole4\bin**, go to step 2.
If the first first entry in the path is *not* **<system drive>:\Creo\PrintConsole4\bin**, perform the following steps:

d. Right-click **My Computer** and select **Properties**.

e. Select the **Advanced** tab.

f. Select the **Environment Variables** button.

g. Add the path to the Print Console bin directory to the ***beginning*** of the system path environment variable. This will be one of the following:
**C:\Creo\PrintConsole4\bin**
**D:\Creo\PrintConsole4\bin**

h. You can also delete the Print Console 3.x entry from the path. This will be one of the following:
**C:\Creo\PrintConsole\bin**
**D:\Creo\PrintConsole\bin**
If you do not delete it, ***the Print Console 4 path must appear before the Print Console 3 path***.

2. Clean up extra **PrintConsoleGDAPI.dll** files.

A new version of the **PrintConsoleGDAPI.dll** is created in **<systemdrive>:\Creo\PrintConsole4\bin** during the upgrade to Print Console 4.x . Unfortunately, the old version is not uninstalled and there are a number of PrintConsoleGDAPI.dll's left in the system that can cause problems.

a. Go to **Start > Search > For files and folders**.

b. Search for **PrintConsoleGDAPI*.*** .

c. Rename all entries except for the **<system drive>:\Creo\PrintConsole4\bin** as shown in Figure 2.

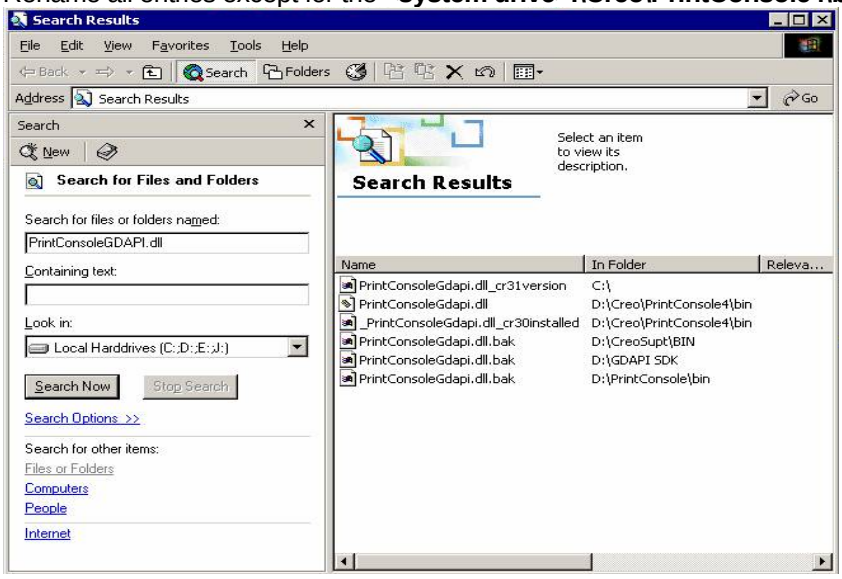



Figure 2

3. Remove PrintConsole 3.x entries from the **Startup** folder.
   a. Go to **<system drive>:\Documents and Settings\All Users\Start Menu\Programs\Startup**.
   b. Delete the Print Console 3.x entry.
4. Disable Auto Logon.
   a. Open regedit.
   b. Go to **HKEY_LOCAL_MACHINE\ NT\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon**.
   c. Change **AutoAdminLogon** from **1** to **0** (zero).
5. Reboot the workstation.

   These changes will take effect when you reboot the workstation.

| | |
|---|---|
| **Technical contact** | Jose Delgado |
| **Date submitted** | 11 July 2006 |
| **Last updated** | 13 July 2006 |