Determining Print Console Upgrade Paths

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Product

Kodak Print Console software

Background

If a workstation has an earlier version of Print Console installed and if you are still connecting to the same output device, you may be able to perform an upgrade on a workstation rather than perform a completely new installation (clean install).

Early versions of Print Console were standalone products. Beginning with Print Console version 2.1, Print Console is now distributed only as part of a controlled release (CR), a package of components (hardware, software, and firmware) that has been tested and is known to work together.

Solution

Use the following tables to determine which upgrade paths are allowed.

Pre-Controlled Release

Note: If you are using Print Console 1.x or 2.x with CRI, please contact Jose Delgado with your system information for tracking purposes.

From Print Console version	To Print Console version	Recommended action
1.x.x.x	2.x.x.x	Clean install
2.0.x.x	2.1.x.x	Upgrade
2.1.0.x	2.1.1.x	Upgrade

Controlled Release

Controlled releases are device-specific. Do not install Print Console software from a CR that is not for your product. When upgrading controlled releases, Kodak recommends that you upgrade from one major CR to the next (for example, from ThermoFlex Wide CR 1.1 to ThermoFlex Wide CR 2.0). Try not to skip over major controlled releases (for example, from NEWS MCE CR 1.0 to NEWS MCE CR 3.0).

From Print Console version	To Print Console version	Recommended action
In CR X	In CR X + 1	Upgrade
Version not in a controlled release	Version in a controlled release	Clean install
2.1.0.x	2.1.1.x	Upgrade

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Procedure

1. To perform an upgrade, use the procedures in the installation guide for your version. These guides are on the Installation page.
2. To migrate settings from an earlier version of Print Console, use the procedures in the migration guide for your version.

See also	If you are upgrading from Print Console 3.x to Print Console 4.x using Magnus VLF CR 3.0, 3.1, or 4.0, the workflow may load the old GDAPI DLL from Print Console 3.x instead of the new one from Print Console 4.x. If this happens, jobs will fail with SCSI errors. For the solution, see *Cleanup Procedure for Upgrades to Print Console 4.x* (719-00724A-EN Rev A).
Technical contact	Jose Delgado