Installation Guide

English

Print Console version 4.3

731-00441A-EN Rev A

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Internal 731-00441A-EN Rev A

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Installation Overview

What workflows are supported?

The workflows supported by Print Console 4 are listed below. Creo plans to eventually support all workflows, but there are some exceptions for Brisque with the initial release of Print Console.

Workflow	Input file formats	Supported	Data path supported		
	Some workflow configurations		SCSI **TMCE**	TSP **TMCE**	Gigabit Ethernet **GMCE**
Prinergy Connect®	• PDF • PS • DCS • EPS • CT/LW • TIFF/IT	December 2005	Yes		Yes
Prinergy® Evo - Normalize		December 2005	Yes		Yes
Prinergy Evo - Output from Adobe PostScript®	PS	December 2005	Yes		Yes
Prinergy Evo - TIFF	1-bit TIFF	December 2005	Yes		Yes
Brisque® ***via Screen2Go and Evo TIFF Hot Folders*** (this is a short-term solution that will be replaced by Brisque Direct solutions in 2006)	• CT/LW • PDF • ICF • TIFF (1-bit, IT, 8-bit)	December 2005	Yes		Yes
Brisque Direct—TSP only		TBD		Yes	
Brisque Direct		TBD		Yes	Yes
Synapse NewsManager	• PDF • 1-bit TIFF	TBD	Yes		Yes
third party workflows via Evo TIFF Hot Folders	third party	December 2005	Yes		Yes

Is the workflow software shut down?

Shut down the workflow software before installing Print Console. Restarting the workflow software after Print Console 4.3 has been installed ensures that the workflow picks up the correct GDAPI DLL.

Do you have an account with Administrator privileges?

Installations and upgrades must be run from an account that has administrator privileges.

Will you be selecting a language other than English as your language preference?

If you will be selecting a Far East language, you must set up your Windows system with language support for Far East languages. See *Installing Languages* on page 11 for the procedure.

In addition, the locale should be set to **English** when running the installer. (The locale is the configuration that sets up an operating system to use the appropriate regional standards for numbers, currencies, times, and dates. See *To change the locale to a Far East language in Windows 2000:* on page 13.) If you are performing an upgrade on a workstation where the locale has been set to another language, you must change the locale to English and restart the operating system before running the installer for upgrades.

Is this an MCE device?

If so, determine whether the Print Console workstation is part of a workgroup or a domain. You will need this information during PPP server setup when you decide which server will authenticate the connection.

For more information, see the section on *Selecting an Authentication Server* in the PPP server setup guide for your system:

- *Configuring Windows 2000 as a PPP Server for MCE TCP/IP Serial Connection with Print Console*
- *Configuring Microsoft Windows Server 2003 as a PPP Server for MCE TCP/IP Serial Connection with Print Console*

If you are using the Configuration Wizard in Service Shell 3.0 for PPP server setup, see the Service Shell 3.0 online help (available in Service Shell and on TechPlanet).

Related Documentation

Print Console has a context-sensitive online help system, which has reference material and procedural information for all the features and functions in Print Console software. Other documentation that will help you install and configure Print Console includes:

Type of installation	Title and part number	Where available
All	*Print Console 4.3 Release Notes* (739-00155A-EN)	Available on the: • TechPlanet Reference page • Installation CD-ROM • eCentral (https://ecentral.creo.com)
All	*Print Console Specification*	Available on the TechPlanet Overview page.
All MCE devices	See the Service Shell 3.0 online help for information about PPP server setup via the Configuration wizard.	Documentation available on the: • TechPlanet Procedures page • Installation CD-ROM • Service Shell TechPlanet site • Service Shell Host software online help system The wizard is available as part of the Service Shell software in the Controlled Release.
Brisque Screen2Go	*Brisque to Trendsetter Connectivity via Screen2Go Installation Guide*	Available on the Screen2Go TechPlanet site.
	Brisque to Trendsetter Connectivity via Screen2Go User Guide	
	Brisque-to-Print Console Connectivity (via Screen2Go) Technical Bulletin	
Prinergy Prinergy Evo		Find the latest Prinergy documents on the Prinergy or Prinergy Evo TechPlanet sites.

(Optional) Optimal Display Setup

The optimal display setup for Print Console 4 is to use silver XP theme and font smoothing on Windows 2003 Server and XP Pro. Windows 2000 Server suppports font smoothing but does not support themes.

To set up font smoothing on Windows 2000 Server:

➢ Select **Start > Settings > Control Panel > Display > Effects > Smooth edges of screen fonts**.

To set up Silver XP Theme and font smoothing on Windows 2003 Server:

1. Select **Start > Control Panel > Administrative Tools > Services**.
2. Double click the Themes service to display its properties.
3. Set Startup Type to **Automatic** and click **Apply**.

4. Press **Start** to run the Themes service.
5. Press **OK** and close the services window.
6. Select **Start > Control > Display > Appearance** and configure these settings:
   - **Windows and buttons > Windows XP style**
   - **Color scheme > Silver**
   - **Effects... > Use the following method to smooth edges of screen fonts > ClearType**

To set up Silver XP Theme and font smoothing on XP Pro:

1. Select **Start > Settings > Control Panel > Display > Appearance** and configure these settings:
   - **Windows and buttons > Windows XP style**
   - **Color scheme > Silver**
   - **Effects... > Use the following method to smooth edges of screen fonts > ClearType**

Requirements

The following tables give an overview of system requirements. For more information, refer to the *Site Preparation and Requirements* document for the output device on which you are installing Print Console. Print Console is installed on different workstations, depending on the output device and workflow.

For this workflow	Print Console is installed on
Prinergy	Prinergy Render Station (secondary server)
Prinergy Evo	Workflow server
Brisque	Print Console workstation
third-party RIP	Print Console workstation

For MCE workstations/servers, the following requirements apply:

Workstation/server	• For MCE devices, Windows 2000 (Professional or Server) or Windows 2003 (Server or XP) must be configured as a Point to Point Protocol (PPP) server for Print Console. If you are using Service Shell version 3.0 or later, this can be done through the Service Shell TCP/IP configuration wizard (which requires a service license and possibly a service dongle), using the Service Shell online help for reference and procedural information. If you are using earlier versions of Service Shell, you will need to follow the procedures in one of these documents (found on the installation CD, Print Console TechPlanet Procedures page, or eCentral): ❒ *Configuring Windows 2000 as a PPP Server for MCE TCP/IP Serial Connection with Print Console* ❒ *Configuring Microsoft Windows Server 2003 as a PPP Server for MCE TCP/IP Serial Connection with Print Console.* ❒ Service Shell 3.0 online help • Servers must have NetBEUI and TCP/IP network protocols installed and configured • If UNIX network connectivity is required, Hummingbird NFS must also be installed and configured
Video cards	• High-resolution, 24-bit • Optimized for the Windows Graphics Device Interface (GDI) • Minimum 4 MB video RAM • Video display set to a minimum of 1024 x 768 pixels and a minimum of 65536 colors; Creo recommends true color (24-bit) display • Older servers may not meet some of these requirements. Please contact your Creo service representative for advice.

Installing Print Console



Important: Shut down the workflow software before you start the Print Console installation. Restarting the workflow software after Print Console 4.3 has been installed ensures that the workflow picks up the correct GDAPI DLL.

Print Console is typically installed by the Controlled Release installer. After the entire CR is installed, there are a few post-installation configuration procedures:

- If you want to migrate settings from an earlier Print Console installation, run the importer tool. Find the procedure in *Migrating Settings* on page 17.
- If you want to use a language other than English, select a language in the Print Console Preferences tool: **Tools > Preferences > General > Display language**. See the online help (available through the **Help** menu) for details about setting up language and other preferences.

If, for some reason, you need to manually install Print Console, you can launch **PC4Setup.exe** and follow the onscreen instructions that will lead you through a clean install or an upgrade.

Upgrade

Print Console 4.3 can be safely installed on a system that is also running Print Console 3.x.

Note that Print Console 3.x will not work with a GMCE system.

The procedure for an upgrade is the same as that for a clean install.

Installation Procedures for Different Kinds of Workstations

As described on page 4, the type of workstation on which Print Console is installed depends on the output device and the workflow. Perform the appropriate installation procedures for each:

For this system	Use these installation procedures
Prinergy	Install Print Console on the Prinergy Render Station (secondary server): • Install and configure the Prinergy Render Station according to Prinergy documentation (see *Related Documentation* on page 2). • Install Print Console as part of the Controlled Release installation. Follow the *Setting Up Output Devices* instructions in the *Prinergy Installation Guide* document (see *Related Documentation* on page 2).
Prinergy Evo	Install Print Console on the Prinergy Evo workflow server: • Install and configure the workflow server according to Prinergy Evo documentation (see *Related Documentation* on page 2). • Install Print Console as part of the Controlled Release installation. Follow the *Setting Up Output Devices* instructions in the *Prinergy Installation Guide* document (see *Related Documentation* on page 2).
Brisque-to-TIFF (Screen2Go)	Install Print Console on a Print Console workstation. • Connect to the Brisque using an NFS Hummingbird connection. Use the procedures in the Brisque documentation (see *Related Documentation* on page 2). • To submit TIFF files, install the Screen2Go module on the Brisque according to the Screen2Go documentation (see *Related Documentation* on page 2).
Third-party RIPs	• Install Print Console on a Print Console workstation. • Install Prinergy Evo with the TIFF Downloader option to provide Hot Folder support.

Installing Print Console Manually

This procedure works for both clean installations and upgrades. Before starting the Print Console installation, refer to the Controlled Release installation documentation for prerequisites. If not already installed, install:

- .NET Framework 1.1—find it on the Controlled Release installation CD-ROM

  Redistributable—This package can be included in any software kit and is currently installed on all workstations leaving Creo. You can install, save, or read more here: http://msdn.microsoft.com/netframework/downloads/framework1_1/

- .NET Framework 1.1 SP1

  Non-redistributable—This package can only be installed by customers. It is publically available from here: http://www.microsoft.com/downloads/details.aspx?familyid=a8f5654f-088e-40b2-bbdb-a83353618b38&displaylang=en

- .NET Framework hot fixes

  Non-redistributable—Hot fixes can only be installed by customers, and sometimes only with the express agreement of Microsoft.

- DCAPI—find it on the Controlled Release installation CD-ROM

To install Print Console 4

1. Ensure that the workflow software is shut down.
2. Log on to the Print Console workstation as Administrator.
3. Insert the controlled release installation CD-ROM or DVD into the workstation's CD drive.
4. Run the Print Console installer.
5. If you are upgrading from a Print Console 3 system, migrate the Print Console 3 settings to Print Console 4.

Checking the Path Variable

Sometimes Prinergy workflow software does not pick up the correct GDAPI DLL after a Print Console installation. To ensure that you have the correct path after the installation:

1. Select **Start > Run**.
2. Type **cmd** and press **OK**. This opens a command window.
3. Type **path**. This displays the path variable.
4. Check for the Print Console 4 bin path at the beginning of the path list: **<drive>\Creo\PrintConsole4\bin**

   If it is there, Prinergy will use the correct path and you do not need to continue with this procedure.

5. If it is not there:
   a. Right-click the My Computer desktop icon.
   b. Select **Properties**. A systems property dialog appears.
   c. Select the **Advanced** tab and click **Environment Variables**.
   d. In the System Variables window, scroll to find the **Path** variable.
   e. Select the **Path** variable and then click **Edit**. The path variable appears in a dialog.
   f. Place the cursor at the beginning of the variable value text box and type the full path to the Print Console 4 bin folder: **<drive>\Creo\PrintConsole4\bin**
   g. Click **OK** to dismiss all dialog boxes.
   h. Repeat step 1 to confirm that the procedure was successful.

Uninstalling Print Console

An uninstall script is included in the Print Console installation.

To uninstall Print Console:

➢ Select **Start > Programs > Print Console 4 > Uninstall**.

Configuring Print Console

The Print Console installation program configures most of what you need to start using the software. Depending on the workstation's configuration, however, there may be settings that require manual configuration. For more detailed information about configuring Print Console, refer to the Print Console online help system.

A Connecting the Device, the Workstation, and Diagnostics

GMCE Devices

GMCE devices connect to the device diagnostics and workstation through Gigabit Ethernet.

TMCE Devices

MCE devices connect to the device diagnostics and workstation through serial ports. These are the COM port assignments for standard hardware configurations.

Dell servers		
Note: Some new workstations have only one serial port on the motherboard. **Note:** P1, P2, and so on refer to the cable numbers.		
COM1	In the motherboard	Modem
COM2	In the motherboard	UPS (not all workstations)
COM3 (P1)	On the Digiboard Classic 4 or AccelePort Xp board	Workstation Serial Interface (MCE)
COM4 (P2)	On the Digiboard Classic 4 or AccelePort Xp board	Recorder Diagnostics (MCE)
COM5 (P3)	On the Digiboard Classic 4 or AccelePort Xp board	Head Diagnostic (MCE)
COM6 (P4)	On the Digiboard Classic 4 or AccelePort Xp board	(optional) Harmony Densitometer Interface (MCE)

Depending on the version of Print Console, COM port assignment is done in various ways:

- MCE versions of Print Console use a TCP/IP protocol to connect to the output device. When you set up the Print Console workstation's operating system as a PPP server, you select a port (usually COM3) as the workstation interface with the output device.
- In Print Console MCE versions that work with Service Shell 3.0 or later, you can set up the port for remote diagnostics in the Service Shell configuration wizard. If you use this wizard, you do not need to make any port assignment in Print Console and these options will not appear in the Print Console installation wizard.

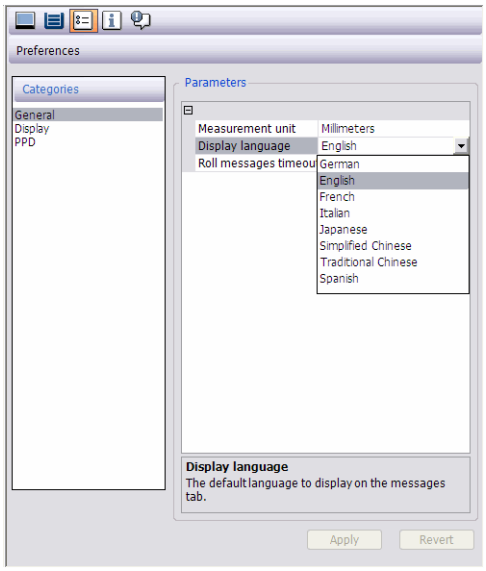
Print Console	Assign COM port for communication with device	Assign COM port for communication with remote support
MCE	Done in PPP server setup	**Diag 1 (Master)** box • **COM4** **Diag 2 (Slave)** box: • **COM5** for Dell servers that have more than four ports and that are being used with dual-headed devices • **None** for all other servers
Any MCE version that uses Service Shell 3.0 or later	Done in PPP server setup	Can be done in the Service Shell 3.0 configuration wizard (requires license)

B

Installing Languages

You can configure Print Console to display operator prompts and online help in English, French, German, Italian, Spanish, Japanese, Simplified Chinese, or Traditional Chinese.

Select your language preference in the **Preferences** tool.



To use a Far East language for the user interface and operator prompts, your Windows system must be set up for Far East language support.

Configuring Windows 2000 for Far East Language Support

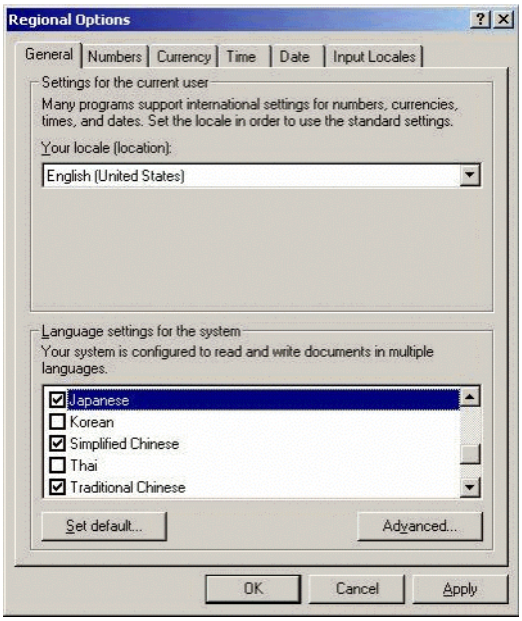
To configure Windows for Japanese or Chinese language support, you need the **Windows 2000 Server, Including SP4** CD-ROM (Creo part number 651-00160).

For the procedure for configuring the Far East language settings, see *To configure Far East Language Settings for Windows 2000* on page 12.

To configure Far East Language Settings for Windows 2000

1. On your Print Console workstation, select **Start>Settings>Control Panel>Regional Options>General.**

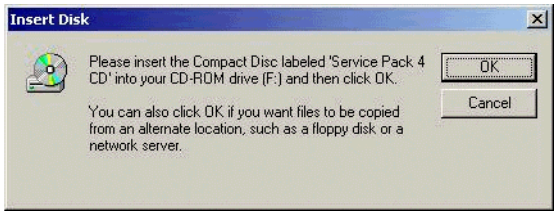
   The Regional Options dialog box appears.



2. In the **Language settings for the system** section, select **Japanese**, **Simplified Chinese**, and **Traditional Chinese** and click **Apply.**

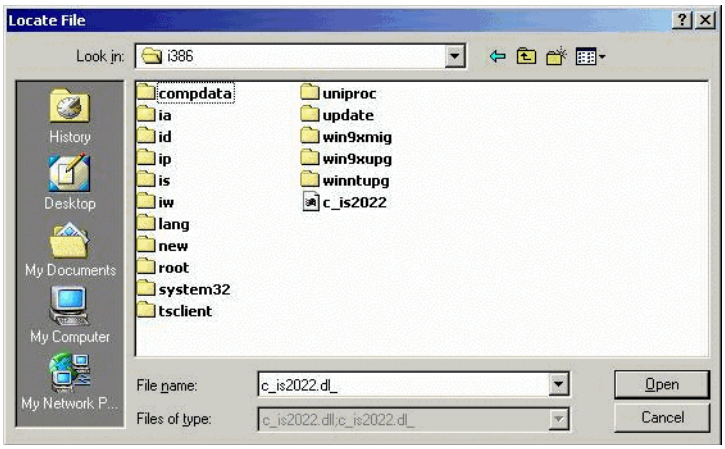
   Note: You must configure Simplified Chinese and Traditional Chinese language settings to make Japanese language settings work properly.

   You will be prompted to insert the **Service Pack 4 CD** into your CD-ROM drive.



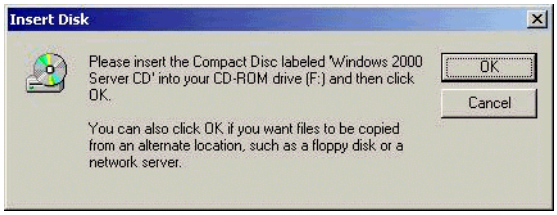
3. Insert the **Windows 2000 Server, Including SP4** CD-ROM (Creo part number 651-00160) and click **OK**.

   The Locate File dialog box appears.



4. Navigate to the **i386** directory on the CD-ROM and click **Open**.

   Several files will be installed, and then this prompt appears:



5. Return to the **i386** directory on the CD-ROM and click **Open**.

   Several files will be installed, and then you will be prompted to reboot your workstation.

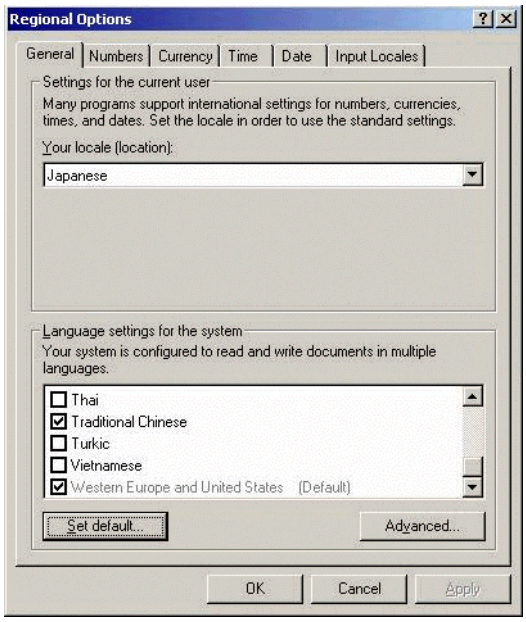
6. Reboot your workstation.

   The new language settings take effect the next time you start your workstation.

To change the locale to a Far East language in Windows 2000:

1. On your Print Console workstation, select **Start>Settings>Control Panel>Regional Options>General**.

   The Regional Options dialog box appears.



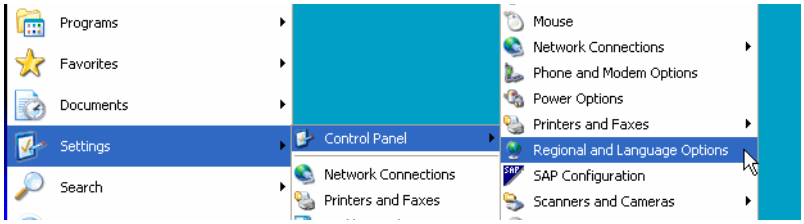
2. Change **Your locale (location)** to the Far East language of your choice and click **OK**.

Note: Before you perform an upgrade, you must change the locale back to English. See *Will you be selecting a language other than English as your language preference?* on page 2.

Configuring Windows 2003 for Far East Language Support

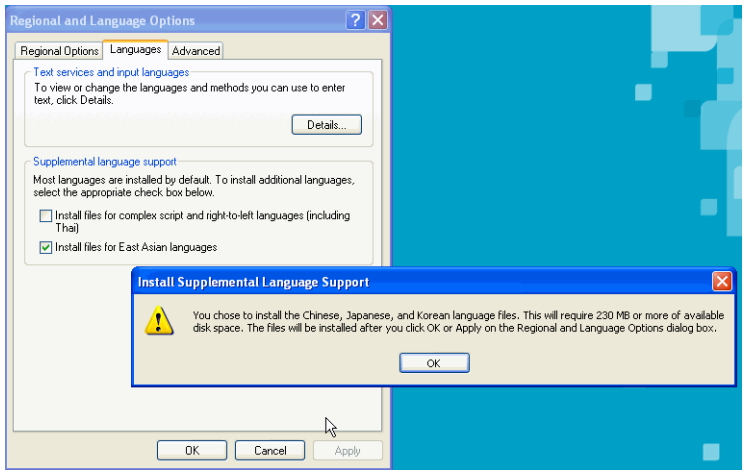
To configure Far East Language Settings for Windows 2003:

1. From the **Start** menu, select **Settings>Control Panel>Regional and Language Options.**



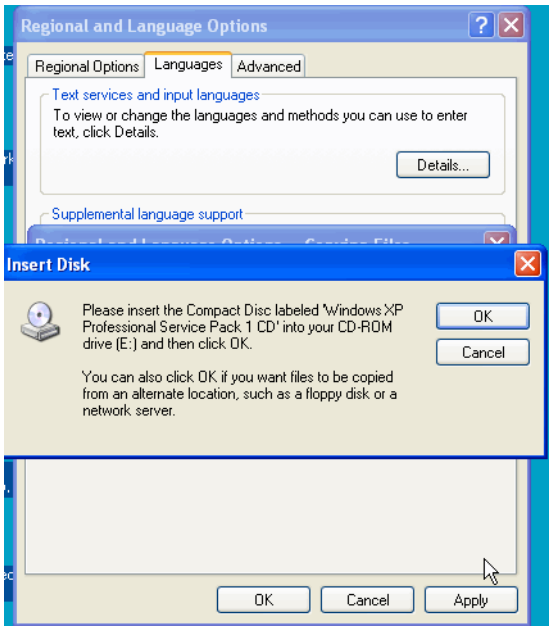
2. In the Regional and Language Options dialog box, select the **Languages** tab and then select **Install files for Far Asian languages**. Click **OK**.

   You will receive a message describing the amount of disk space required.



3. If you have sufficient disk space, click **OK**.

   You will receive a message instructing you to insert the CD with the language files you require.



4. Insert the CD and click **OK**, or click **OK** to copy the files from another location.
5. Follow the onscreen instructions to complete the procedure.

C

Migrating Settings

If you are upgrading from a version of Print Console 2 or Print Console 3 and want to migrate settings to Print Console 4, use the migration tool available in the controlled release. Because some functionality has moved to the workflow, some settings are migrated to Print Console 4 and some are migrated to the workflow.

The migration tool has three components:

- An exporter tool, which collects 2.x or 3.x data and stores it in an XML file. The exporter tool is typically run by the Controlled Release (CR) installer if these two conditions are met:
  - ❒ The CR installer detects a version of Print Console 2.x or 3.x
  - ❒ The exporter tool has never been run on this workstation

  The exporter tool should not be run on a workstation that has Print Console 4.1 or 4.2 installed.

  To run the exporter tool outside of the controlled release installation process, see *Running the Exporter Tool Independently of the CR* on page 22.
- A Print Console importer tool, which finds media sizes, device media settings, cassette configurations, and relevant preference settings in the XML file and imports them into Print Console 4. You manually run the Print Console importer tool after the controlled release installation.

  See *To import settings after running the Controlled Release installer* on page 18.
- A Prinergy Evo importer tool, which finds Hot Folder and Print Setup data (related to TIFF options only) in the XML file and imports them into Evo. You manually run the Evo importer tool after the controlled release installation.

  See *To run the Prinergy Evo importer tool:* on page 21.

Running the Print Console Importer Tool

This procedure imports the device media, media sizes, cassette configurations, and relevant preference settings from Print Console 2.x or 3.x to Print Console 4.x.

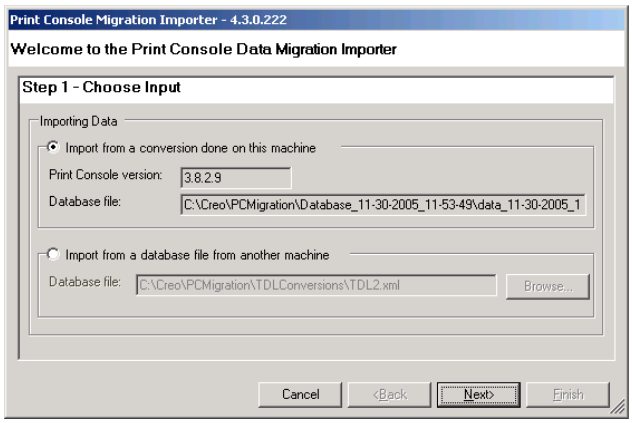
If you are upgrading a workstation from Print Console 2.x or 3.x to Print Console 4.3, you can perform this procedure after the CR installation.

If you are migrating settings from an old workstation to a new workstation, you must first install and run the exporter tool on the old workstation. See *Running the Exporter Tool Independently of the CR* on page 22.

To import settings after running the Controlled Release installer

1. Run the Controlled Release installer. This:
   - Installs Print Console 4.3 software
   - Runs the exporter tool

   See the documentation for the controlled release.
2. Select **Start > Programs > Print Console 4 > Migration Importer** to launch the Print Console importer tool.

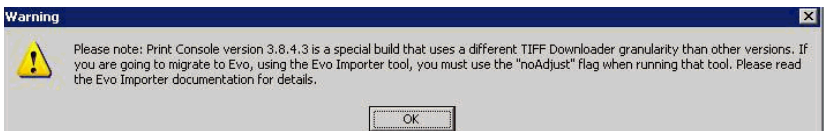


3. Select one of the options and click **Next**:
   - **Import from a conversion done on this machine**

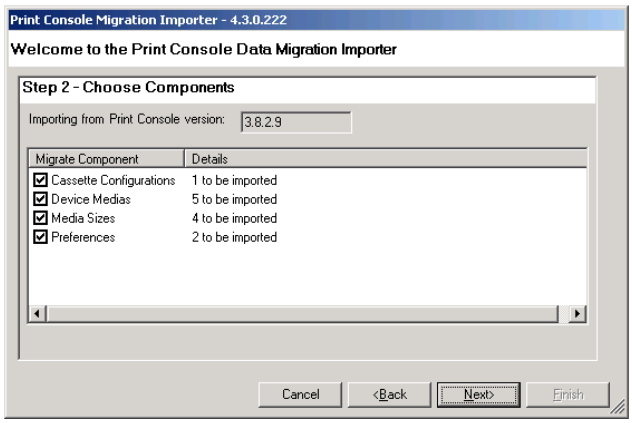
     Select this option if you are upgrading a workstation from Print Console 2.x or 3.x to Print Console 4.3. In this case, the CR installer has already run the exporter tool and displays:
     - The version of Print Console from which it collected settings
     - The location of the XML database file
   - **Import from a database file from another machine**

     Select this option if you are migrating settings from an old workstation to a new workstation. In this case, before running the Print Console importer tool you must:
     - Manually install and run the Migration Exporter tool on the old workstation. See *Running the Exporter Tool Independently of the CR* on page 22.
     - Save the XML database file to a location that can be accessed by the new workstation.

     If you select this option, browse to select the XML database file.
4. If you select to migrate from 3.8.4.3, 3.8.4.4, or 3.8.4.5, you will receive the following message. See the Prinergy Evo documentation for more information.



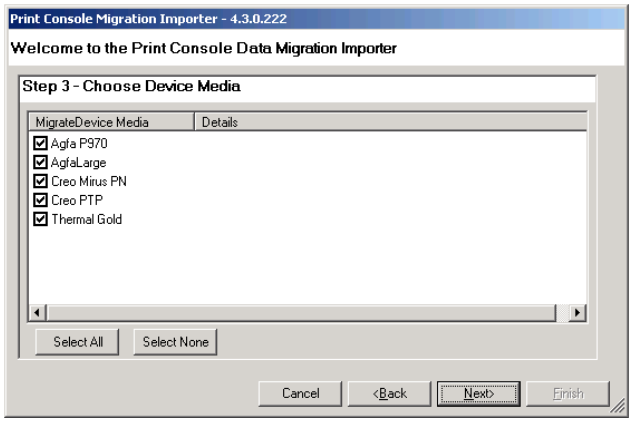
5. From the database you have selected, select the check boxes next to the components that you want to migrate and click **Next**.

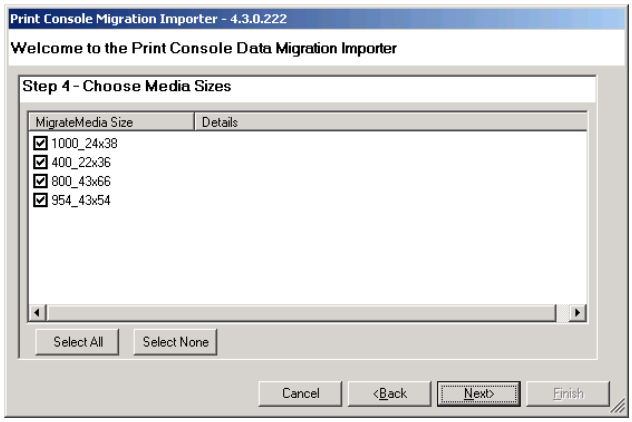


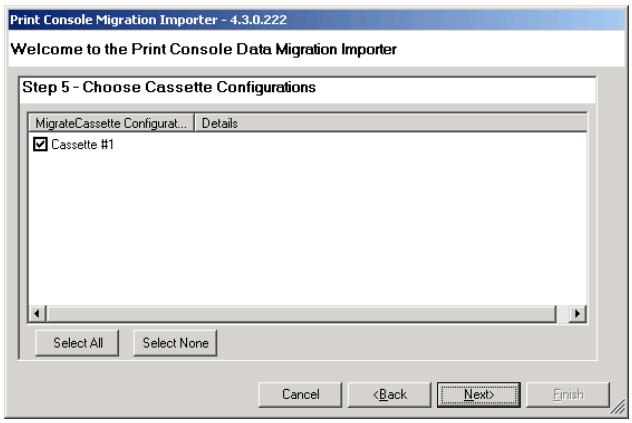
A series of dialog boxes, one for each of the components you selected, will ask you to choose the specific configurations that you want to migrate.

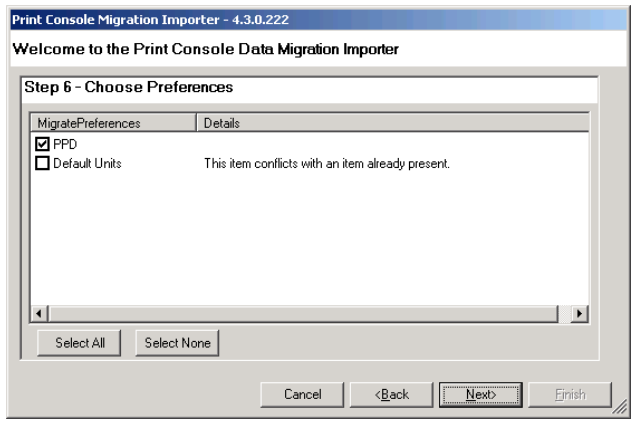
6. For each of the components you selected, choose the specific configurations you want to migrate and click **Next**.

You can click **Select All** or **Select None**, or you can choose individual configurations by selecting or clearing the check boxes next to them.

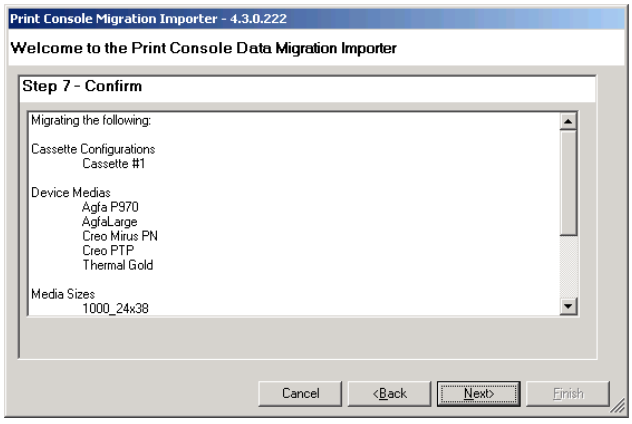




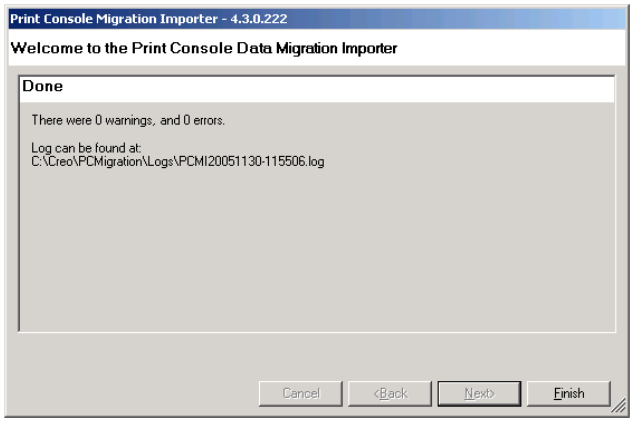




7. Confirm the list of settings that will be migrated and click **Next**.



The migration tool migrates the selected components to Print Console 4.3 and reports the status of the migration.



8. Run the Prinergy Evo importer tool. See *To run the Prinergy Evo importer tool:* on page 21.
9. (Optional) Uninstall Print Console 2.x or 3.x, using **Start > Settings > Control Panel > Add/Remove Programs**.

   Note: Confirm that the migration was successful before you uninstall the previous version of Print Console.

Running the Prinergy Evo Importer Tool

This procedure imports hot folder and print setup settings from Print Console 2.x or 3.x software to Prinergy Evo.

To run the Prinergy Evo importer tool:

1. Ensure that the Prinergy Evo software is running.

   To start the Prinergy Evo software, click **Start** on the **System** tab in the Prinergy Evo Administrator software.
2. On the server where you installed the Prinergy Evo Administrator software, select **Start > Programs > Accessories > Command Prompt**.
3. Change the directory to the Prinergy Evo importer tool by typing
   `cd Program Files\Creo\Prinergy Evo 3.0.6.2\bin`
4. Start the Prinergy Evo importer tool by typing
   `PrintConsoleConfigImportTool.exe`

   The Prinergy Evo importer tool locates the hot folder and print setup data in the Print Console XML file and imports the data into Prinergy Evo.

```
C:\Program Files\Creo\Prinergy Evo 3.0.6.1\bin>PrintConsoleConfigImportTool.exe
Importing TIFF Downloader configuration from Print Console database file

Creating process template "PSTestCase1" in template group "PCMigration"
Successfully created process template PSTestCase1
Creating process template "PSTestCase2" in template group "PCMigration"
Successfully created process template PSTestCase2

*** WARNING ***
PrintSetup "PSTestCase3" does not specify MediaSize! The import tool will select MediaSize "Kodak32x44" when creating process templa
ate will have to be manually edited using Process Template Editor.
**************

Creating process template "PSTestCase3" in template group "PCMigration"
Successfully created process template PSTestCase3

Hot Folder \\ELF\HotFolders\PCMigration\HotStuff1 successfully created

Hot Folder \\ELF\HotFolders\PCMigration\HotStuff2 successfully created

Hot Folder \\ELF\HotFolders\PCMigration\HotStuff3 successfully created
```

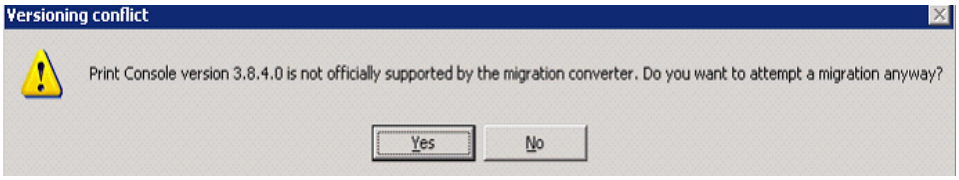
Running the Exporter Tool Independently of the CR

If you are upgrading a workstation from Print Console 2.x or 3.x to Print Console 4.3, the CR installer runs the exporter tool as part of the controlled release installation. The location of the XML database file appears in the opening dialog box when you launch the Print Console importer tool. See *Import from a conversion done on this machine* on page 18.

If you are migrating settings from an old workstation to a new workstation, you must manually install and run the migration exporter tool on the old workstation and save the XML database file to a location that can be accessed by the new workstation. In the opening dialog box of the Print Console importer tool, you browse to select the location of the XML database file. See *Import from a database file from another machine* on page 18.

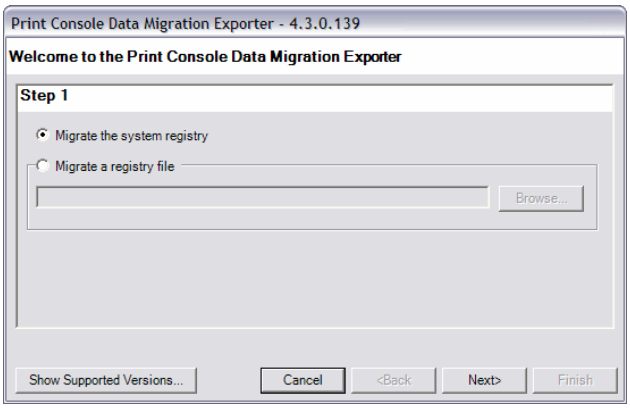
Note: The exporter tool only works with specific versions of Print Console 2.x or 3.x. To find the list of Print Console versions that this version of the exporter tool supports, click Show Supported Versions in the exporter tool dialog box.

If you run the exporter tool on an unsupported version, you can attempt to capture the settings by clicking Yes in the Versioning conflict message that appears:



To run the exporter tool manually:

1. Manually install the Migration Exporter tool from the CR Installation CD-ROM onto the old workstation. Do not install any other components of the Controlled Release.
2. Go to **C:\Creo\PCMigration\bin** and double-click **MigrationExporter.exe** to launch the Print Console exporter tool.



3. Select one of the options and click **Next**:

   - **Migrate the system registry** (the recommended option)
   - **Migrate a registry file**

     Contact Jose Delgado (ext. 2319) before selecting this option.

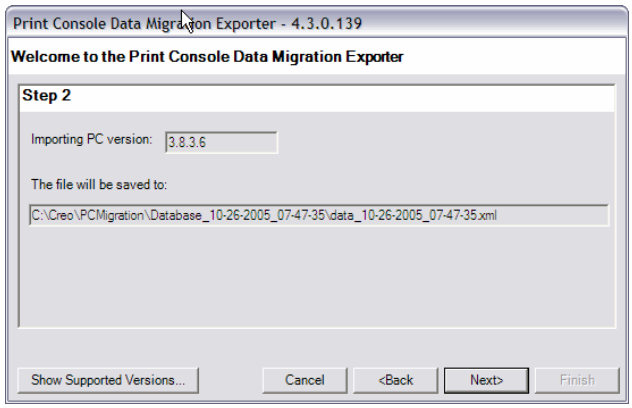
     Instead of exporting from the local workstation's registry, this option requires you to save a complete **Creo** registry hive from the old workstation, move it to the new workstation, and then run the exporter tool. Saving the registry files from **Creo/PrintConsole** or using a backup done via the Print Console utility does not provide enough information for the migration.

     If you select to migrate from 3.8.4.3, 3.8.4.4, or 3.8.4.5, you will receive this message:

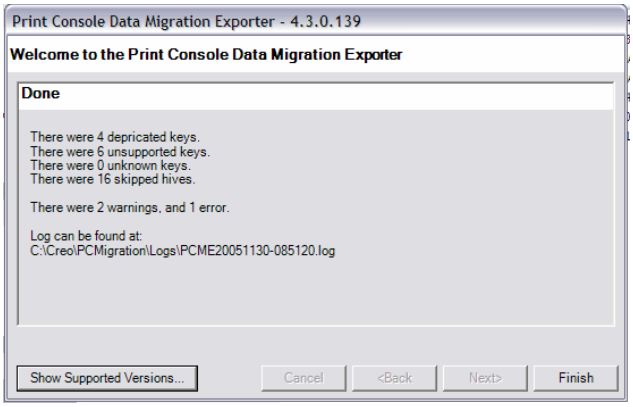


     See the Prinergy Evo documentation for more information.

4. Confirm the location of the XML file by clicking **Next**.



5. Confirm that the export was successful and click **Finish**.



6. Copy the XML database file to the new workstation or to a location that the new workstation can access.
7. On the new workstation, run the importers as described in *To import settings after running the Controlled Release installer* on page 18 and *To run the Prinergy Evo importer tool:* on page 21.