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Technical bulletin

Installing Two Versions of Print Console on the Same System

You can install Print Console on a different logical drive where another version of Print Console already exists.

If you do this, the Auto Logon feature will work differently. When you first log on to the workstation, the Auto Logon feature will automatically choose the new Print Console PCOperator user account (which triggers the new **Pcop.bat** file). To start the old device control software, log off and log back on using the old CTPOperator user account (which triggers the old **CTPop.bat** file).

If you install Print Console to a virtual drive, you may notice a problem when rebooting the workstation. When the workstation reboots, it may not be able to find any links to the software installed on the virtual drive, which means that the icons on the desktop may not show the proper images. To fix this, recreate the icons for each shortcut.

To create a virtual drive where you can install Print Console:

1. Create a folder on the drive to which you want to install. For example: **E:\Vdrive**
2. Create a batch file called **DriveSubst.bat**.
3. Include the following text:

   ```
   subst V: /d

   subst V: E:\Vdrive
   ```

   where `/d` deletes the drive mapping/substitution if already present.
4. Save **DriveSubst.bat**.
5. To make sure **DriveSubst.bat** runs each time the workstation is rebooted, move it to the **Computer Management\System Tools\System Information\Software Environment\Startup Programs** directory.

   You may have to navigate to this directory using the **My Computer** icon on the desktop. Or, you can save **DriveSubst.bat** to the desktop, then drag it to **Start>Programs>Start Up**.
6. Install Print Console as described in Performing a Standard Installation (Clean Install) in the *Print Console Installation Guide*, selecting the new virtual drive (V: in this example) when you are asked to select a destination drive for the Print Console install.

About Creo

Creo is a world leader in solutions for the graphic arts industry. Core product lines include image capture systems; inkjet proofers; thermal imaging devices for films, plates, and proofs; professional color and copydot scanning systems; workflow management software; and proofing and printing consumables. Creo is also an original equipment manufacture supplier of on-press imaging technology, components for digital presses, and color servers for high-speed, print-on-demand digital printers. Creo trades under the symbols CREO on NASDAQ and CRE on the Toronto Stock Exchange. www.creo.com

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