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Technical bulletin

Blocking Hidden Mac OS X Files From Print Console Hot Folders

When a Macintosh® computer running Mac OS® X creates TIFF files, it stores resource information within the file. When that file is sent to a Windows® computer—in this case, dropped into a Print Console hot folder—it shows up as two files:

- The file that is to be imaged, named: **<file name>.TIFF**
- Another file containing the resource information, named: **.<file name>.TIFF** or **._<file name>.TIFF** or **_<file name>.TIFF**

The hidden files accumulate in Print Console queues as failed jobs that the operator must periodically delete.

In Print Console 3.17.0.128, and in MPE versions 2.1.4.33, 2.2.4.15, 2.4.0.6, 2.5.1.7, and 2.7.0.6, you can edit the registry on the workstation running Print Console to identify and block the hidden files. This workaround can be set up remotely by dialing in and editing the registry. See Procedure 1.

In Print Console 3.17.1 and later, and in MPE versions 2.1.4.33, 2.2.4.15, 2.4.0.6, 2.5.1.7, and 2.7.0.6, you can use the **File Types** field in the **Hot Folders** panel to filter the file patterns of the Mac OS X hidden files so that they do not enter the hot folder. See Procedure 2.

Procedure 1: To edit a Windows registry to block hidden files in TIFF files generated by Mac OS X systems:

1. Select **Start > Run**. In the **Open** box, type `regedit` and click **OK**.
2. In the Registry Editor, locate the following registry key:
   HKEY_LOCAL_MACHINE\SOFTWARE\Creo\PrintConsole\V2.0\Spoolers\HotFolder
3. If you want Print Console to only pick up .tif files and ignore all other file types, set the value of **SpoolerFilters** to `*.tif`

   Note: If **SpoolerFilters** is not available under the **HotFolder** registry key, create it (type = String).
4. If you want Print Console to automatically delete hidden files generated by Mac OS X, set the value of **IgnoreAndDelete** by specifying the filter. If there are two or more filters, list all of them and separate them with colons.

   For example, if the filenames of the hidden files begin with **.** (period) or _ (underscore), set the value of **IgnoreAndDelete** to `.:_` (period, colon, underscore).

   Note: If **IgnoreAndDelete** is not available under the **HotFolder** registry key, create it (type = String).

5. Restart Print Console.

Procedure 2: To use the File Types field to block hidden files in TIFF files generated by Mac OS X systems:

1. Start Print Console and select **Configuration>Hot Folders**.
2. In the **File Types** field, enter the file patterns for the types of files that will be allowed into the hot folder. If there is more than one file type, separate the file patterns with a colon (:).

   Note: *.tif and *.tiff are configured by default.

   Example: If you want to add *.c to the default file types, the entry in the **File Types** will look like this: *.tif:*.tiff:*.c
3. Click **Apply**.
4. Restart Print Console.

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