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Technical bulletin

Reading Helios Backup Mail on any POP3 Mail Client

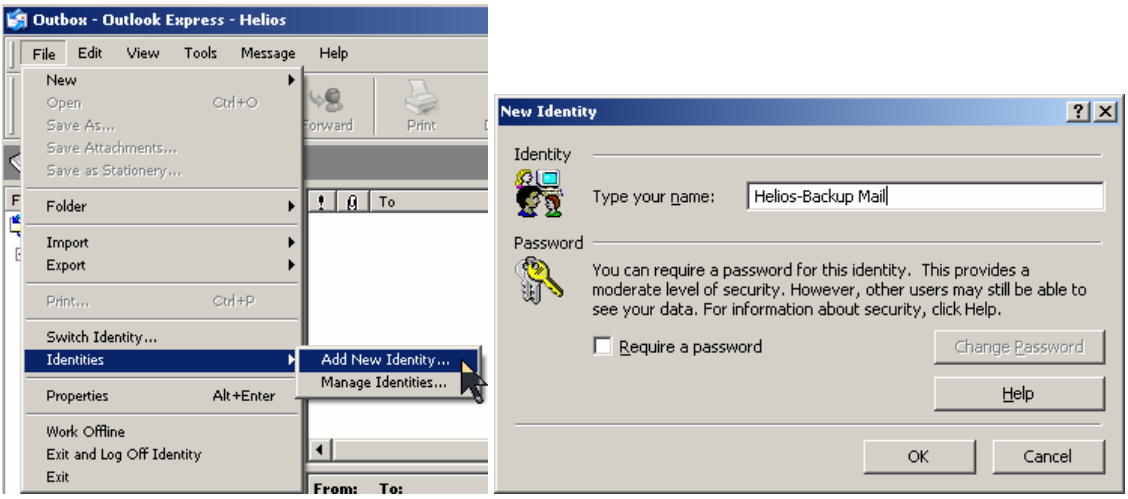
This document explains how to read Ripro backup email via a *Windows*/*Macintosh* POP3 email client. This procedure makes it easier for *Windows*/*Macintosh* users to check their server backup status without needing a *Macintosh* OS 9 system.

This document provides the email client settings for *Windows*, and can be configured on the *Macintosh* OS X mail client as well. Although these simple email account settings may vary a bit from one platform to another, they remain very similar.

The password for the backup user is `backup`

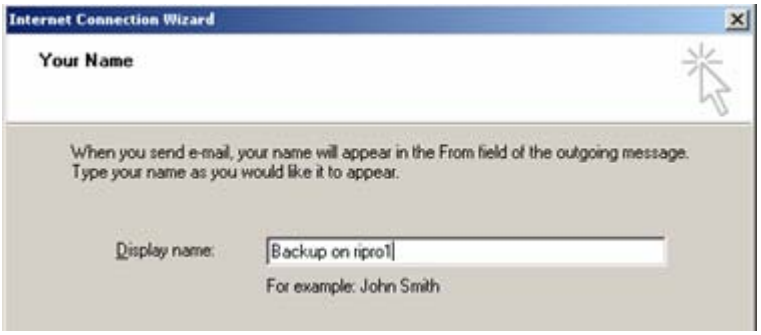
Configuring the email account settings

1. On the Ripro server, you must change backup password. Note that you cannot change it to blank, as email client applications do not allow this. In the following example, it was changed to username/password = backup/backup.
2. In Outlook, create a new account:

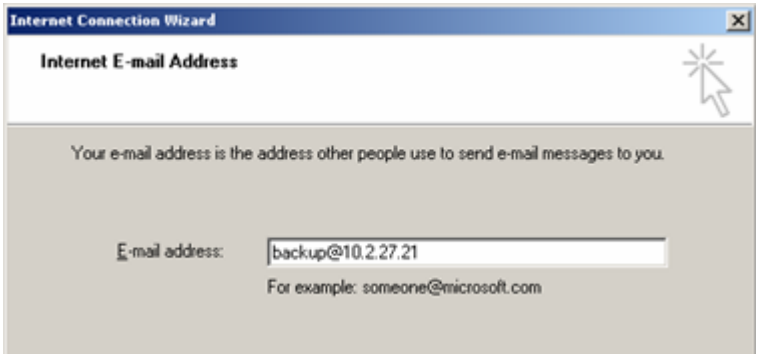


3. Click **OK**. Then click **Yes** to switch to the Helios mail.
4. Another message may appear to confirm the next time you log in. Click **OK**.

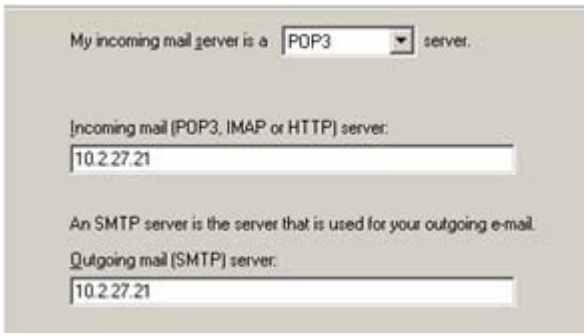
5. Type an appropriate name and click **Next**.



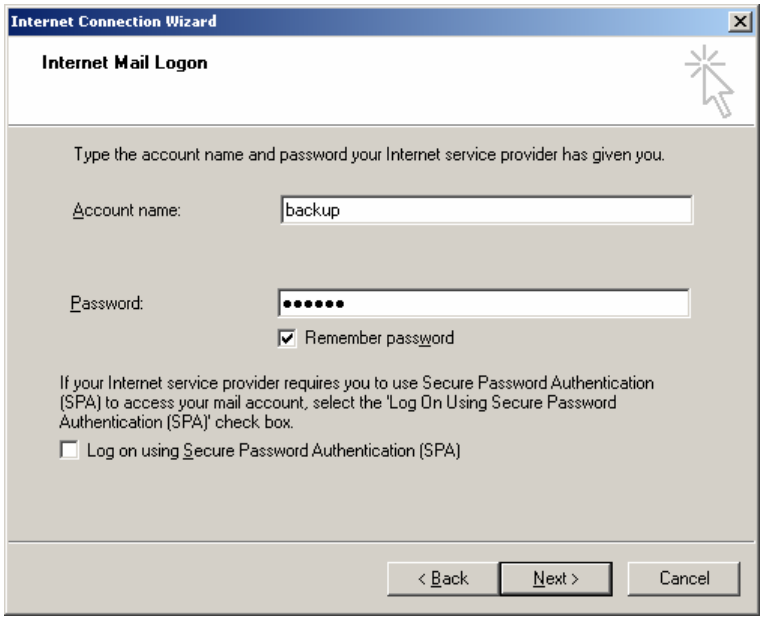
6. Type the internet address and click **Next**.



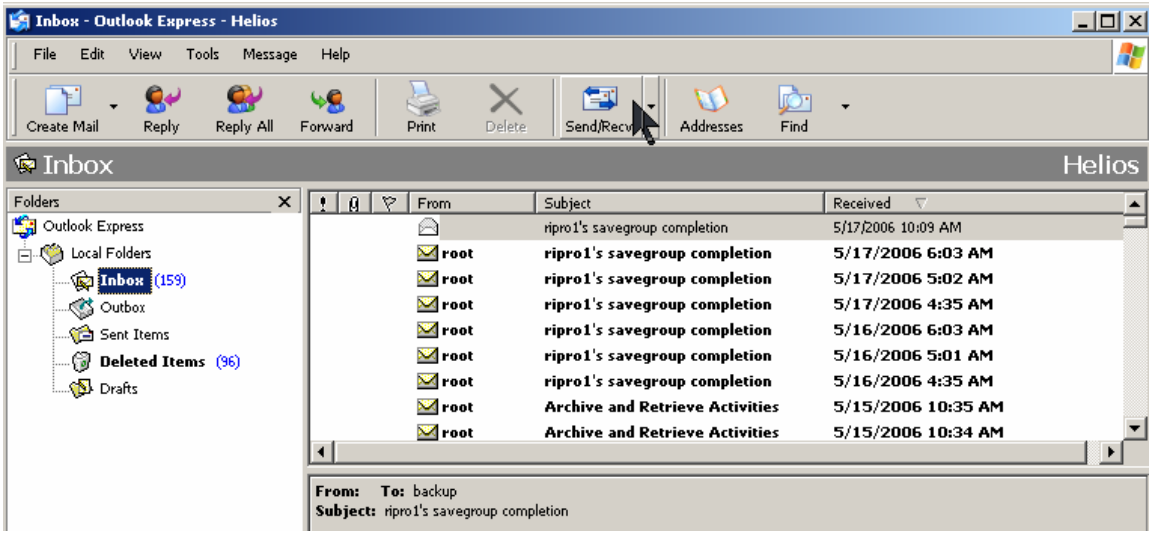
7. Type the server IP address (or name, if it is in your hosts table).



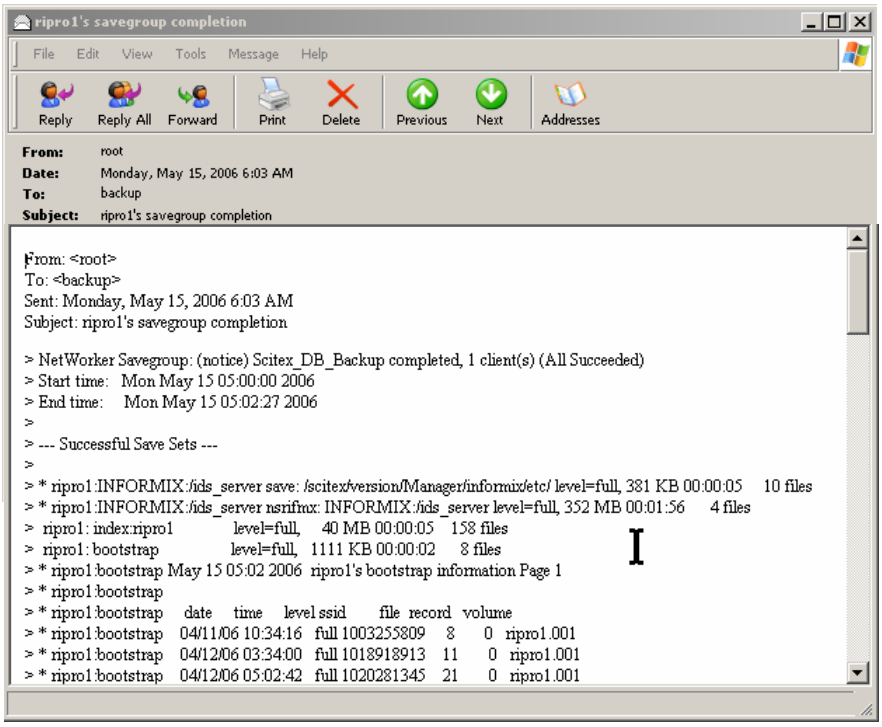
8. Type the Internet Mail Logon information and click **Next**.



9. Click **Finish** to complete the backup mail configuration.
10. In the next window, select **Do not import at this time** and click **Next**. Then click **Finish**.
11. Click **Send & Receive** to download all backup messages from your server.

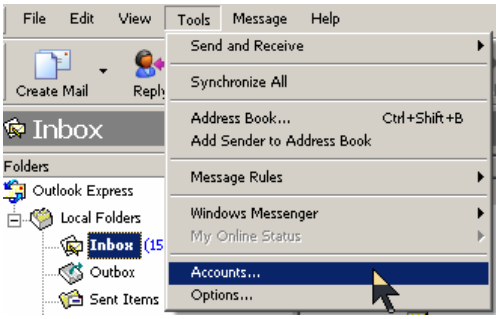


The following window shows a sample of an email.

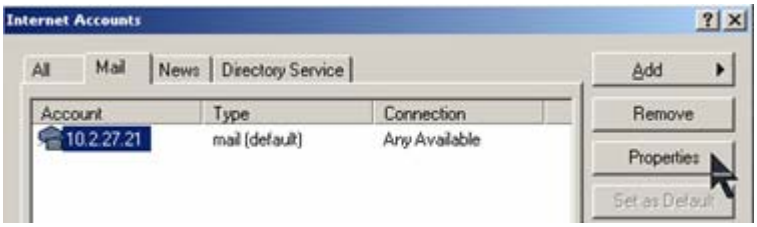


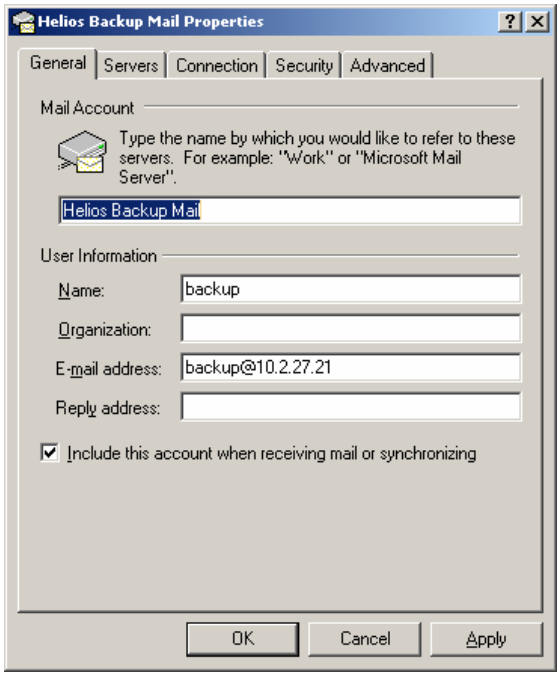
Troubleshooting guidelines:

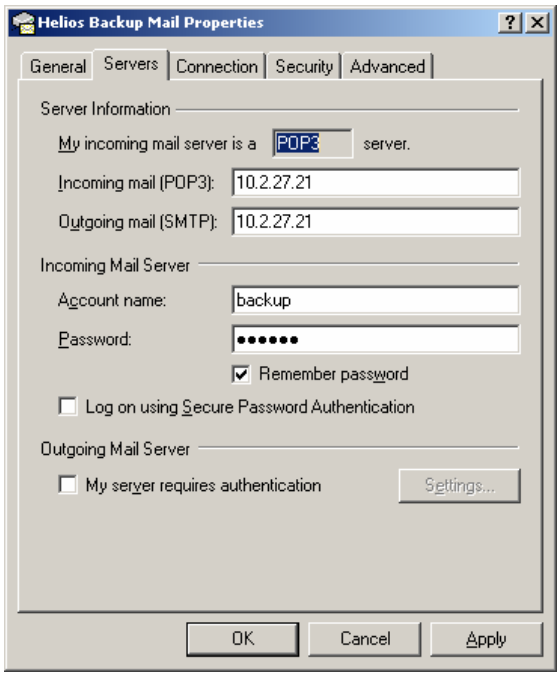
1. Select **Tools** > **Accounts**.



2. Make sure that the settings in your windows are as shown in the following windows.







Note: Make sure that you can access Ripro directly or via VPN.

About Kodak Graphic Communications Group (GCG)

The leading provider of graphic communications solutions worldwide, Kodak's Graphic Communications Group (GCG) offers image capture systems; professional color, copydot, and high-speed document scanning systems; inkjet printing and proofing systems; workflow and color management software; thermal imaging devices for film, plates, and proofs; high-quality proofing media, printing plates, and recording film; on-demand color and black-and-white printing systems; data storage products; and professional services. Creo joined the GCG in June 2005, when it became a wholly owned subsidiary of Kodak. With corporate headquarters located in Rochester, N.Y., Kodak (NYSE: EK) had sales of $13.5 billion in 2004 and is committed to a digitally oriented growth strategy.

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