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This document contains competitive information that should be kept confidential to Creo. It should not be displayed or left behind at customer sites.

Using Web Passwords

There are three steps to obtain a password using the Web Passwords interface:

- Login
- Enter the hardware key (dongle) number
- View the password

If you experience problems with this process, or if you lose your login ID or login password, e-mail #CSI-BusSys. You can change your Web Passwords password at any time via the Web interface. We recommend that you change your password at least once each quarter.

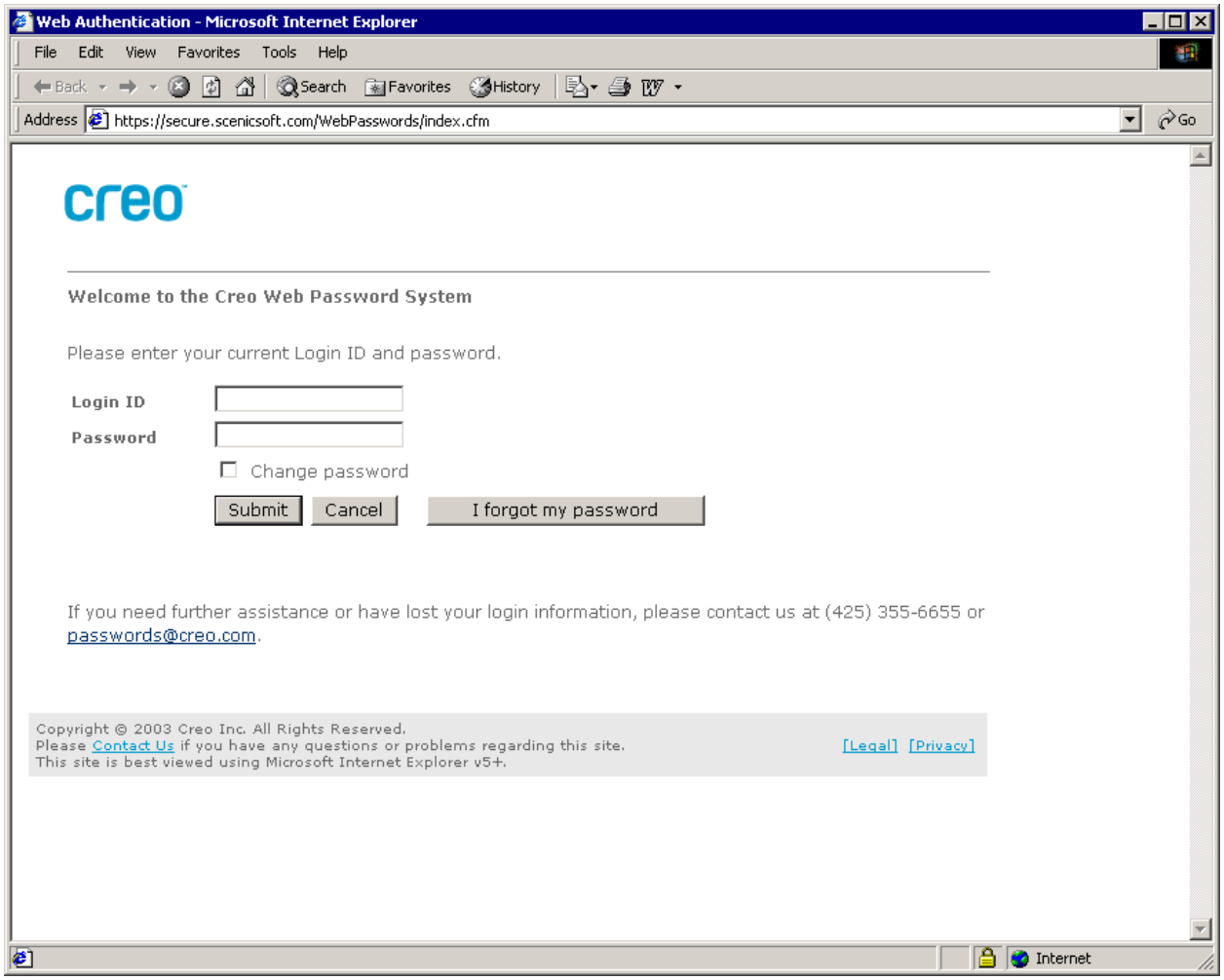
Passwords are available for the following products:

- Preps 2.5 and later
- TrapWise 3.0 and later
- UpFront 1.0 and later
- Pandora 1.0 and later

Important: Because of browser limitations, avoid using the browser's **Forward** and **Back** buttons. When you exit Web Passwords, use the **Logout** button.

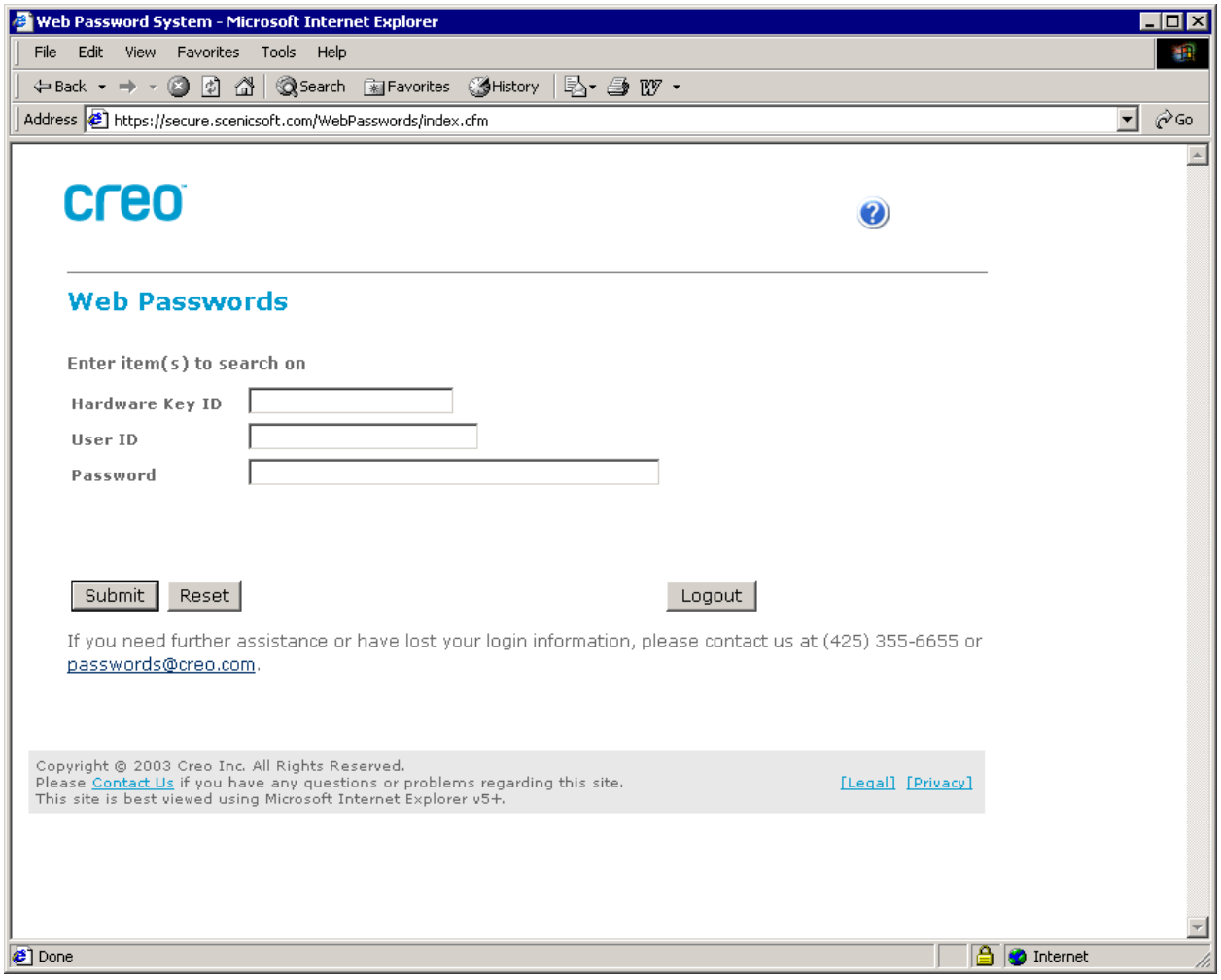
Login

1. Go to the Web Passwords site at <https://secure.scenicsoft.com/WebPasswords/index.cfm>.



2. On the Web Passwords Welcome page, in the **Login ID** box, type your Web Password login ID.
3. In the **Password** box, type your Web Password password.
4. Click the **Submit** button.

Enter the Hardware Key ID



1. In the **Hardware Key ID** box, type the hardware key number.

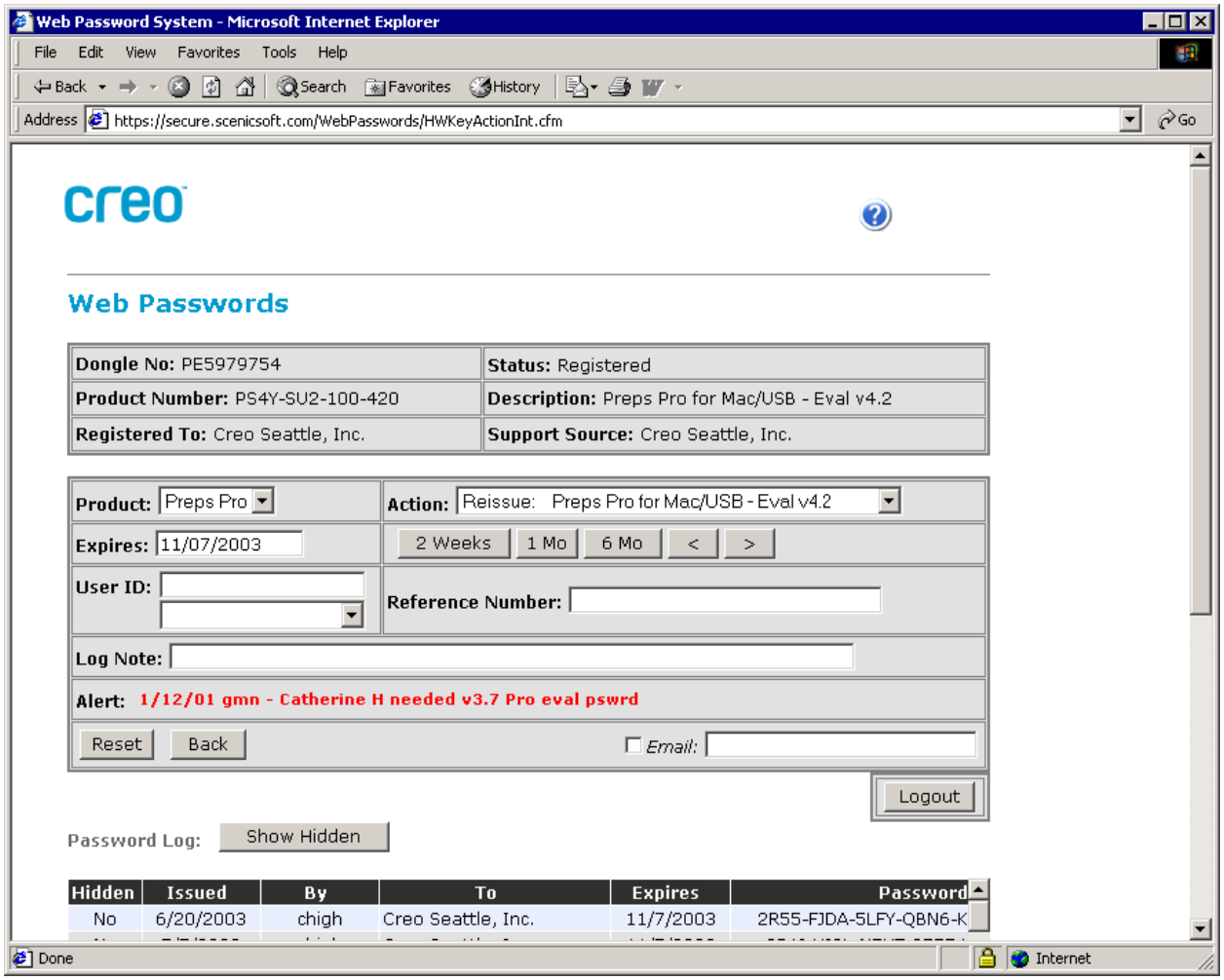
   Or:

   In the **User ID** or **Password** box, type the user ID or password for the record you want to look up.

2. Click the **Submit** button.

View Passwords

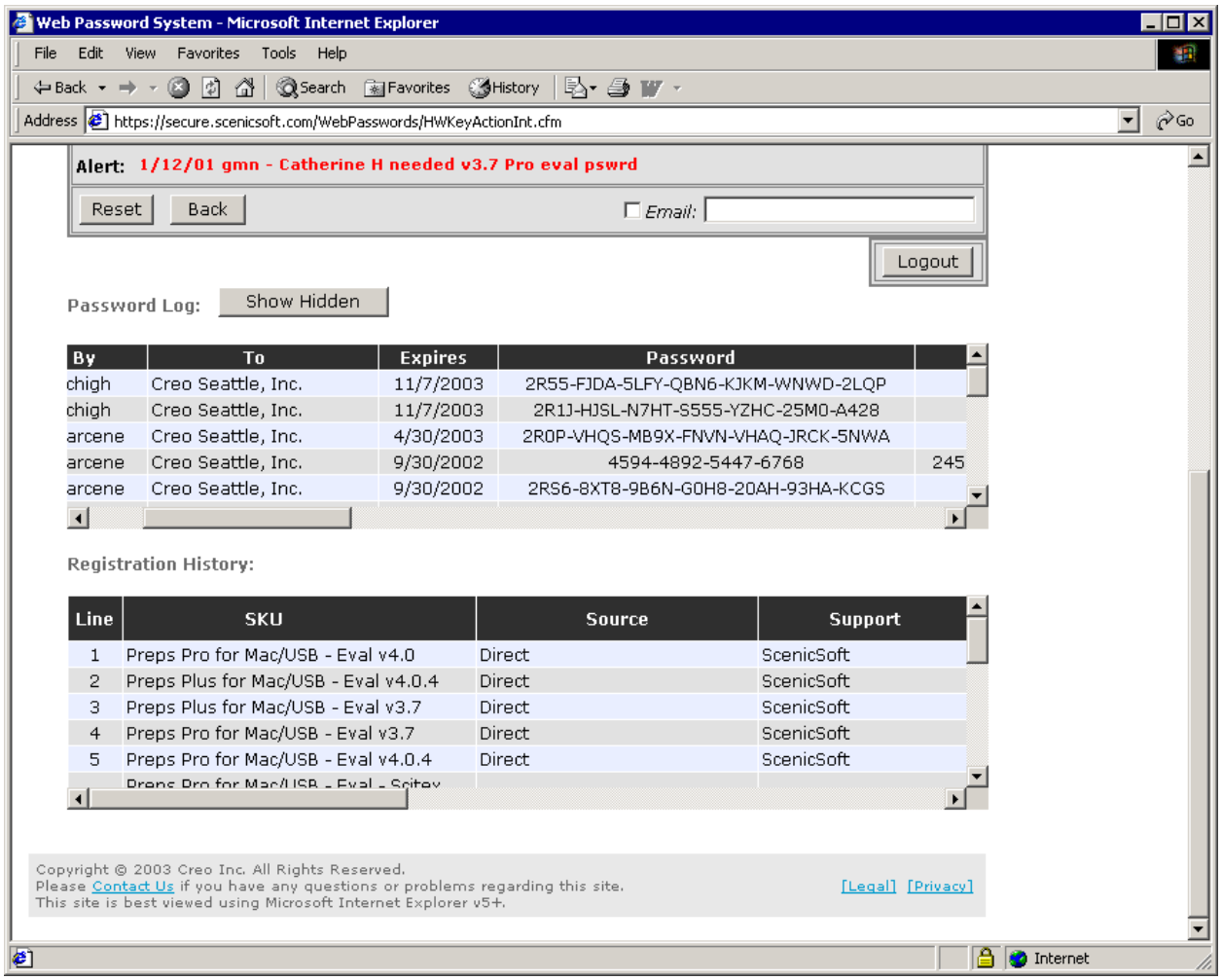
Most Creo employees, with the exception of Sales and Order Fulfillment, can only view passwords for the current version of a product. They cannot create new passwords, extend evaluation periods, or change passwords to different versions or editions of a product.



The Web Passwords screen contains information about the dongle, including who it's registered to, when eval passwords expire, and the history of the passwords that have been issued for that dongle.

To view the passwords:

3. Scroll down in the browser window.



4. Under Password Log, scroll to the right to view the entire password.
5. Find the most recent password (shown at the top of the list). In the **Expires** column, verify that the password has not yet expired (only Evaluation copies have an expiration date).
6. Select the password in the Web browser using the cursor, then use the system's copy and paste functions to send the password to a customer via e-mail.
7. Click the **Logout** button to exit Web Passwords.

About Creo

Creo is a world leader in solutions for the graphic arts industry. Core product lines include image capture systems; inkjet proofers; thermal imaging devices for films, plates and proofs; professional color and copydot scanning systems; and workflow management software. Creo is also an Original Equipment Manufacture supplier of on-press imaging technology, components for digital presses, and color servers for high-speed, print-on-demand digital printers.

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