Creo Inc.
3700 Gilmore Way
Burnaby, B.C., Canada
V5G 4M1
Tel: 1.604.451.2700
Fax: 1.604.437.9891

Request support:
ecentral.creo.com

www.creo.com

Internal: 727-00068A-EN Rev A
Release date: 20 Aug 2004

FAQ

Jordan London
Technical Support
Tel: +1.604.451.2720 xt.6737
Fax: +1.604.437.9891
Jordan.London@creo.com

Pandora 2.6 FAQ

Introduction

Pandora is the first and only open step-and-repeat tool on the market today. It is built on industry standards such as PDF and JDF, enabling it to seamlessly integrate with a variety of workflow systems, including Prinergy® *Powerpack*, Brisque® Pack, Agfa® ApogeeX™, and Rampage™.

Pandora is a step-and-repeat solution for folding carton and label manufacturers. It is also a solution for commercial printers diversifying into the packaging market who need Pandora's advanced functionality without the high cost of a proprietary workflow solution. Pandora features innovative technologies such as SmartMarks® and ShopMap™, and dramatically reduces the time and effort needed to create step-and-repeat layouts.

Question: What are Pandora's key features?

Answer:

- SmartMarks with mark sets
- JDF output
- CIP3 PPF output
- PDF import
- CAD die file import
- Ease of use
- Color control
- Die mirroring for creation of double-sided layouts
- Nesting and forms caching for artwork

Question: How do I purchase Pandora?

Answer: You can purchase Pandora directly or through one of our business partners. For more information about how to purchase Pandora, contact your Creo sales representative.

Question: Can I try Pandora before I purchase it?

Answer: You can download the software from the Creo Web site, and Pandora runs in demo mode if you do not have a hardware key. In demo mode, you can use all Pandora's features except saving and printing layouts.

For an unrestricted look at Pandora, you can purchase a time-limited evaluation version. If you purchase a full version of Pandora directly from Creo within 30 days of the evaluation expiration date, the cost of the evaluation is credited toward the purchase price.

Question: What platforms support Pandora 2.6?

Answer: Mac OS® 10.3.3 in native mode. Pandora 2.5 is the equivalent version for Windows 2000, Windows NT 4 and Mac OS 9.x operating systems.

Question: What are Pandora's system requirements?

Answer:

Recommended

- Single 1.25 GHz G4 Macintosh®
- Mac OS 10.3.3
- CD-ROM drive
- Built-in USB port
- 4 GB of available hard disk space
- 1024 MB of built-in memory
- 1280 x 1024 monitor resolution
- Java® 1.4.2 (install this update automatically by selecting **System Preferences** from the dock, and then clicking **Software Update**)

Minimum

- Single 800 MHz G4 or Dual 450 MHz G4
- Mac OS 10.3.3
- CD-ROM drive
- Built-in USB port

- 2 GB of available hard disk space
- 512 MB of built-in memory
- 1024 x 768 monitor resolution
- Java 1.4. 2 (you can install this update automatically by running Software Update from the Apple menu)

Question: If I upgrade from an earlier version of Pandora, do I need to re-enter all my ShopMap data?

Answer: No. You can use the ShopMap Migration Utility on the Pandora CD and Creo Web site (http://www.creo.com/). Version 1.0.1 is the latest, and runs on Mac OS 9 and OS X in classic mode.

Question: What file formats does Pandora accept?

Answer: Pandora accepts PDF artwork and marks, CFF2, DDES2, and DXF™ die files.

Question: How easy is Pandora to learn and use?

Answer: The Pandora user interface design is focused on usability, productivity, and effectiveness, and provides the simplest and most flexible user interface found in prepress packaging solutions. Most printers are up and running with Pandora in one day.

Question: How much does technical support cost?

Answer: When you purchase Pandora, you automatically receive 90 days of free technical support. You can also purchase an annual support contract. Contact your Creo sales representative for more information.

Question: In what languages is Pandora available?

Answer: Pandora includes English, French, German, and Spanish on the same CD with no additional charge. Using the Pandora Preferences dialog box, you can switch to a different language without restarting the application.

Question: How do I submit a suggestion for a Pandora feature?

Answer: The best way to submit a feature request is by sending e-mail to pandora.sme@creo.com.

About Creo

Creo is a world leader in solutions for the graphic arts industry. Core product lines include image capture systems; inkjet proofers; thermal imaging devices for films, plates, and proofs; professional color and copydot scanning systems; workflow management software; and proofing and printing consumables. Creo is also an original equipment manufacture supplier of on-press imaging technology, components for digital presses, and color servers for high-speed, print-on-demand digital printers. Creo trades under the symbols CREO on NASDAQ and CRE on the Toronto Stock Exchange. www.creo.com

© 2004 Creo Inc. The Creo product names mentioned in this document are trademarks or service marks of Creo Inc. and may be registered in certain jurisdictions. Other company and brand, product, and service names are for identification purposes only and may be trademarks or registered trademarks of their respective holders. Data is subject to change without notice.

Jordan London

Technical Support

Tel: +1.604.451.2720 xt.6737

Fax: +1.604.437.9891

Jordan.London@creo.com