FAQ

Pandora 2.5 FAQ

1. What is Pandora?

Pandora is the first and only open step-and-repeat tool on the market today. It is built on open industry standards such as PDF and JDF, enabling it to seamlessly integrate with a variety of workflow systems, including Creo Powerpack™, Brisque® Pack, Agfa® ApogeeX™, and Rampage™.

Pandora is a step-and-repeat solution for folding carton and label manufacturers. It is also a compelling solution for commercial printers diversifying into the packaging market who need Pandora's advanced step-and-repeat functionality without the high cost of a proprietary workflow solution.

Pandora features innovative technologies such as SmartMarks® and ShopMap™, and dramatically reduces the time and effort needed to create step-and-repeat layouts. Pandora is so easy to use, it often takes less than a day to learn and utilize in production.

2. What are Pandora's key features?

- Automated Layout Creation
- SmartMarks with mark sets
- JDF Output
- PDF Import
- CAD Die File Import
- Ease of Use
- Color Control
- Die Mirroring for Creation of Double-Sided Layouts
- Nesting and Forms Caching for Artwork

3. How do I purchase Pandora?

Creo has several avenues through which you can purchase Pandora. You can purchase Pandora directly or through one of our business partners. For more information about how to purchase Pandora, contact your sales representative.

4. Can I try Pandora before I purchase it?

You have several choices for trying Pandora before you buy. There is a free downloadable Pandora demo available on the Creo Web site. This demo is a fully functioning copy of Pandora that has the save and print features disabled.

For a more serious look at Pandora, you can purchase a time-limited evaluation (eval) version. This fully functional version demonstrates Pandora's power. If you purchase a full version of Pandora directly from Creo within 30 days of the evaluation expiration date, the cost of the eval is credited toward the purchase price.

5. What platforms support Pandora?

Mac OS® 9.x, Windows® 2000, and Windows NT® 4.0.

6. What are Pandora's recommended system requirements?

Macintosh

- PowerPC®-based G4 Macintosh® (1.25 GHz or better) with USB port and CD-ROM drive
- Mac OS® 9.0.4 through 9.2.2
- 2 GB available disk space for Pandora
- 512 MB of built-in memory
- 756 MB total memory size, including virtual memory
- Macintosh Runtime for Java® (MRJ) 2.2.3 (available on the Pandora CD, and automatically installed if not present on system)

Windows

- Pentium® 4 PC (1 GHz or better) with USB port and CD-ROM drive
- Microsoft® Windows NT® 4.0 or Windows 2000 with Services for Macintosh installed (for printing to AppleTalk® devices)
- 2 GB of available hard disk space for Pandora
- 512 MB of physical memory
- 512 MB of virtual memory

7. What file formats does Pandora accept?

Pandora accepts PDF artwork and marks, and CFF2, DDES2, and DXF™ die files.

8. How easy is Pandora to learn and use?

The Pandora user interface design is fully focused on usability, productivity, and effectiveness, and provides the simplest and most flexible user interface found in prepress packaging solutions. It breaks exciting new

ground with a truly modeless UI and extensive availability of drag-and-drop actions. Most printers are up and running with Pandora in a day.

9. How much does technical support cost?

When you purchase Pandora, you automatically receive 90 days of free technical support. Additionally, you can purchase an annual support contract. Contact your Creo sales representative for more information.

10. What languages are provided with Pandora?

Pandora includes English, French, German, and Spanish on the same CD at no additional charge. Using the Pandora Preferences dialog box, you can switch to a different language without restarting the application.

11. If I have a suggestion for a feature for Pandora, how do I submit it?

The best way to submit a feature request is by sending it through e-mail to feature_request@creo.com.

About Creo

Creo is a world leader in solutions for the graphic arts industry. Core product lines include image capture systems; inkjet proofers; thermal imaging devices for films, plates, and proofs; professional color and copydot scanning systems; and workflow management software. Creo is also an Original Equipment Manufacture supplier of on-press imaging technology, components for digital presses, and color servers for high-speed, print-on-demand digital printers.

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