Pandora

Release 2.5
Last-Minute Release Notes

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creo™

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Introduction

Please read this document prior to installing Pandora 2.5, as this document contains the latest information regarding the product. These last-minute release notes are provided in English only, and identify issues that have been resolved since the last release and issues that currently remain unresolved.

Support Delayed for Macintosh OS X

Due to a bug in the Mac® Java® virtual machine, a number of memory problems were discovered during Pandora 2.5 engineering beta testing. There is no workaround for these problems, so Pandora 2.5 does not support Mac OS® 10.2 Classic. Native support for Mac OS X will be added to the next release of Pandora. See the Pandora troubleshooting item 80709 on the Creo Web site (http:\\www.creo.com) for more information.

Enhancements

ShopMap Migration Utility (Windows only)



Note: If you are updating (overwriting) an existing Pandora installation, you do not need to use the ShopMap Migration Utility. The updater automatically converts the ShopMap database to the new format. Use the utility if you are doing a new, separate installation of Pandora 2.5.

The format of the ShopMap® database is changed in Pandora 2.5 on Windows® only. A ShopMap Migration Utility is provided on the CD. This utility automatically converts your current ShopMap database to the new format. The utility works only for earlier versions of Pandora; it cannot copy resources from one Pandora 2.5 installation to another Pandora 2.5 installation.



Note: The ShopMap Migration Utility is currently unable to convert press resources. To copy a press into the new installation of Pandora 2.5, you can export it from the earlier installation of Pandora as an XML file and import it into Pandora 2.5. See *Exporting a ShopMap Resource* in *Chapter 3*, *Working With the ShopMap Palette*, in the *Pandora 2.5 User Guide*.

To use the ShopMap Migration Utility:

1. Install Pandora 2.5.
2. On the Pandora 2.5 CD, in the **Extras** folder, double-click **ShopMap Migration Utility.exe**.
3. Choose the language you want to use, then click **OK**.
4. Read the introduction, then click the **Next** button.
5. Navigate to and select the **Pandora 2.0** folder, then click the **Next** button.
6. Navigate to and select the **Pandora 2.5** folder, then click the **Next** button. This action starts the migration.
7. After the migration is complete, a message box appears indicating whether the migration was successful or an error occurred. Click the **Done** button to exit the utility.

Problems Fixed

Problems Fixed Since the Pandora 2.5 Beta

This section lists problems that have been fixed since the Pandora 2.5 beta release.

Macintosh and Windows

20915 **Issue**: The **Marks** palette is empty or contains only custom marks after updating Pandora to version 2.5.

Resolution: The **Marks** palette in Pandora 2.5 includes all the expected marks after updating from Pandora 2.0.

20921 **Issue**: SmartMarks® in the sample jobs do not automatically update when you replace the press sheet.

Resolution: SmartMarks update appropriately for the different size of the new press sheet.

20941 **Issue**: Stepping a SmartMark with a very large margin (greater than half the press sheet size) and adding it to a job can cause Pandora to freeze.

Resolution: Pandora displays an error message and does not allow you to place a SmartMark that is too big for the media, or replace the media with a size that is too small for SmartMarks in the job.

Problems Fixed Since Pandora 2.0

This section lists problems that have been fixed since Pandora 2.0.

Macintosh and Windows

18536 **Issue**: Snap to die is incorrect if the art includes registration marks.

Resolution: Registration marks are ignored for the snap to die.

18561 **Issue**: If you press ENTER or RETURN after typing an invalid number in the Preferences dialog box and receiving an error message, the error message closes, but so does the Preferences dialog box. To avoid this result, press TAB after typing a setting.

Resolution: The Preferences dialog box remains open after you dismiss an error message.

18949 **Issue**: Pandora allows you to map colors in such a way that an invalid PDF is output.

Resolution: Invalid color mappings are prevented.

19197 **Issue**: If you add an output device to the **ShopMap** palette using an invalid PPD, it corrupts the **ShopMap** database.

Resolution: An invalid PPD no longer corrupts the ShopMap database.

20454 **Issue**: **View>Fit in Window** gives an incorrect view if the die is hidden in the **JIV** (that is, if you previously chose **View>Hide Die**).

Resolution: The view zooms so that the artwork and other visible items fill the entire view.

20495 **Issue**: Importing into the **Marks** palette a mark that has an extreme aspect ratio (that is, an extreme ratio of one dimension to another) causes Pandora to freeze.

Resolution: A mark with an extreme aspect ratio RIPs a little larger in the preview so that it can appear in the correct proportions, and Pandora continues running normally.

20501 **Issue**: Pandora does not replace the # symbol in a custom-created die station number mark.

Resolution: The # symbol is replaced by the die station number as expected.

20503 **Issue**: Sometimes the **Bleed margins** boxes in the **Control** palette are unavailable for an artwork that has been snapped to a rectangular die station.

Resolution: the **Bleed margins** boxes are always available when rectangular artwork is selected.

20516 **Issue**: The rightmost center mark is offset vertically from the center point by a distance equalling the width of the mark.

Resolution: The mark is centered vertically on the press sheet edge.

Macintosh

18244 **Issue**: Some keyboard shortcuts in dialog boxes do not work in Pandora; the button in the dialog box appears to be pressed, but Pandora does not execute the command.

Resolution: Pandora executes the commands as expected.

18332 **Issue**: Sometimes the **Create** button disappears from the New Press Sheet dialog box when you use the keyboard instead of the mouse to enter settings.

Resolution: The **Create** button remains available.

19537 **Issue**: The **Control** palette can accept settings for **Scaling** and **%** only within the range of 1% through 1000%; numbers less than 1 generate an error.

Resolution: The **Control** palette can accept numbers less than 1.

20468 **Issue**: If you either delete a SmartLayout solution or quit Pandora after generating SmartLayout solutions, Pandora generates an error report.

Resolution: Pandora does not generate an inappropriate error report when you perform either of these actions.

Windows

20001 **Issue**: Pandora cannot process a mark that contains a Ÿ (the lower case ÿ works correctly).

Resolution: When you use the newest version of JRE, a mark can contain Ÿ with no problems.

Known Problems

These notes cover problems that have not yet been resolved.

Macintosh and Windows

16786 The same job can be open for editing simultaneously on multiple computers.

17700 Pandora gives an RGB warning ("Unmapped colors...Artwork contains RGB image data") for monotones and duotones.

17902 Colors in some duotones saved to PDF in Adobe® Illustrator® do not appear accurately in Pandora.

18069 Pandora does not give you status feedback during printing operations.

18112 Colors set to **Never Print** on the **Output Setup** tab knock out to white in Adobe Acrobat® 4 and some composite RIPs. Output is correct on separating RIPS and composite RIPS that handle the **None** color correctly.

18113 Some die line curves (splines) in DXF™ files generated by Adobe Illustrator are not supported in Pandora.

18380 Deleting a film or plate from the **ShopMap** palette does not delete its calibration information, which remains even after you create a film or plate with the same size as the one that was deleted.

18594 Pandora does not print the dieline if there is no artwork in the job. When you select **Print die line** and the job contains no artwork, Pandora displays an error message telling you that you need to add artwork to the job.

18837 If you delete an artwork after changing the process color mapping, then undo the deletion, your changed color mapping is lost.

Workaround: Change the mapping to another color, then back to **Process** to restore your settings.

18874 Overprinting does not work for process colors if you set only one process color to overprint. It does work if you set all process colors to overprint. Spot color overprinting does not have this restriction.

18875 If you set one process color to knock out, the other process colors knock out as well.

19146 PDF files that are rotated in Acrobat lose their rotation when the PJTF is processed on the Prinergy® system. This is a bug in the Prinergy system.

Workaround: Output the job from Pandora as a PDF instead of PJTF.

19410 You cannot create or select bleed points if a guide occupies the same area as the bleed path segment.

Workaround: Choose **View>Guides>Lock**.

19431 When you select text in the **JOV**, the **Copy**, **Cut**, and **Paste** commands on the **Edit** menu become unavailable.

Workaround: Use the keyboard shortcuts for these commands.

19950 Pandora sometimes cannot preview PDFs containing large copydot files. You can minimize the likelihood of this problem happening by increasing your free disk space to 2 GB; however, some very large files still do not preview.

19805 A one-pixel gap may appear between adjacent artwork in the **JIV**, and in the high-resolution preview.

20007 For SmartLayouts, if any of the artworks in a captured selection are not rectangular, Pandora allows you to select the **Guillotine Cut** check box, but may offer solutions that cannot be guillotined.

20044 On the Agfa® PDF RIP, the dieline is not included in the output although you selected the **Embed** check box for the **Die Line** in the Print dialog box. This omission is due to a limitation on the length of color names used by the Agfa PDF RIP. Pandora names the die color **Dieline_** followed by the name of the CAD file.

> **Workaround**: Limit the CAD file name to 19 characters or less to ensure that the dieline color name is short enough to be recognized by the Agfa PDF RIP.

20053 If you delete a press sheet from the **ShopMap** palette after using it in a job, when you generate SmartLayout solutions the press sheet is not included.

20060 When you open a saved report from SmartLayout solutions created in Spanish or French, some of the characters in the report have been replaced with incorrect characters.

20067 You cannot undo the deletion of a solution deleted from the **SmartLayout** tab of the **JOV**.

20081 Pandora complains that the press sheet is too small to create a SmartLayout solution although the press sheet is not too small.

20163 When you print a job to a PostScript® file, forms caching does not reduce the size of the file. Forms caching does work correctly when you print to a PDF file.

20220 When you copy and paste the die station number mark from one job to another, the job with the pasted version does not offer mark settings for **Font size**, **Color**, or **Overprint** on the **Content** tab in the **JOV**.

20341 In PDFs generated by Creo PDF Seps2Comp, spot colors display as black in the **JIV**, although they print on the correct separations.

20383 Colors in artwork files created in Macromedia® FreeHand® overprint incorrectly under certain conditions.

> **Workarounds**: (1) Ungroup the objects in the FreeHand file before exporting it as PDF. (2) Keep all separations selected in the Print dialog box when printing the job from Pandora.

20456 Sometimes when you select an artwork in a job, unused color definitions appear under **Colors** on the **Content** tab of the **JOV**.

20737 When certain label marks are bound to die stations and printed to PDF from Pandora, the static text in the marks appears to be "bunched up," with some characters overlapping. This problem occurs when tracking or kerning is used in the creation of the mark in the drawing program.

Workaround: Remove tracking and kerning from the mark in the program you used to create it.



Note: To disable kerning in Macromedia FreeHand, you must place the cursor between each pair of characters and set the kerning to 0. You cannot select and adjust all the characters at once.

20907 You must press TAB or ENTER after typing each setting for an artwork on the **SmartLayout** tab of the **JOV** (**Minimum Amount**, **Step Angle**, **Bleeds**, **Margins**, and **Clearance**), or else your settings are not recorded or used.

21127 If artwork contains CalRGB, Pandora erroneously makes the process builds for spot colors in the job available for editing on the **Output Setup** tab of the **JOV**.

21224 The keyboard shortcuts for selecting a tool on the **Tool** palette do not work if the **Control** palette currently has the focus.

Workaround: Click outside the object in the **JIV** to move the focus from the **Control** palette before pressing a keyboard shortcut.



Note: For a list of keyboard shortcuts, see *Appendix A*, *Keyboard Shortcuts*, in the *Pandora User Guide*.

Macintosh

15394 If you import and place an artwork file containing many colors when the slider in the Preferences dialog box under **Screen Cache Size** is set to a high resolution, a display error occurs.

15775 In Mac OS 9.1, when FAXstf® is running at the same time as Pandora, and the FaxMenu position is either set to **Apple Menu** or **Do Not Use**, Pandora crashes if you click the Macintosh main menu bar (referred to in FAXstf as the "Application Menubar").

Workarounds: Set FaxMenu to appear in the **Application Menubar**, or disable the FAXstf software while you are running Pandora. See Troubleshooting Note #80611 on the Creo Web site (http:\\www.creo.com) if you need instructions for either of these workarounds.

18369 If you install and start Pandora on a computer that doesn't have a USB™ driver, Pandora crashes. Pandora requires a G4 Macintosh, and the G4 comes with a USB driver already installed, so the only time this problem would occur would be if Pandora were installed on a G3 Macintosh. The G3 Macintosh does not meet this and other minimum requirements to run Pandora.

18898 If an artwork file that you imported into a Pandora job fails to RIP because of a flaw in the file, after you correct the problem in the file you need to restart Pandora before it can RIP the file normally.

19005 If you export a resource from the **ShopMap** palette without an .XML extension, the resource is hidden when you attempt to import it into another instance of the **ShopMap** palette.

Workarounds: (1) Include an .XML extension in the resource name or (2) Go up one folder level, then return to the folder to which you exported the resource.

19039 If the **Zoom** tool or **Hand** tool is selected when Pandora RIPs an image, after the image finishes RIPing the Wristwatch cursor changes to a **Pointer** tool instead of remaining as the **Zoom** tool or **Hand** tool.

19892 If total memory (virtual memory) is set between 685 and 700 MB, Pandora runs out of memory while starting.

Workaround: Set total memory to more than 700 MB or less than 685 MB (recommended total memory is 756 MB).

20034 Pandora occasionally crashes during and/or after using the SmartLayout feature.

20443 In Prinergy Powerpack™, you cannot use Pandora jobs that include artwork files having names longer than 31 characters.

20452 A "wait" cursor does not appear while you wait for artwork to be RIPed in the **JIV**.

20511 Clicking a shared die station boundary selects both die stations.

20562 If you map spot colors to process colors in a recombined PDF (that is, a PDF in which color separations were converted to composite), the generated output is incorrect and some separations may be missing.

21142 Compucut™ cannot open a .ppf file created in Pandora unless the filename includes the .ppf extension.

Keyboard Issues in French, German, and Spanish Pandora for Macintosh

On French, German, and Spanish keyboards and operating systems, you need to use the keystrokes listed below for shortcuts instead of the English keystrokes listed in the Pandora menus.

Command	French	German	Spanish
Close	18291 COMMAND+z	--	--
Quit	18290 COMMAND+a	--	--
Undo	18291, 18337 COMMAND+w	18337 COMMAND+y	--
Redo	18337 COMMAND+SHIFT+W	18337 COMMAND+SHIFT+Y	--
Select all	see below*	--	--
Zoom in	COMMAND+=	COMMAND+´ (acute accent) or keypad +	COMMAND+¡ or keypad +
Zoom out	COMMAND+}	COMMAND+? or COMMAND+keypad -	COMMAND+' or keypad -
Show/hide guides	COMMAND+m	18335 COMMAND+Ö	COMMAND+ñ or keypad -
Lock/unlock guides	COMMAND+SHIFT+M	18336 COMMAND+SHIFT+Ö	COMMAND+SHIFT+Ñ

*COMMAND+Q does not select all on the French keyboard. The keystrokes invoke the **Quit** command instead, and Pandora asks if you want to save unsaved work.

**COMMAND+SHIFT+0 (zero): SHIFT mode is used to access numbers on the French keyboard—this key combination invokes sleep mode on some G4 Macintoshes running under OS 9.

Windows

19949 Pandora is sluggish when your PC color is set to 32-bit color mode (**True Color**). To avoid this problem, use any other color setting (available from **Start>Settings> Control Panel>Display>Settings** tab**>Color Palette**).

20235 Pandora does not start as expected, but displays this error message: "PDF display RIP failed to launch. Invalid Function resource."

Workaround: Move the **Agm.dll** file from the **Resources** folder of your Pandora installation to the main folder, then start Pandora.

20457 If you import and place a large artwork file when the slider in the Preferences dialog box under **Screen Cache Size** is set to a high resolution, Pandora shuts down.

20883 The ShopMap Migration Utility does not convert output devices that include more than one profile if the device already exists in the destination ShopMap.

Workaround: Export the output device from the older version of Pandora, and import it into Pandora 2.5.

20950 When you open a job in Pandora 2.5 that was created in an earlier version of Pandora, Pandora reports that the press is missing even if you created an identical press in Pandora 2.5.

Workaround: Add the press to the job again.

20965 Pandora can get stuck in the wrong tool if you accidentally press ALT. Press the SPACE bar to return to the correct tool.

21074 If you choose **Open** from the **File** menu, then right-click a file or folder in the Open dialog box, the context menu may appear, but Pandora quits.