Installation Guide

English

Adobe Acrobat 5.0.5 and Prinergy

version **5.0.5**

731-00070A-EN Rev A

www.creo.com

Adobe Acrobat 5.0.5 and Prinergy

version 5.0.5

Installation Guide

creo™

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4743091	5291273	5459505	5625766	5854883	6014471	6159659
4992864	5296935	5473733	5636330	5861904	6016752	6164637
5049901	5313278	5481379	5649220	5861992	6031932	6180325
5079721	5323248	5488906	5650076	5864651	6043865	6181362
5103407	5325217	5497252	5652804	5875288	6060208	6181439
5111308	5331439	5508828	5691823	5894342	6063528	6186068
5113249	5333064	5509561	5691828	5900981	6063546	6189452
5122871	5339176	5517359	5696393	5934196	6072518	6191882
5124547	5343059	5519852	5699174	5942137	6090529	6204874
5132723	5355446	5526143	5699740	5946426	6096461	6208369
5150225	5359451	5532728	5708736	5947028	6098544	6252522
5153769	5359458	5561691	5713287	5958647	6107011	6260482
5155782	5367360	5568595	5739819	5966504	6112663	
5157516	5367388	5576754	5742743	5969872	6115056	
5208818	5384648	5579115	5764381	5973801	6121996	
5208888	5384899	5592309	5771794	5986819	6130702	
5247174	5412491	5594556	5785309	5995475	6134393	

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731-00070A-EN Rev A

Revised January 2004

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Who Should Use This Manual

This manual is intended for anyone who is involved in updating a Prinergy system and installing Adobe® Acrobat® 5.0.5.

To use this manual, you should:

- Have a working knowledge of prepress operations
- Be familiar with the Windows operating system
- Be familiar with the Macintosh operating system

This manual assumes that:

- All the hardware, software, and network components of your Creo system are installed, configured, and operating correctly.
- Files submitted to the Creo system are free of common errors usually resolved during preflight, such as missing fonts and PostScript errors.

Conventions Used in This Manual

This section describes the fonts, terminology, and symbols used in this manual.

Fonts

Frutiger bold is used to refer to buttons and other items in a dialog box, file names, folders, menu names, and menu commands.

Minion Italic is used to refer to other chapters in the manual, book titles, and titles of other manuals.

Frutiger is used for figure and table captions.

`Letter Gothic` is used for messages on your computer screen and for information that you must type.

SMALL CAPS is used for a key or key combination on your keyboard.

Symbols



Important: This symbol indicates things that may cause process delays or reduce functionality, reliability, or quality.



Note: A note provides additional information that you may need to consider.



Tip: This symbol indicates information that can help you perform a task more quickly or easily.

PDF Document

This manual is also provided in PDF (Portable Document Format).

The PDF document can be used for online viewing and printing using Adobe Acrobat Reader. When printing the manual, please print the entire manual, including the copyright and disclaimer statements.

For More Information

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Before You Begin

Prinergy update 2.0.7.18 lets you install and use Adobe Acrobat 5.0.5 with your Prinergy system and your Prinergy-related Adobe Acrobat plug-ins.

To install Adobe Acrobat 5.0.5, your Prinergy system must be at version 2.0.7.18 or later. If your system is currently at version 2.0.7.17, you can update the system to 2.0.7.18 yourself, with Creo Response Center assistance.

If you need to contact the Creo Response Center at any time before, during, or after the update, please use the following phone numbers:

- North America: 1-800-472-2727
- Europe: +32-2-352-3090

Prerequisites

Before beginning the system update, ensure that:

- Each Prinergy server or client machine that you want to update to Adobe Acrobat 5.0.5 is running Microsoft Windows or Mac OS 9. (Mac OS X is not supported by Prinergy 2.0.7.18.)
- A minimum of 100 MB hard disk space is available on each server or client on which you will install Adobe Acrobat 5.0.5.
- Any non-Prinergy plug-ins are compatible with Adobe Acrobat 5.0.5. Note any license information for the plug-ins before upgrading to Adobe Acrobat 5.0.5, as you will most likely need to re-install those plug-ins.



Important: If you are running the Seps2Comp plug-in in Adobe Acrobat 5.0.5, and creating a composite file using Seps2Comp's PostScript Level 3 option, the color of some objects in the file may be incorrect. (When an object using a DeviceN colorspace is generated, Adobe Acrobat 5.0.5 may assign the incorrect color to the object as it is added to the page content.) This is a known limitation.

To run Seps2Comp in Adobe Acrobat 5.0.5 and avoid this problem, you must select **PS L2, Spot Color plates are not merged** in Seps2Comp's preferences. However, while automated trapping engines should work fine, spot color objects are not combined using this solution; there will be multiple objects in the same location. This could be confusing when editing the combined file.

To continue using the PostScript Level 3 option in Seps2Comp, do not delete Adobe Acrobat 4.0.x when you install Adobe Acrobat 5.0.5. Your system will then have both Adobe Acrobat 4.0.x and 5.0.5 installed.

Materials Needed

- Adobe Acrobat 5.0.5 installation CD
- *Installation Checklists* on page 23 - use these checklists to guide you through the Prinergy system update and Adobe Acrobat 5.0.5 installation.

Updating Your Prinergy System to 2.0.7.18



Important: If your Prinergy system is currently at 2.0.7.18, you do not need to update the system in order to install Adobe Acrobat 5.0.5. Skip this section and go to *Installing Adobe Acrobat 5.0.5* on page 12.

To prepare for the Adobe Acrobat 5.0.5 installation, you must update your Prinergy system to 2.0.7.18. This involves the following steps:

1. Verify that your Prinergy system is currently at 2.0.7.17 and check the current Prinergy Patch Utility (PPU) version (see page 3).
2. Update to PPU version 2.0.7.18 (see page 5).
3. Put the Prinergy system in Maintenance Mode (see page 7).
4. Update the primary server to 2.0.7.18 or later (see page 8).
5. Update any secondary servers and render stations to 2.0.7.18 or later (see page 10).
6. Take the Prinergy system out of Maintenance Mode (see page 11).

Verifying the Current Prinergy and PPU Versions

To install Adobe Acrobat 5.0.5, your Prinergy system must be at version 2.0.7.18. If the system is currently at 2.0.7.17, you can update the system to 2.0.7.18 yourself, with Creo Response Center assistance.



Important: If the system is currently at 2.0.7.16 or earlier, do not proceed with the system update. Your service representative must perform the update.

To verify your current Prinergy version:

1. On the Prinergy primary server, from the Windows **Start** menu, select **Run**.

   The Run dialog box appears.

2. In the **Open** box, type `cmd`, and then click **OK**.

   A command prompt window appears.

3. At the `D:\ >` prompt, type `ppu`, and then press ENTER.

   This starts the Prinergy Patch Utility (PPU). (If the prompt is set to a drive other than `D:`, type `cd D:\`. When the `D:\>` prompt appears, type `ppu`, and then press ENTER.)

4. At the `ppu>` prompt, type `list`, and then press ENTER.

   A list of all Prinergy updates currently installed appears, with the most recent update at the bottom of the list.



Important: If the most recent update listed is 2.0.7.16 or earlier, do not proceed with the Prinergy update. Instead, contact the Creo Response Center. A Response Center representative will remotely update your Prinergy system to 2.0.7.18.

5. If the most recent update listed is 2.0.7.17, contact the Creo Response Center to have a Response Center representative assist you with this update.

6. You must use the latest version of the Prinergy Patch Utility (PPU), version 2.0.7.18. To verify the version of the PPU currently installed, in the open command prompt window, look for the line:

   `Multi Product Update Utility v<version number>`

   where `<version number>` is the currently installed PPU version, for example, `2.0.7.12`.

   If the PPU version listed is earlier than 2.0.7.18, you must install PPU version 2.0.7.18 before proceeding with the Prinergy update.

   See *Updating to PPU Version 2.0.7.18* on page 5 for the procedure.

7. Type `exit`, and then press ENTER to close the command prompt window.

Updating to PPU Version 2.0.7.18

To install PPU 2.0.7.18 on the primary server and all secondary servers, copy PPU 2.0.7.18 and any available 2.0.7.y minor updates to the primary server in an **ACROBAT_UPDATE** folder that you create, share that folder on the primary server, install the PPU on the primary server, and install the PPU on each secondary server.

To copy the PPU and minor updates to the primary server:

1. On the primary server's data drive (typically J:), create a folder called **ACROBAT_UPDATE**.
2. Download PPU v2.0.7.18 and any available 2.0.7.y minor updates (starting with 2.0.7.18) from eCentral to the primary server in the **ACROBAT_UPDATE** folder.

   OR

   Copy the contents of the Adobe Acrobat 5.0.5 installation CD to the primary server in the **ACROBAT_UPDATE** folder.

   Do NOT copy the contents onto the system drive.

   The contents of the Adobe Acrobat 5.0.5 installation CD include:

   - PPU version 2.0.7.18
   - *PPU Frequently Asked Questions (FAQ)*
   - Available 2.0.7.y minor updates, starting with 2.0.7.18
   - **Readme.txt** files for all updates
   - *Adobe Acrobat 5.0.5 and Prinergy Installation Guide* (this document)

To share the ACROBAT_UPDATE folder on the primary server:

When downloaded from eCentral or copied from the Adobe Acrobat 5.0.5 installation CD, the PPU file (**ppu.exe**) will be set to read-only.

1. In Windows Explorer, in the **ACROBAT_UPDATE** folder, select the **ppu.exe** file.
2. From the **File** menu, select **Properties**.

   The **ppu.exe** Properties dialog box appears.
3. On the **General** tab, in the **Attributes** section, clear the **Read-only** check box, and then click **OK**.

4. In Windows Explorer, right-click the **ACROBAT_UPDATE** folder, and then select **Sharing**.

   The folder's Properties dialog box appears.

5. On the **Sharing** tab, click **Share this folder**.

6. Click **OK** twice.

   The Properties dialog box closes.

To install the PPU on the primary server:

1. In the **ACROBAT_UPDATE** folder, double-click the **ppu.exe** file to launch the PPU.

2. When prompted to replace the current version of the ppu.exe file on the server, type y, and then press ENTER.

   This updates **ppu.exe** in the **%ARAXIHOME%\CreoAraxi\support\bin** folder.

3. To confirm that the PPU version is now 2.0.7.18, check that the line in the PPU command prompt window reads:

   ```
   Multi Product Update Utility v2.0.7.18
   ```

4. To close the PPU command prompt window, at the ppu> prompt, type `exit`, and then press ENTER.

To install the PPU on each secondary server:

1. Log on to the secondary server using the ARAXI user account.

2. Map a network drive from the server to the **ACROBAT_UPDATE** folder on the primary server:

   a. In Windows Explorer, from the **Tools** menu, select **Map Network Drive**.

      The Map Network Drive dialog box appears.

   b. In the **Drive** box, select a drive.

   c. In the **Folder** box, type `\\<Primaryservername>\ACROBAT_UPDATE`.

   d. Clear the **Reconnect at Logon** check box.

   e. Click **Finish**.

3. Double-click the network drive that you mapped to in step 2.

4. Double-click **ppu.exe** to launch the PPU.
5. When prompted to replace the current version of the **ppu.exe** file on the server, type `y`, and then press ENTER.

   This updates **ppu.exe** in the **%ARAXIHOME%\CreoAraxi\support\bin** folder.
6. To confirm that the PPU version is now 2.0.7.18, check that the line in the PPU command prompt window reads:

   ```
   Multi Product Update Utility v2.0.7.18
   ```
7. To close the PPU command prompt window, at the `ppu>` prompt, type `exit`, and then press ENTER.

Putting the System in Maintenance Mode

Before installing any updates, the Prinergy system must be in Maintenance Mode. This prevents any regularly scheduled backups from running while the system is being updated. When Maintenance Mode is turned off, regular backups resume as scheduled.

To put the system in Maintenance Mode:

1. Launch Prinergy Administrator on the primary server.
2. From the **Tools** menu, select **Configure System**.

   The Configuration Options dialog box appears.
3. On the **Maintenance** tab, from the **Maintenance Mode** list, select **On**.
4. Click **OK.**
5. When prompted to restart the computer, click **OK**.

   The primary server automatically restarts.
6. Manually reboot all secondary servers and render stations.

Updating the Primary Server to 2.0.7.18 or Later

When you update the primary server to at least Prinergy 2.0.7.18, Adobe Acrobat 5.0.5 versions of the Prinergy plug-ins are installed on the primary server. Later, you will copy these plug-ins from the primary server to each client.

You can start the update on the primary server and then start the update on other servers in the system (secondaries and render stations) to run at the same time.

To update the primary server:

1. From the Windows **Start** menu, select **Run**.

   The Run dialog box appears.

2. In the **Open** box, type `cmd`, and then click **OK**.

   A command prompt window appears.

3. At the prompt, type `ppu -dir`, and then drag the **ACROBAT_UPDATE** folder to the command line to produce:

   ```
   ppu -dir J:\ACROBAT_UPDATE
   ```

4. Press ENTER.

   The list of updates that will be installed appears.



Note: Do not apply any minor updates that have been previously installed. For example, if your Prinergy system is currently at 2.0.7.17, do not re-install 2.0.7.17 or any earlier updates.

5. When prompted to proceed with the installation, type y, and then press ENTER.

   The updates are applied. A considerable amount of text appears in the PPU window. This is normal. This information is also captured in the PPU log file **%ARAXIHOME%\CreoAraxi\support\patches\admin\ppu.log**.

   The length of time the 2.0.7.y updates take to complete depends on the amount of data in the Oracle database. The larger the database, the longer the update time for the primary server. If an error occurs, the update will roll back to the previous Prinergy version.

   When the update is finished, a message appears, indicating that the updates were installed successfully or that there was an error.

   If you encounter an error while installing the 2.0.7.y updates, contact the Creo Response Center immediately. Do not try to install any updates again until the error has been corrected.

   When the cleanup is completed, an `Updated Patch Database` message may appear before the command prompt window returns, depending on the specific updates that were installed.

6. If asked to reboot the server, type n, and then press ENTER.

   You must reboot the primary server but only after all of the secondary servers have been updated. Typing n returns you to the command prompt.



Note: Not all updates require a reboot; you will be asked to reboot the server only if the update actually requires a reboot.

7. Launch Prinergy Administrator.
8. In the left pane, verify that the **Update Level** is now **2.0.7.18**.
9. From the **File** menu, select **Start Prinergy**.
10. Click **Start** to confirm that you want to start the primary server.
11. Verify that all of the JTPs normally running on the server are present.

Updating Secondary Servers and Render Stations to 2.0.7.18 or Later



Tip: You can update all secondary servers and render stations in parallel.

To update a secondary server or render station:

1. Log on to the server using the ARAXI user account.
2. From the Windows **Start** menu, select **Run**.

   The Run dialog box appears.
3. In the **Open** box, type `cmd`, and then click **OK**.

   A command prompt window appears.
4. At the prompt, type `ppu -dir`, and then drag the **ACROBAT_UPDATE** folder to the command line to produce:

   ```
   ppu -dir J:\ACROBAT_UPDATE
   ```
5. Press ENTER.

   The list of updates that will be installed appears.



Note: Do not apply any minor updates that have been previously installed. For example, if your Prinergy system is currently at 2.0.7.17, do not re-install 2.0.7.17 or any earlier updates.

6. When prompted to proceed with the installation, type `y`, and then press ENTER.

   The updates are applied. As with the update on the primary server, a considerable amount of text appears in the PPU window. The updates will take several minutes to install.

   When the update is finished, a message appears, indicating that the updates were installed successfully or that there was an error.

   If you encounter an error while installing the 2.0.7.y updates, contact the Creo Response Center immediately. Do not try to install any updates again until the error has been corrected.

   If the installation is successful, the command prompt window returns.
7. If prompted to reboot the server, type `y`, and then press ENTER.

   Typing `n` returns you to the command prompt.
8. Launch Prinergy Administrator.
9. In the left pane, verify that the **Update Level** is now **2.0.7.18**.

10. Verify that all of the JTPs normally running on the server are present.

Repeat this procedure for each secondary server and render station in your Prinergy system.

Taking the System out of Maintenance Mode

Once the primary server and all secondary servers and render stations are successfully updated, you should take the system out of Maintenance Mode.

To turn off Maintenance Mode:

1. In Prinergy Administrator, on the primary server, from the **Tools** menu, select **Configure System**.

   The Configuration Options dialog box appears.

2. On the **Maintenance** tab, from the **Maintenance Mode** list, select **Off**.

3. Click **OK.**

Maintenance Mode is turned off. Regular backups will resume as scheduled.

Installing Adobe Acrobat 5.0.5

Once the primary server and all secondary servers and render stations in the system are updated to 2.0.7.18, you can install Adobe Acrobat 5.0.5 on your Prinergy Workshop clients.



Tip: You can also install Adobe Acrobat 5.0.5 on the other servers, for example, the primary server, using the same procedure.

To install Adobe Acrobat 5.0.5 on a Workshop client, plan your Adobe Acrobat installation strategy, back up any currently installed versions of Adobe Acrobat, and install Adobe Acrobat 5.0.5.

Planning Your Adobe Acrobat Upgrade Strategy

Not all Workshop clients need to be upgraded to Adobe Acrobat 5.0.5 at the same time. You may want to upgrade one or more clients to Adobe Acrobat 5.0.5 and monitor these clients for problems before upgrading the rest of the client machines in your system.



Important: Clients running Adobe Acrobat 4.0.x and Adobe Acrobat 5.0.5 can co-exist using the same Prinergy primary server. However, Adobe Acrobat 4.0.x and Adobe Acrobat 5.0.5 should not both be installed on the same client machine, unless you want to run the Seps2Comp plug-in using the PostScript Level 3 option (see *Prerequisites* on page 2 for details).

Backing Up Currently Installed Versions of Adobe Acrobat

Before installing Adobe Acrobat 5.0.5, back up any earlier versions of Adobe Acrobat currently installed on each client. The procedure is different for Windows and Mac clients.

To back up an existing version of Adobe Acrobat on a Windows client:

1. Log on to the client machine as a user with administrative rights.
2. Create a new folder called **Acrobat Save**.
3. Copy the **C:\Program Files\Adobe\Acrobat 4.0** folder and paste it into the **Acrobat Save** folder that you created in step 1.

To back up an existing version of Adobe Acrobat on a Mac client:

1. Log on to the client machine as a user with administrative rights.
2. Create a new folder called **Acrobat Save**.
3. Move the **Applications\Acrobat 4.0** (or **Acrobat 4.05**) folder to the **Acrobat Save** folder that you created in step 1.
4. Move the alias for Adobe Acrobat 4.0.x to the Trash.

Installing Adobe Acrobat 5.0.5

After you have backed up any existing versions of Adobe Acrobat, you can install Adobe Acrobat 5.0.5 on one or more Workshop clients. The procedure is different for Windows and Mac clients.



Tip: You can also install Adobe Acrobat 5.0.5 on a server using the same procedure.

Before beginning the installation, ensure that you have the following:

- Adobe Acrobat 5.0.5 serial number (supplied with Adobe Acrobat 5.0.5 and required to upgrade from 4.0.x to 5.0.5). Adobe Acrobat 5.0.5 will not work with your Adobe Acrobat 4.0.x serial numbers.
- Minimum of 100 MB hard disk space available on the client

To install Adobe Acrobat 5.0.5 on a Windows client:

1. Ensure that you are logged onto the client as a user with administrative rights.
2. Insert the Adobe Acrobat 5.0.5 installation CD into the client CD drive.

   The installer launches automatically and the Welcome window appears.
3. Click **Next**.

   The Adobe Acrobat 5.0.5 window appears.
4. Click **Acrobat 5.0.5**, and then click **Install Adobe Acrobat 5.0.5**.



Note: If the installer fails to launch or freezes, you may have encountered a problem known to Adobe (for example, your anti-virus software might be preventing the installer from launching). For a list of possible solutions, see the Adobe Knowledgebase article *Freeze or Error when Installing Acrobat 5.0 for Windows* at http://www.adobe.com/support/techdocs/28012.htm.

5. Follow the install instructions, keeping the default selections and entering the serial number on the User Information window.
6. If prompted to delete a previous version of Adobe Acrobat that has been detected, click **Yes**.

   This will *not* delete the Prinergy plug-ins for Adobe Acrobat 4.0.x.
7. If prompted to remove a shared file, click **Yes**.

To install Adobe Acrobat 5.0.5 on a Mac client:

1. Ensure that you are logged onto the client as a user with administrative rights.
2. Insert the Adobe Acrobat 5.0.5 installation CD into the client CD drive.

   The **Acrobat 5.0** folder appears on the desktop.
3. Double-click **Install Acrobat 5.0**.

   The installer launches.
4. You may be prompted to install Adobe Acrobat on the hard drive. Click the **Select Folder** button, and then change the location to **Applications.**

   This installs Adobe Acrobat in the **Applications\Adobe Acrobat 5.0** folder.



Note: If you are not prompted for an installation location and Adobe Acrobat 5.0.5 is installed on the hard drive by default, you must move the **Adobe Acrobat 5.0** folder to the **Applications** folder.

5. If prompted to delete a previous version of Adobe Acrobat that has been detected, click **Yes**.

   This will *not* delete the Prinergy plug-ins for Adobe Acrobat 4.0.x.
6. When prompted at the end of the installation, restart the client machine.

Repeat this procedure for each Workshop client onto which you want to install Adobe Acrobat 5.0.5.

Updating Prinergy Workshop

After installing Adobe Acrobat 5.0.5 on a Workshop client, you can update Workshop to 2.0.7.18 or later. Updating and then launching Workshop automatically starts the "mini-installer" that creates a new **Plug_ins\Prinergy** (on a Windows client) or **Prinergy Plug-Ins** (on a Mac client) folder, into which you can copy the Adobe Acrobat 5.0.5 versions of the Prinergy plug-ins.

To update Workshop from 2.0.7.17 to 2.0.7.18 or later, use the Client Auto Update (CAU) utility. The CAU utility enables Workshop clients to detect when a newer version of the Workshop client software is available on the primary server and to update to the newer version.

The CAU utility also enables the automatic update of any Prinergy plug-in files. Previous versions of the files are renamed with a **.bak** extension for backup purposes.



Important: If your Prinergy system was already at 2.0.7.18 or later before installing Adobe Acrobat 5.0.5, you do not need to update Workshop. However, you must manually launch the mini-installer to create the new Prinergy Plug-ins folder. See *Launching the Mini-Installer Manually* on page 16.

To update Workshop:

1. Start Prinergy Workshop.

   The Workshop login dialog box appears. You do not have to specify a user name or password at this point.

2. From the **Primary host** menu, select the primary server that you updated.

   The version of Workshop running on the client is automatically compared to the Prinergy version running on the primary server. If the versions are different, the **Update** button is available.

3. Click the **Update** button, and then click **Continue** to proceed with the update.

   Workshop automatically shuts down and the Prinergy Client Auto-Update windows appears, displaying the progress of the update.

   Once the update is complete, Workshop automatically restarts and the Workshop login dialog box appears.

The **Update** button is renamed **No Update** and is unavailable, because the Workshop versions on the client and primary server are now the same.

4. Log on to Workshop with a user name and password as usual.

   When you start Workshop after updating it, the mini-installer creates a new **Prinergy Plug-ins** folder for Adobe Acrobat 5.0.5.

   - On a Windows client, the folder is located at **C:\Program Files\Adobe\Acrobat 5.0\Acrobat\Plug_ins\Prinergy.**
   - On a Mac client, the folder is located at **Applications\Adobe Acrobat 5.0\Plug-Ins\Prinergy Plug-Ins.**

   The new folder is initially populated with Adobe Acrobat 4.0.x versions of the Prinergy plug-ins. You must replace these plug-ins with Adobe Acrobat 5.0.5 versions.

Launching the Mini-Installer Manually

If you already updated the Workshop client to 2.0.7.18 or later and logged on to Workshop to automatically launch the mini-installer, skip to *Updating Prinergy Plug-ins* on page 17.

If your Prinergy system was already at 2.0.7.18 before installing Adobe Acrobat 5.0.5, you do not need to update Workshop. However, you must manually launch the mini-installer to create the new **Prinergy Plug-ins** folder.

The procedure is different for Windows and Mac clients.

To manually launch the mini-installer on a Windows client:

1. In Windows Explorer, go to **C:\Program Files\Workshop\Distribute\BrandedInstall**, and then double-click **setup.exe**.

   The mini-installer launches, creates a new **Prinergy Plug-ins** folder, and saves Adobe Acrobat 4.0.x versions of the Prinergy plug-ins to the folder.

2. Verify that the **C:\Program Files\Adobe\Acrobat 5.0\Acrobat\Plug_ins\Prinergy** folder was created.

To manually launch the mini-installer on a Mac client:

1. Browse to **Applications\Prinergy Workshop\Distribute\BrandedInstall\CreoScitex**, and then double-click **CreoScitexInstall**.

   The mini-installer launches, creates a new **Prinergy Plug-ins** folder, and saves Adobe Acrobat 4.0.x versions of the Prinergy plug-ins to the folder.

2. Verify that the **Applications\Adobe Acrobat 5.0\Plug-Ins\Prinergy Plug-Ins** folder was created on the hard drive.

Updating Prinergy Plug-ins

The **Prinergy Plug-ins** folder is initially populated with Adobe Acrobat 4.0.x versions of the Prinergy plug-ins. You must manually replace these plug-ins with new Adobe Acrobat 5.0.5 versions. The procedure is different for Windows and Mac clients.

To update the Prinergy plug-ins on a Windows client:

1. Ensure that Adobe Acrobat 5.0.5 is installed but not running.
2. In Windows Explorer, go to the **ClientAutoUpdate** share installed on the primary server by the 2.0.7 update, and then go to the **UpdatedFiles\Acrobat5_Plugins_x86** folder, which contains the following files:
   - **Geometry.api**
   - **Separations.api**
   - **SepRepair.api**
   - **TrapEdit.api**
   - **TrapEdit.DEU**
   - **ViewAccelerator.api**
3. Select all of the files, and then copy them to **C:\Program Files\Adobe\Acrobat 5.0\Acrobat\Plug_ins\Prinergy.**
4. When prompted to overwrite the existing files, click **Yes to All**.

To update the Prinergy plug-ins on a Mac client:

1. Ensure that Adobe Acrobat 5.0.5 is installed but not running.
2. Using **Network Browser**, go to the **ClientAutoUpdate** share installed on the primary server by the 2.0.7 update, and then go to the **UpdatedFiles\Acrobat5_Plugins_Mac** folder, which contains the following files:
   - **Geometry**
   - **Separations**
   - **SepRepair**
   - **TrapEdit**
   - **TrapEdit DEU**
   - **ViewAccelerator**
3. Select all of the files, except **TrapEdit DEU**, and then copy them to **Applications\Adobe Acrobat 5.0\Plug-Ins\Prinergy Plug-Ins**.
4. When prompted to replace the old versions of the files, click **OK**.
5. Select the file called **TrapEdit DEU**, and then copy it to **Applications\Adobe Acrobat 5.0\Plug-Ins\Prinergy Plug-Ins\Locale**.
6. When prompted to replace the old version of the file, click **OK**.

Verifying the Update of the Prinergy Plug-ins

Once you have copied the Adobe Acrobat 5.0.5 versions of the Prinergy plug-ins to the new **Prinergy Plug-ins** directory, you must verify that the plug-ins update was successful. The procedure is different for Windows and Mac clients.

To verify that the plug-ins were successfully updated on a Windows client:

1. Start Adobe Acrobat 5.0.5.
2. From the **Help** menu, select **About 3rd Party Plug-Ins**, and then select one of the plug-ins that was updated (for example, **Prinergy Geometry Editor**).

   A window appears. At the bottom of the window, the version of the plug-in appears as **Prinergy Version 18.0.0.0BLDxxx**, where **xxx** is a three-digit number. If the version is not **18.0.0.0**, but **2.0.7**, the update was not successful.

To verify that the plug-ins were successfully updated on a Mac client:

1. Start Adobe Acrobat 5.0.5.
2. From the **Apple** menu, select **About 3rd Party Plug-Ins**, and then select one of the plug-ins that was updated (for example, **Prinergy Geometry Editor**).

   A window appears. At the bottom of the window, the version of the plug-in appears as **Prinergy Version 18.0.0.0**. If the version is not **18.0.0.0**, but **2.0.7**, the update was not successful.

Restoring the TrapEditor License Key

If your TrapEditor plug-in license appears to be lost after upgrading to Adobe Acrobat 5.0.5, the license file may not have been migrated by the Prinergy client updater mini installer. If this is the case, you can re-enter the license key manually (if you previously saved or recorded it somewhere), or copy the file **LICENSE.DAT** from the Adobe Acrobat 4.0 backup folder that you created earlier.



Important: Do not open Acrobat 4 again before entering the license key into Acrobat 5, or your license key will become corrupt. If this happens, you will get a message stating the License Key is expired or licenses are removed from the system. For a new license key, contact the Creo Response Center.

Important: Copying the **LICENSE.DAT** file from \Acrobat 4.0\Acrobat\plug_ins\Prinergy\Config to the corresponding Config folder in Acrobat 5.0 will prevent this from happening.

To re-enter the license key manually:

1. Launch Adobe Acrobat.
2. From the **Apple** menu (or the **Help** menu on a Windows client), select **About Plug-ins > Prinergy TrapEditor**. The TrapEditor License dialog box appears.
3. Fill in the **License ID** and **License Key** fields.
4. Click **OK**.

To copy the file LICENSE.DAT:

1. Browse to the **Acrobat Save** folder that you created in *Backing Up Currently Installed Versions of Adobe Acrobat* on page 12, and then to the **Config** sub-folder:
   - **\Acrobat 4.0\Acrobat\Plug_ins\Prinergy\Config** (Windows)
   - **\Adobe Acrobat 4.0\Plug-Ins\Prinergy Plug-Ins\Config** (Mac)
2. Copy the file **LICENSE.DAT.**

3. Paste the file into the **Config** folder for Adobe Acrobat 5.0.5:
   - **C:\Program Files\Adobe\Acrobat 5.0\Acrobat\Plug_ins\Prinergy\Config** (Windows)
   - **\Applications\Adobe Acrobat 5.0\Plug-Ins\Prinergy Plug-Ins\Config** (Mac)

Increasing Memory for Adobe Acrobat 5.0.5

If you are running a plug-in such as PitStop, Separation Viewer, or TrapEditor with Adobe Acrobat 5.0.5 on a Mac OS 9.x client, and Adobe Acrobat exits after trying to initialize the plug-in, you may need to increase the memory allocated to Adobe Acrobat. The default memory allocated is 16 MB, but this is insufficient to run some plug-ins.

To increase the memory allocated to Adobe Acrobat 5.0.5:

1. Click the **Acrobat 5.0.5** icon.
2. From the **File** menu, select **Get Info > Memory**.

   The Info dialog box appears.
3. Under **Memory Requirements**, increase the allocated memory to **64 MB**.
4. Close the dialog box.

Deleting Adobe Acrobat 4.0.x Files

After successfully using Adobe Acrobat 5.0.5 with Prinergy for *at least a month*, you can safely delete the Adobe Acrobat 4.0.x files and folders. The procedure is different for Windows and Mac clients.

To delete Adobe Acrobat 4.0.x files on a Windows client:

- Delete the **Acrobat Save** folder.

To delete Adobe Acrobat 4.0.x files on a Mac client:

- Drag the **Acrobat Save** folder to the Trash, and then empty the Trash.

A

Installation Checklists

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Prinergy 2.0.7.17

If your Prinergy system is currently at 2.0.7.17, use the following checklist:

Step	Completed
1. Ensure that you have the prerequisites and materials necessary to proceed with the installation.	
2. Verify the current Prinergy version.	
3. Verify the current PPU version.	
4. Update to PPU version 2.0.7.18: a. Copy the PPU and minor updates to the primary server. b. Share the **ACROBAT_UPDATE** folder on the primary server. c. Install the PPU on the primary server. d. Install the PPU on each secondary server and render station.	
5. Put the Prinergy system in Maintenance Mode.	
6. Update the primary server to 2.0.7.18 or later.	
7. Update secondary servers and render stations to 2.0.7.18 or later.	
8. Take the Prinergy system out of Maintenance Mode.	
9. Plan your Adobe Acrobat upgrade strategy.	
10. Back up any currently installed versions of Adobe Acrobat.	
11. Install Adobe Acrobat 5.0.5.	
12. Update Prinergy Workshop to 2.0.7.18 or later.	
13. Update the Prinergy plug-ins.	
14. Verify that the plug-ins were successfully updated.	
15. Restore the TrapEditor plug-in license, if necessary.	
16. Increase the memory allocated to Adobe Acrobat, if necessary to run certain plug-ins.	

Prinergy 2.0.7.18

If your Prinergy system is currently at 2.0.7.18 or later, use the following checklist:

Step	Completed
1. Ensure that you have the prerequisites and materials necessary to proceed with the installation.	
2. Plan your Adobe Acrobat upgrade strategy.	
3. Back up any currently installed versions of Adobe Acrobat.	
4. Install Adobe Acrobat 5.0.5.	
5. Launch the mini-installer to create the **Prinergy Plug-ins** folder.	
6. Update the Prinergy plug-ins.	
7. Verify that the plug-ins were successfully updated.	
8. Restore the TrapEditor plug-in license, if necessary.	
9. Increase the memory allocated to Adobe Acrobat, if necessary to run certain plug-ins.	

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Reverting to Adobe Acrobat 4.0.5

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Overview

After installing Adobe Acrobat 5.0.5 on a client machine, you can revert to Adobe Acrobat 4.0.5. This involves the following steps:

1. Remove Adobe Acrobat 5.0.5 (see page 28).
2. Install Adobe Acrobat 4.0.5 (see page 29).
3. Install Adobe Acrobat 4.0.5 versions of the Prinergy plug-ins (see page 30).
4. Verify the installation (see page 32).

Removing Adobe Acrobat 5.0.5

Before re-installing Adobe Acrobat 4.0.5, you must remove Adobe Acrobat 5.0.5. The procedure is different for Windows and Mac clients.

To uninstall Adobe Acrobat 5.0.5 on a Windows client:

1. From the Windows **Start** menu, select **Settings > Control Panel > Add/Remove Programs**.

   The Add/Remove Programs dialog box appears.
2. Select **Adobe Acrobat 5.0**, and then click the **Remove** button.
3. If prompted to remove shared files, click **Yes to All**.
4. Restart the computer.

To uninstall Adobe Acrobat 5.0.5 on a Mac client:

1. Drag the **Applications\Adobe Acrobat 5.0** folder to the Trash.
2. Empty the Trash.

Installing Adobe Acrobat 4.0.5

After Adobe Acrobat 5.0.5 is removed, you can re-install Adobe Acrobat 4.0.5. The procedure is different for Windows and Mac clients.

To install Adobe Acrobat 4.0.5 on a Windows client:

1. Ensure that you have the serial numbers needed to install Adobe Acrobat 4.0.5.

   Each client machine must have a unique serial number for the Adobe Acrobat installation.

2. Insert the Prinergy Intel Client CD into the client CD drive. (This CD is part of the Prinergy installation CD set.)

3. In Windows Explorer, go to the CD drive, and then double-click **AcrobatIntel\Acrobat4\setup.exe**.

   The Adobe Acrobat 4.0.5 installer launches.

4. Follow the installer instructions, keeping the default selections and entering the serial number on the User Information window.

   After the files are copied, the Adobe Registration dialog box appears.

5. Click **Cancel**.

6. When prompted to quit the installer, click **Yes**.

To install Adobe Acrobat 4.0.5 on a Mac client:

1. Ensure that you have the serial numbers needed to install Adobe Acrobat 4.0.5.

   Each client machine must have a unique serial number for the Adobe Acrobat installation.

2. Insert the Prinergy Mac Client CD into the client CD drive. (This CD is part of the Prinergy installation CD set.)

   The **MacInstallers** icon appears on the desktop.

3. Double-click the **MacInstallers** icon.

4. In the **AcrobatMac** folder, double-click **Acrobat 4.0.5**.

   The Aladdin Systems StuffIt™ window appears.

5. Click **Continue**.

   The Save dialog box appears.

6. Click **Desktop** to unstuff the files to the desktop.

7. Click **Save**.

   An **Adobe Acrobat 4.0.5** folder appears on the desktop and a progress bar appears, indicating the number of files that have been unstuffed. This process may take several minutes.

   When all of the files are unstuffed, a message appears, indicating that the expansion was successful.

8. Click **Quit**.

9. On the desktop, double-click the **Adobe Acrobat 4.0.5** icon.

10. In the **Acrobat 4.0** folder, double-click **Acrobat Installer**.

    The Adobe Acrobat 4.0.5 installer launches.

11. Follow the installer instructions, keeping the default selections and entering the serial number on the User Information window.

    After the files are copied, the Adobe Registration dialog box appears.

12. Click **Cancel**.

13. When prompted to quit the installer, click **Yes**.

14. When prompted to restart the computer, click **Restart**.

15. Move the **Adobe Acrobat 4.0.5** icon to the Trash, and then empty the Trash.

Installing Prinergy Plug-ins for Adobe Acrobat 4.0.5

To re-install Adobe Acrobat 4.0.5 versions of the Prinergy plug-ins, run the mini-installer from Prinergy Workshop. The procedure is different for Windows and Mac clients.

To install the plug-ins on a Windows client:

1. In Windows Explorer, double-click **C:\Program Files\Workshop\Distribute\BrandedInstall\setup.exe**.

   The mini-installer launches, creates a new **Prinergy Plug-ins** folder, and then saves Adobe Acrobat 4.0.5 versions of the plug-ins to the folder.

2. Verify that the **C:\Program Files\Adobe\Acrobat 4.0\Acrobat\Plug_ins\Prinergy** folder was created.

   If there are other plug-ins (for example, third-party plug-ins) to re-install, and you saved them to the **Acrobat Save** folder, you can restore these plug-ins as well.

3. In Windows Explorer, go to **Acrobat Save\Acrobat 4.0\Acrobat\Plug_ins**.

4. Copy the desired plug-in files to the **C:\Program Files\Adobe\Acrobat 4.0\Acrobat\Plug_ins** folder.

To install the plug-ins on a Mac client:

1. Browse to **Applications\Prinergy Workshop\Distribute\BrandedInstall\CreoScitex**, and then double-click **CreoScitexInstall**.

   The mini-installer launches, creates a new **Prinergy Plug-ins** folder, and then saves Adobe Acrobat 4.0.5 versions of the plug-ins to the folder.

2. On the hard drive, verify that the **Applications\Adobe Acrobat 4.0\Plug-Ins\Prinergy Plug-Ins** folder was created, and that the **Applications\Adobe Acrobat 4.0\Plug-Ins\Prinergy Plug-Ins\Locale** folder was created and contains the **TrapEdit DEU** file.

   If there are other plug-ins (for example, third-party plug-ins) to re-install, and you saved them to the **Acrobat Save** folder, you can restore these plug-ins as well.

3. On the hard drive, go to **Acrobat Save\Adobe Acrobat 4.0\Plug-Ins**.

4. Copy the desired plug-in files to the **Applications\Adobe Acrobat 4.0\Plug-Ins** folder.

Verifying the Plug-ins Installation

Once Adobe Acrobat 4.0.5 versions of the Prinergy plug-ins are installed, you must verify that the installation was successful. The procedure is different for Windows and Mac clients.

To verify that the plug-ins were re-installed on a Windows client:

1. Start Adobe Acrobat 4.0.5.
2. From the **Help** menu, select **About Plug-Ins**, and then select one of the plug-ins that was installed (for example, **Prinergy Geometry Editor**).

   A window appears. The version of the plug-in appearing in this window should be **2.0.7.0**.

To verify that the plug-ins were re-installed on a Mac client:

1. Start Adobe Acrobat 4.0.5.
2. From the **Apple** menu, select **About Plug-Ins**, and then select one of the plug-ins that was installed (for example, **Prinergy Geometry Editor**).

   A window appears. The version of the plug-in appearing in this window should be **2.0.7.0**.

Glossary

Adobe Acrobat	A desktop application that lets you create and edit documents in Adobe's Portable Document Format (PDF).
Adobe Extreme	A high-end production-printing architecture that provides some of the core technology for Prinergy. This includes support for PDF and Portable Job Ticket Format (PJTF), and an underlying communications structure. Adobe Extreme components include JTPs (Job Ticket Processors) and the Extreme Coordinator (supra.exe).
Aladdin Systems StuffIt	A file compression and expansion application.
CAU (Client Auto Update) Utility	A utility that enables Prinergy Workshop client machines to detect when a newer version of the Workshop client software is available on the Prinergy primary server and to update to the newer version.
eCentral	A Creo Web-based service that provides access for registered users to software downloads, online support, and other Creo product information.
job ticket	In Adobe Extreme, a collection of information related to one or more processing steps that must be carried out in Prinergy. It includes a map or route that specifies which JTPs to go to and in what order. It can also include information about which files to process, processing options, destinations, and imposition plans.
JTP (Job Ticket Processor)	A software program that performs a specific processing step to help process an Adobe Extreme job ticket. JTPs are configured using Prinergy Administrator.
Maintenance Mode	A system mode that enables you to update Prinergy software, while preventing Prinergy from writing invalid backups. Maintenance Mode temporarily disables Prinergy backups but enables you to continue running jobs. When Maintenance Mode is turned off, regular backups resume as scheduled.

mini-installer	A utility that is automatically launched the first time Prinergy Workshop is started after being updated. The mini-installer creates a new Prinergy Plug-ins folder, into which you can copy Prinergy plug-ins.
minor update	A Prinergy software update characterized by the four-digit version number A.B.X.Y, where A is the major software release, B is the minor release, X is the major update, and Y is the minor update. Y increases numerically for each minor update. For example, 2.0.7.17 and 2.0.7.18 are both minor updates to Prinergy 2.0.7.
PPU (Prinergy Patch Utility)	A command-line utility used to install Prinergy software updates. It can also remove or get information about installed updates.
Prinergy Administrator	The software that serves as the Prinergy system administration user interface. Prinergy Administrator is used to configure JTPs, add and remove servers, start and stop the Prinergy server, and monitor the system. It runs on primary and secondary servers only.
Prinergy Workshop	The client application that provides the main user interface to the Prinergy system. From Prinergy Workshop, you can manage the workflow for each job, and access components including the Job Finder, Job Manager, Queue Manager, Process Plan Editor, Global and Per-Job Font Converters, Adobe Acrobat, and Global and Per-Job Color Space Editors.
Seps2Comp	A Creo software application that enables you to transform separated PDF files into composite documents that can be manipulated and saved in the same manner as any other PDF file. Seps2Comp is a plug-in for Adobe Acrobat.

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