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Technical bulletin

Release date: 21 April 2002

NetMeeting for Prinergy

NetMeeting 3.01 is a communications program. It enables real-time audio and video communications, file transfer, whiteboard, application, and desktop sharing. NetMeeting communicates over the Internet or over a TCP/IP point-to-point modem connection.

The NetMeeting application is used in Creo for remote support to Windows-based devices.

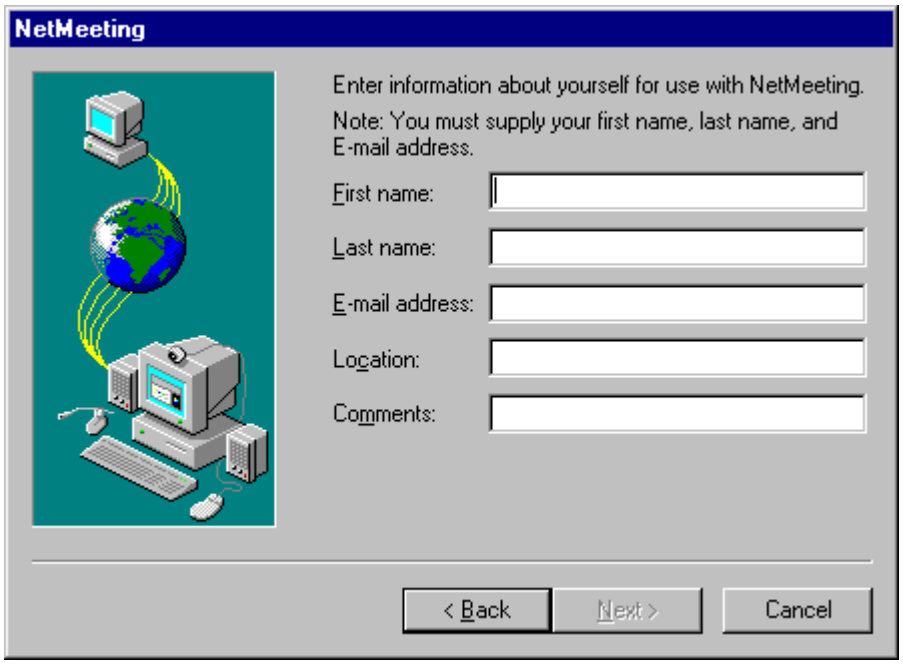
Note: The Prinergy workstation also has the PCAnywhere application installed.

Follow these steps for setting up your NetMeeting application:

1. NetMeeting 3.01 Initial Setup
2. Application Sharing Setup
3. Exiting the NetMeeting

NetMeeting 3.01 Initial Setup

1. From the **Start** > **Programs** > **Accessories** > **Communications** menu, select **NetMeeting** to activate the NetMeeting application.
2. When activating NetMeeting for the first time, you must complete several setup dialog boxes. Click the **Next** button until the following dialog box appears.



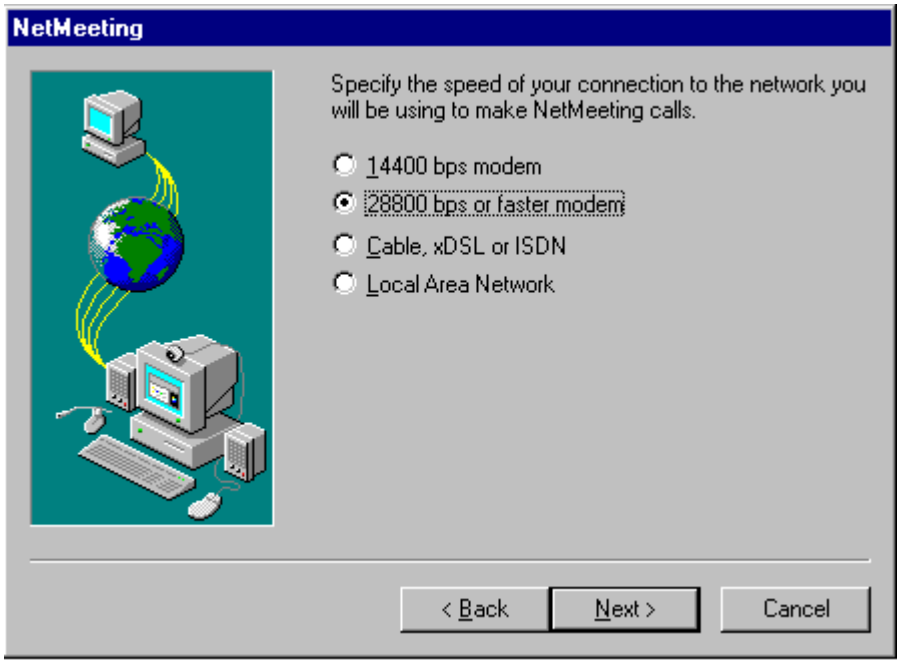
3. In the **First name** box, type the site or customer name.
4. In the **Last name** box, type the name of the product (for example, Lotem).
5. In the **E-mail address** box, type the email address of the site or customer or type none.

> **Note:** When installing NetMeeting on the Creo product, the information entered in these boxes appears on the desktop of the dialing PC when running a remote session. You do not need to type information in the **Location** and **Comments** boxes.

6. Click the **Next** button.
7. In the following dialog box, clear the **Log on to a directory server when NetMeeting starts** check box, and click the **Next** button.



8. The next dialog box requires you to select the speed of your connection to the network. Select the **28800 bps or faster modem** option.



9. Click the **Next** button for all remaining dialog boxes, leaving all the default settings unchanged.
10. In the last dialog box, click the **Finish** button. NetMeeting is launched.

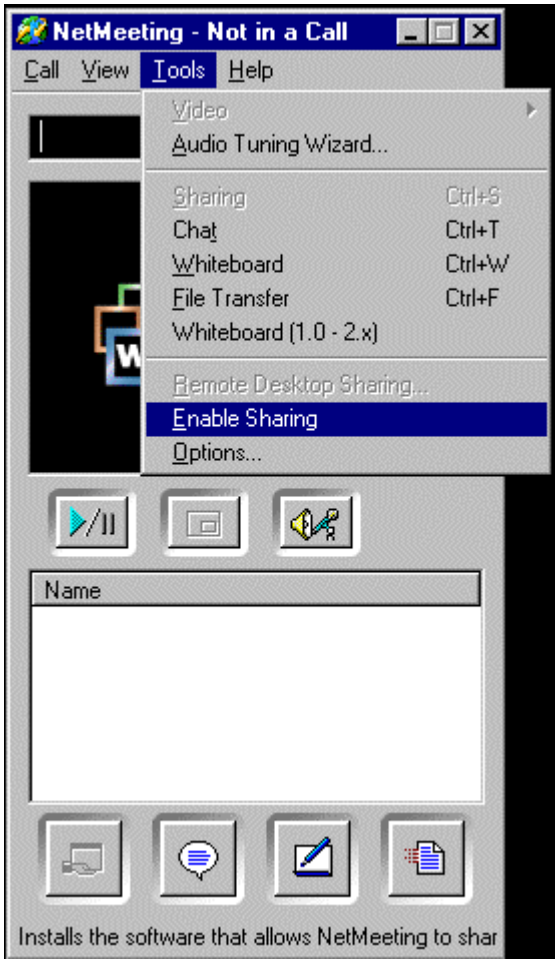


Application Sharing Setup

Tip:
This step is required when installing NetMeeting at the customer site or on the Creo product. It is not required on the dialing PC.

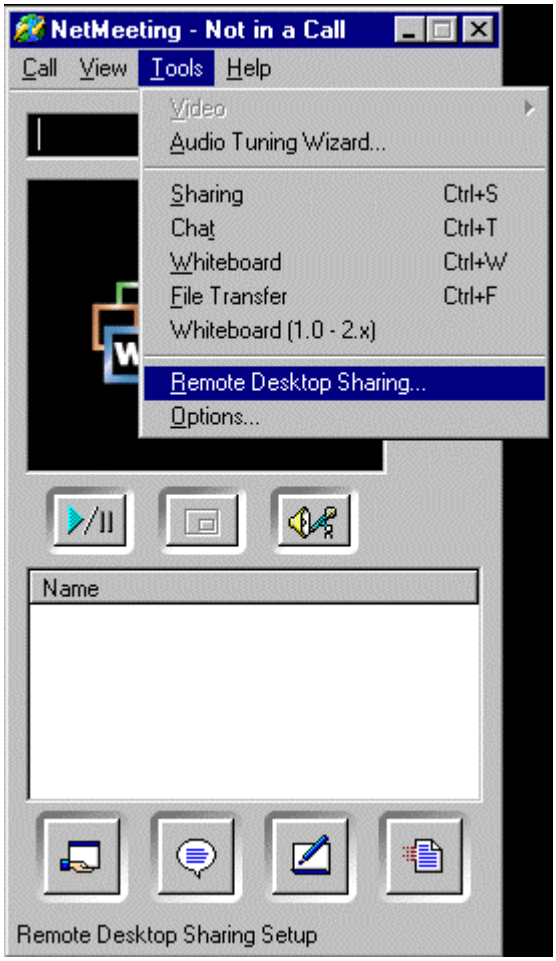
After completing the NetMeeting 3.01 initial setup, you will need to run another setup procedure to enable the application sharing utility.

1. From the **Tools** menu, select **Enable Sharing**.



   Additional software is automatically installed on your computer.

2. Restart your computer after the installation is complete.
3. After the restart, activate NetMeeting.
4. From the **Tools** menu, select **Remote Desktop Sharing...**:



A **Remote Desktop Sharing Wizard** launches to help you set up your computer to share its desktop when you call it from another computer running NetMeeting.

5. Follow the instructions displayed by the Remote Desktop Sharing wizard to complete the installation and setup of your NetMeeting.
6. When one of the dialog boxes request you to select either **Yes, enable password protect screen saver**, or **No, I will do this later**, select **No, I will do this later**.



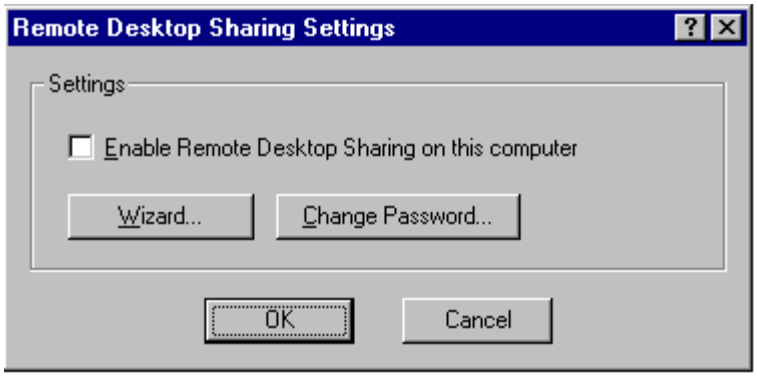
7. Click the **Next** button, and then the **Finish** button. This completes the setup for the Remote Desktop Sharing.

Exiting NetMeeting

IMPORTANT:
Failing to exit the NetMeeting as explained below will cause the NetMeeting to be automatically launched every time the Lotem is restarted. Therefore, it is important to exit NetMeeting properly.

To exit the NetMeeting application:

1. From the **Tools** menu, select **Remote Desktop Sharing**.
2. In the Remote Desktop Sharing Settings dialog box, clear the **Enable Remote Desktop Sharing on this computer** check box.



3. Click the **OK** button.
4. From the **Call** menu, select **Exit** to exit the NetMeeting.

