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Technical bulletin

Prinergy 2.2 and 2.3 Japanese Support Limitations

The following items are known limitations specific to Japanese support in Prinergy 2.2 and 2.3. For a list of general limitations, see the *Prinergy Release Notes*.

CEPS JTP can't handle Unicode file names

If a CT/LW file with a Unicode file name is submitted for processing by the CEPS JTP (which converts CT/LW files to PDF files), processing will fail and the CEPS JTP will report an error indicating that a file with a Unicode file name was detected.

It should be noted, however, that in many cases CT/LW files are created in a Brisque system and sent to Prinergy. If a file with a Unicode file name is created on a Brisque client and sent to a Brisque server, the file name is converted into ASCII (because the Brisque server cannot handle Unicode) and may appear as gibberish instead of proper Japanese characters.

Must manually copy CJK font bundles to secondary servers

When the Prinergy license key is entered in Prinergy Administrator on the primary server, Prinergy Administrator checks to see if CJK fonts are licensed. If a particular font bundle is licensed, and is not already installed, you are prompted to insert the Prinergy CJK Fonts CD. A command is launched that copies the font bundle from CD to the appropriate folder.

However, this procedure only installs the font bundle on the primary server. Any licensed CJK font bundle must be manually copied from the CJK Fonts CD to any secondary server that requires those fonts. To do this:

1. Insert the CJK Fonts CD into the secondary server's CD drive.
2. From CD, copy the licensed font bundle to the target folder in <System_drive>\Prinergy2.1\AdobeExtreme\bin (the same folder as on the primary server). If you are not sure where to copy the font bundle, look at the primary server.

   Note: You can only copy CJK font bundles for which you have a license.

Must change default color name encoding

To improve support for Japanese and Asian languages, a new **PDF Color Name Encoding** drop-down menu has been added to the **General** tab of the Workshop Preferences dialog box. This option enables you to select the encoding for displaying color names. Options are **ISO Latin 1**, **UTF-8**, and **Local System Default**.

Since the default is **ISO Latin 1**, the first time Prinergy Workshop (running on a Japanese operating system) is started, you must change **PDF Color Name Encoding** to **Local System Default**. This will ensure that color names are displayed in the same language as the operating system (in this case, Japanese).

About Creo

Creo is a world leader in solutions for the graphic arts industry. Core product lines include image capture systems; inkjet proofers; thermal imaging devices for films, plates and proofs; professional color and copydot scanning systems; and workflow management software. Creo is also an Original Equipment Manufacture supplier of on-press imaging technology, components for digital presses, and color servers for high-speed, print-on-demand digital printers.

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