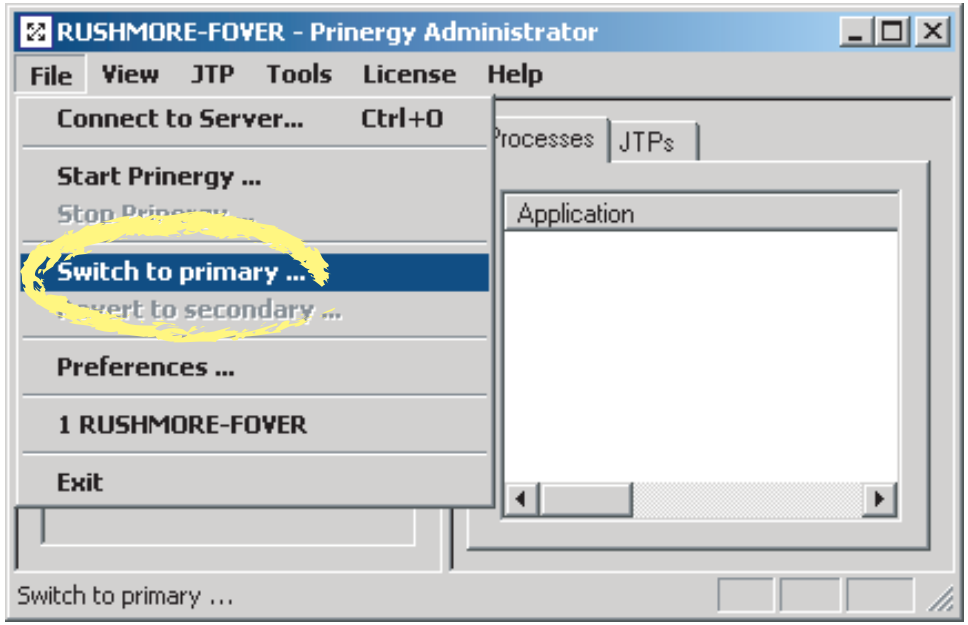
Prinergy EPM+
Quick Reference Card

653-00718A-EN
Internal 732-00013A-EN

Failing Over



1. Shut down the Prinergy software on all servers.
2. Move the dongle to the Failover server.
3. On the Failover server, Fail over Prinergy using the Switch To Primary command in the File menu of Prinergy Administrator.
4. Start Prinergy. All jobs should be accessible.

Recovery Procedure

This procedure is to be completed by someone familiar with EPM+. Please call the Creo Response Center at 1-800-472-2727 (North America) or +32 2 352 3090 (Europe) if you are not comfortable with the following EPM+ recovery procedure.

WARNING: This procedure must be performed in the exact, step-by-step, numbered sequence below. Failure to do so can permanently corrupt the database, necessitating a restore from tape backup.

1. Stop Prinergy on all servers.
2. Move the dongle back to Primary.
3. On the Primary Server, delete the Prinergy-Database replication job from the Console.
4. On the Failover Server, switch the Failover Server to be a Secondary again, using the Revert to Secondary menu command in Prinergy Administrator.
5. On the Primary Server, run the RestorePrinergy-Database script. Enter the name of the failover server when prompted. The script will ask you to confirm before it starts the restore. Do so.

   On the Primary Server you can monitor the restore progress using the Monitor tab in Console. You must let this process finish! Interrupting a restore will leave an unusable database on the Primary server.

   Note: *If there is an unexpected interruption (a power outage, for example) the restore process can be restarted by running the RestorePrinergy-Database script again. The restore process will overwrite the unusable database on the Primary Server with the still-good copy on the Failover server.*
6. On the Primary Server, after the restore is completed, delete the Restore-Database job from the Console.
7. On the Primary Server, run the EnableOracle script. This will start Oracle on the Primary.
8. On the Primary Server, start Prinergy on all servers. Make sure Prinergy is operating properly before proceeding to the next step.
9. On the Primary Server, after confirming that Prinergy is operating correctly, reconfigure VSR to replicate the database onto the Failover server again by performing the procedure in Section 6.1 of EPM+ Emergency Platemaking + VSR Installation and Operation, 717-00126A.