Prinergy 2.2 Upgrade Planning

Offering new and enhanced functionality, Prinergy 2.2 software will be provided free of charge to Creo Customers with a current Prinergy full support contract. A charge applies to Customers without a full support contract. Several optional licensed features are available at an additional charge.

This document is intended to provide an overview of the process to upgrade Prinergy 2.1.0.0 (or later) to Prinergy 2.2 and to guide you through using this Prinergy 2.2 Guided Update on eCentral. This upgrade from 2.1.0.0 (or later) to 2.2 is customer-upgradeable. If you have any questions or concerns after you have reviewed these documents, please contact the Creo Response Center for further assistance.

Let's Begin

Since you are reading this document, you are likely already at the top of the "Prinergy Updates" page in eCentral. If not, near the bottom of the "Downloads" page on eCentral, under **Guided Updates**, click **Prinergy 2.2**. The "Prinergy Updates" page appears.

1. Please download this document for future reference.
2. Please also download the *Prinergy 2.2 Upgrade Guide* and the *Prinergy 2.2 Release Notes* and review these documents.
3. The new Creo Trapper and Creo Color Matcher are available in Prinergy 2.2. Please download the release notes for the *Creo Color Matcher JTP* and the *Creo PDF Trapper* and review these documents. Prinergy Customers currently licensed with the trapper and color matcher can choose to migrate to the new Creo Trapper and Creo Color Matcher at no additional charge.

I Have Reviewed the Documents

Now that you have a good understanding of the Prinergy 2.2 Upgrade Process, let's reconfirm the following prerequisites:

1. **Prinergy Licensing.** Please ensure that your licensing is current as all licensed features are strictly enforced with Prinergy 2.2. Staccato licensing is strictly enforced per high resolution JTP in Prinergy 2.2. If you use this feature and have not yet purchased the license(s), please do so. A new license key will be provided to you to enable the feature in Prinergy 2.2. If you are unsure about your licensing, please contact your Sales Representative. Please resolve any staccato licensing issue BEFORE you begin your upgrade process.
2. **Prinergy Workshop Clients.** Prinergy Workshop Clients should be running Windows 2000, Mac OS 9.2 (or later), or Mac OS 10.1.3 (or later).

3. **Synapse InSite.**
    a. For our Prinergy InSite Customers, please plan to upgrade to InSite 3.5.4 (or later) BEFORE upgrading to Prinergy 2.2.
        i. Customers currently running InSite 3.0, please contact the Creo Response Center to schedule your InSite 3.5 upgrade.
        ii. Customers running InSite 2.0, evaluating InSite 2.0, or evaluating InSite 3.0, please contact your Sales Representative to plan your InSite 3.5 upgrade.
    b. For our Prinergy Customers not running InSite, please ensure InSite software is not installed on any Prinergy server: primary, secondary or renderstations, BEFORE upgrading to Prinergy 2.2.

I Meet The Above Prerequisites

Let's walk through the upgrade process on the "Prinergy Updates" page.

OS Upgrades

In this section, we address the requirement for **Windows 2000 Service Pack. If you have installed Windows 2000 SP3 (or later), please go to the next section, Updates.**

If you have not installed Windows 2000 SP3 (or later), please do so to your Prinergy 2.1 system. Windows 2000 SP3 (minimum requirement) and Windows 2000 SP4 (recommended) are available for downloading in this section. Please refer to *How_to_Install.pdf* for installation instructions.

I Am Ready For Prinergy 2.2

We recommend that you have run Prinergy 2.1.0.0 (or later) and Adobe Acrobat 5.0.5 with Windows SP3 (or later) for two weeks without issue before performing the upgrade to Prinergy 2.2.

Updates

An installation key is required for your upgrade to Prinergy 2.2. Please click on *Request_Installation_Key* to request your installation key. **Please obtain your installation key BEFORE you begin your upgrade process.**

Please proceed to download the Prinergy pre-check utilities (PreCheck.exe and PreCheck.py), the Prinergy update utilities – the GUI PPU (PUpdate.exe) and the PPU (PPU.exe) – and the Prinergy 2.2.1.0 upgrade and each subsequent update, e.g. 2.2.1.1, 2.2.1.2, 2.2.1.3, etc.. After you have downloaded these, please refer to the *Prinergy 2.2 Upgrade Guide* for installation instructions to upgrade your system to Prinergy 2.2. If you should run into any difficulties, please contact the Creo Response Center.

Documentation

In this last section of the Prinergy 2.2 Updates page, you will find the Prinergy 2.2 Documentation available for downloading, including translated versions.

I Am Running Prinergy 2.2

Congratulations.

Please return later to eCentral and the Prinergy 2.2 Guided Update area for subsequent updates to Prinergy 2.2.

Please take a moment to call the Creo Response Center and provide us with any feedback on your Prinergy 2.2 upgrade experience. We value your feedback as to how to improve this process.

Thank you.

Creo Response Center

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