Prinergy Direct Start-Up Assistance Overview and Deliverables

Kodak® Prinergy® Direct™ software Start-Up Assistance (SUA) is a 5-day on-site service that allows customers to get up and running faster. By providing on-site coaching and configuring the workflow to meet specific production needs, customers are able to reach full production in less time. A Kodak product expert will work directly with the customer's prepress manager and trained staff to ensure they are able to successfully apply the skills acquired in the Kodak product training courses.

Services

Suggested durations are only a starting point and can be changed, depending on the needs of the customer.

- Explore the Prinergy system (approximate duration four hours)
- Execute the Prinergy Direct software training (approximate duration 16 hours)
- Establish an efficient workflow system (approximate duration 12 hours)
- Solve problems and how to get help (approximate duration four hours)

Service Prerequisites and Customer Responsibilities

Before Starting Service Delivery

To obtain maximum value from the service, the installation (including the installation test check list) must be completed before starting the SUA service. Any uncompleted installation issues will not result in a longer SUA service period.

During Service Delivery

Everyone participating in the SUA should be available at all times during the SUA service.

After Service Delivery

See the Prinergy Direct documentation and online help for further information on how to maximize the configuration. Check Kodak eCentral®, the Internet portal, frequently for software, training, and documentation updates.

Limitations and Exclusions

This is a fixed duration service—if additional on-site time is required, it will be provided on a chargeable basis, subject to limitations of scheduling and local availability.

Prinergy Direct software Start-Up Assistance does not include any installation, calibration, or fine tuning of proofing or output devices.

The services described in this statement of work are provided on an *as is* and *best efforts* basis. Except as may be stated specifically in this statement of work, Kodak expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to, any implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

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