Prinergy Web Growth Start-Up Assistance Overview and Deliverables

Kodak® Prinergy® Web Growth software Start-Up Assistance (SUA) is a 1-day on-site service that allows customers to get up and running faster. By providing on-site coaching and configuration to meet specific production needs, customers are able to reach full functionality in less time. A Kodak product expert will work directly with the customer's prepress manager and press manager.

Services

Suggested durations are only a starting point and can be changed, depending on the needs of the customer.

- Calculate web growth (approximate duration one hour)
- Setup profile files (approximate duration two hours)
- Set web growth options in templates (approximate duration one hour)
- Create plates and check results (approximate duration four hours)

Service Prerequisites and Customer Responsibilities

Before Starting Service Delivery

To obtain maximum value from the service, the installation (license) must be completed before starting the SUA service. Any uncompleted installation issues will not result in a longer SUA service period.

During Service Delivery

Everyone participating in the SUA should be available at all times during the SUA service.

After Service Delivery

See the Prinergy Web Growth software documentation and online help for further information on how to maximize the configuration. Check Kodak eCentral®, the Internet portal, frequently for software, training, and documentation updates.

Limitations and Exclusions

This is a fixed duration service—if additional on-site time is required, it will be provided on a chargeable basis, subject to limitations of scheduling and local availability.

The Prinergy Web Growth software Start-Up Assistance does not include any calibration or fine tuning of output devices.

The services described in this statement of work are provided on an *as is* and *best efforts* basis. Except as may be stated specifically in this statement of work, Kodak expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to, any implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

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