Client Computer Installation Guide

English

Prinergy 3

Internal 731-00755A-EN-Rev A

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Kodak

Prinergy 3

Client Computer Installation Guide

Kodak

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Internal 731-00755A-EN Rev A

Revised March 2006

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1 Overview

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Who Should Use This Guide

This guide is intended for anyone who uses Kodak® Prinergy® workflow management software or who administers a Prinergy system. It provides hardware recommendations and network configuration information to set up Prinergy client computers in a Prinergy system. It also explains how to install and update Kodak® Prinergy® Workshop software and other related software on client computers that use the Prinergy 3 Workshop installer.

To use this guide, you should:

- Have a working knowledge of prepress operations and of your Prinergy system
- Be familiar with the Windows® operating system
- Be familiar with the Macintosh® operating system
- Have an understanding of computer hardware and network systems

This guide assumes that:

- All of the hardware, software, and network components of your Prinergy system are installed, configured, and operating correctly.



- You are familiar with the Prinergy product family and Prinergy architectural concepts. If you need more information about these topics, see the *Prinergy 3.0 System Administration Guide* or the Prinergy 3.0 Administrator online help.

For More Information

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Software and Licensing Information

You can install a variety of software products on your client computer, depending on the functionality required by your Prinergy system. You can use the Prinergy 3 Workshop installer to install Workshop and other software. You may also want to install companion software.



Ensure that you meet all of the software license requirements for your client computers. For more information about managing Prinergy licensing and instructions for checking your licensed options, see the *Prinergy 3.0 Administration Guide* or Prinergy 3.0 Administrator online help. For additional information about the software and license requirements, contact your sales representative.

Client Computer Software

The following table provides information about the software that you can install on client computers using the Prinergy 3 Workshop installer.

Software	Description	How Licensed/Managed By
Prinergy Workshop software	Workshop is client computer software that enables you to create jobs, assign pages to page sets and imposition plans, monitor job activity and status, and start processing elements.	Standard, bundled with Prinergy. The number of concurrent users in a Prinergy system is limited by the Prinergy Administrator license.
Kodak plug-ins for Adobe® Acrobat®: Creo Distiller Assistant, PDF Compare, PDF Merge, Preflight Locator, Plate Builder, Prinergy DotShop™, Prinergy Geometry Editor, Prinergy Separation Repair, Prinergy Separation Viewer, Trap Editor, View Accelerator	Depending on which Adobe Acrobat Professional software version you have installed on your client computer, some plug-ins may not be available to you. For example, there are more plug-ins available for Acrobat 7.0 than for Acrobat 5.0. For a complete list of plug-ins, refer to the *Prinergy 3.0 System Administration Guide*.	The number of concurrent users is controlled by the Floating License Manager (FLIM), which allows a particular number of users to share the same license. Some plug-ins do not require a license.

Software	Description	How Licensed/Managed By
Kodak® Prinergy® Virtual Proofing software	Software that displays pages and impositions in full color on the computer monitor. Use Virtual Proofing System to check impositions, registration, trapping, backup, fonts, image placements, and color breaks.	The number of concurrent users allowed in a Prinergy system is determined by the Prinergy Administrator license.
Kodak® Preps® Workshop Edition software	Imposition software for the commercial printing industry. You can create and edit imposition information in a Prinergy job using Preps.	The number of concurrent users allowed in a Prinergy system is determined by the Prinergy Administrator license.
Refiner PPD	Installs a PPD (PostScript® Printer Description) file to allow your print drivers or software to produce optimal PostScript for the Prinergy Refiner.	The number of concurrent users allowed in a Prinergy system is determined by the Prinergy Administrator license.

Client Computer Companion Software

The following table lists the software that you must install on the client computer before you use the Workshop installer to install or update software. It also lists software that you can optionally install, depending on your Prinergy system requirements. You cannot install this software using the Prinergy 3 Workshop installer.

Software	Description	How Licensed/Managed By
Adobe Acrobat Professional 5.0, 6.0, or 7.0 (required)	Prepress software that you use to view refined PDF files and repair damaged PDF files.	Most Prinergy systems include two licensed installations of Adobe Acrobat software (one located on the Prinergy server and one located on the client computer). It is the customer's responsibility to acquire additional licenses for client computers, if necessary.
Macromedia® Flash® Player (required)	In order to view Prinergy Workshop online help, you need to install Macromedia Flash Player 7.0 or later.	See the Macromedia Web site at http://macromedia.com/software/flashplayer/.
Kodak® Pandora® step-and-repeat software (optional)	Imposition software that is used by the packaging industry	Dongle (Pandora 2.9 and later is controlled by FLIM.)
Kodak® Preps® Pro, Plus, or XL (optional)	Imposition software that is used by the on-demand printing industry and commercial printing industry.	Dongle or FLIM
Enfocus Pitstop (optional)	Prepress tool for Acrobat plug-ins	License key

Client Computer Installation Checklist

After you become familiar with the instructions in this guide, you can refer to this checklist for creating and updating client computers.

Step	See
1. Confirm that Prinergy is correctly installed on the server. Review your Prinergy Pre-site Worksheet and ensure that your Prinergy system can be configured for additional client computers.	Review your Pre-site Worksheet or contact your sales representative
2. Review the software that you are going to install on the client computer and ensure that you meet all license requirements.	"Software and Licensing Information" on page 3
3. Ensure that the client computer meets the minimum or optimum hardware recommendations as required.	"Hardware Recommendations" on page 9
4. Connect the client computer to the server. Configure TCP/IP for Macintosh and Windows client computers.	"Connecting Client Computers to the Prinergy Server" on page 10
5. Ensure that Macromedia Flash Player and Adobe Acrobat 5.0, 6.0, or 7.0 are installed on the client computer.	"Installing Adobe Acrobat Professional" on page 12 and "Installing Macromedia Flash Player" on page 13
6. To install or update Prinergy Workshop or other software, connect to the Prinergy server and locate the **WkspInstall** share folder. • On a Macintosh operating system, double-click the **WorkshopInstaller.command** file. • On a Windows operating system, double-click the **WorkshopInstallerShortcut.exe** file. • Follow the instructions in the Workshop installer wizard.	"Installing Workshop and Other Software" on page 18 or "Updating Workshop and Other Software" on page 20
7. Test the client computer software installation.	"Testing the Software Installation" on page 22

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Adding Client Computers

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About Adding Client Computers to Your Prinergy System

This chapter provides hardware recommendations for setting up your client computer and procedures for configuring your client computer to connect to the Prinergy server so that you can access the **WkspInstall** share. The **WkspInstall** share is used to install Prinergy Workshop and other software on the client computer. When installing or updating software on the client computer, we recommend that you connect to the Prinergy server to ensure that you are using the latest version of the Workshop installer and are installing the most up-to-date software.

The procedures in this guide apply to client computers that are running the Mac OS® X, Windows® 2000, Windows® 2003, or Windows® XP operating system. For information about installing and updating client computers for Mac OS® 9, see the *Prinergy 2.3 Upgrade Guide* and *Prinergy 3.0 Upgrade Guide*.



Many employees may be using the same client computers in your Prinergy system. The network administrator must set user accounts and permission rights for each employee who uses a client computer. Additionally, user accounts and permission rights must be set for each employee who uses Prinergy Workshop or other software. For more information about setting user rights for Workshop, see the *Prinergy 3.0 System Administration Guide*.

Hardware Recommendations

To help maximize your Prinergy system performance, the following table provides hardware recommendations to set up Macintosh or Windows computers as Prinergy client computers. Your client computer should meet the minimum or optimum recommendations, based on the number of software applications that are installed on the client computer and on the configuration of your Prinergy system.



For more information about client computers and client/server architecture, see the *Prinergy 3.0 System Administration Guide*. If you need help with determining your client computer hardware requirements, contact your sales representative.

Component	Macintosh	Windows
Operating system	Mac OS X (10.3.9 or later)	Windows 2000, Windows 2003, or Windows XP
Processor/ speed	Power Macintosh® G4 500 MHz (minimum) Power Macintosh® G5 1.0 GHz or more (optimum)	Intel® Pentium® III 500 MHz (minimum) Intel® Pentium® IV 1.3 GHz or more (optimum)
Memory	512 MB RAM If other software is running, it will require additional memory.	512 MB RAM If other software is running, it will require additional memory.
Disk space	As much as possible	As much as possible
Network/ protocol	100 Base T (minimum) 1000 Base T (optimum)	100 Base T (minimum) 1000 Base T (optimum)
Drivers	Apple LaserWriter® 8.7 and later	None
Monitor	17 inches (43.18 cm) or larger	17 inches (43.18 cm) or larger



Note: Each client computer must have an Internet browser to access Prinergy Workshop online help. On a Windows operating system use Microsoft® Internet Explorer as the default browser. On a Macintosh operating system use Apple® Safari™ software as the default browser.

Connecting Client Computers to the Prinergy Server

Prinergy uses TCP/IP for communication. We recommend using static IP addresses, although you can use DHCP to assign IP addresses. The client computer should be on the same subnet as the server to ensure that routers do not add additional overhead when the client computer communicates with the server. Router and name server (DNS) addresses are not required.

These general instructions apply to Mac OS X, Windows 2000, Windows 2003, and Windows XP. The dialog box names or menu labels in these instructions may slightly differ from the dialog box names or menu labels on your computer, but the principles are the same.

Macintosh Client Computers

To configure Macintosh client computers, you need the Administrator password. You can connect to the server via AFP or SMB.

To configure TCP/IP:

1. From the **Apple** menu, select **System Preferences**.
2. From the System Preferences dialog box, select **Network**. Select your network adaptor (for example, **Built-in Ethernet Adaptor**).
3. Click **TCP/IP**. In the **Configure IPv4** box, select **Manually**. Type the **IP Address** and the **Subnet Mask**.
4. If you are connecting via AFP, click **AppleTalk**, and select the **Make AppleTalk Active** check box.
5. Click **Proxies**, and clear the **SOCKS Proxy** check box.
6. Click **Apply Now**.

Windows Client Computers

To configure TCP/IP:

1. Log on as an Administrator.
2. On the desktop, right-click **My Network Places** and select **Properties**.

3. From the Network and Dialup Connections dialog box, right-click **Local Area Connection** and select **Properties**.
4. From the Local Area Connection Properties dialog box, in the **Components checked are used by this connection** box, select **Internet Protocol** and click **Properties**.
5. From the Internet Protocol (TCP/IP) Properties dialog box, enter the following information.
   - IP address
   - Subnet mask
   - Default gateway (optional)
   - Preferred DNS (optional)
   - Alternate DNS (optional)
6. Select **Advanced**. From the Advanced TCP/IP Settings dialog box, on the **WINS** tab, select **Enable NetBIOS over TCP/IP**.
7. Click **OK** three times to exit.

To configure TCP/IP binding order:

The binding order reflects the protocol preference for network connections. In a Prinergy system, TCP/IP is the primary protocol and must be bound first.

1. From the Windows **Start** menu, select **Settings > Network and Dial-up Connections**.
2. From the **Advanced** menu, select **Advanced Settings**. From the Advanced Settings dialog box in the **Connections** area, ensure that **Local Area Connection** is first on the list. If it is not, select it and use the UP arrow to move it to the top of the list.
3. In the **Bindings for Local Area Connection** area, ensure that **TCP/IP** is bound first. If it is not, use the UP arrow to move it to the top of the list.
4. On the **Provider Order** tab, under **Network Providers**, ensure that **Microsoft Windows Network** is first on the list. Usually, there is only one provider listed. If it is not, select it and use the UP arrow to move it to the top of the list.
5. Click **OK** to close the Advanced Settings dialog box.

To set the network adapter speed and duplex mode:

By default, the network adapter is set to **Auto-Detect** the link speed and communication (duplex) mode. Slow network performance may be due to incorrectly set network cards. There is no particular correct setting. It depends on how the switch is configured on-site. In most cases **Auto-Detect** should be acceptable.

1. From the **Start** menu, select **Settings > Network and Dial-up Connections**.
2. Right-click **Local Area Connection** and select **Properties**.
3. From the Local Area Connection Properties dialog box, click **Configure**.
4. From the Network Connection Properties dialog box, on the **Advanced** tab, in the **Property** box, select **Link Speed & Duplex**.
5. In the **Value** box, select the network adapter speed and duplex mode.
6. Click **OK** twice to close the Local Area Connection Properties dialog box.

Installing Adobe Acrobat Professional

Most Prinergy systems include two licensed installations of Adobe Acrobat software (one located on the Prinergy server and one located on the client computer). It is the customer's responsibility to acquire additional licenses for client computers, if necessary. For more information about licenses, see "Software and Licensing Information" on page 3.

Acrobat should be installed on the client computer before using the Workshop installer to ensure that the Acrobat plug-ins are installed in the correct folders. The Workshop installer detects whether Acrobat 5.0, 6.0, or 7.0 is installed on the client computer and then it installs the plug-ins in the appropriate folders for each Acrobat version that the installer finds. If the Workshop installer does not detect that Acrobat is installed and you have installed Acrobat on the client computer, Acrobat may not be properly installed. You need to re-install Acrobat and then re-start the Workshop installer.

To install Adobe Acrobat on a Macintosh or Windows client computer:

1. Remove Acrobat Reader if it is installed on the client computer.
2. Ensure that you have the Acrobat serial number available. Each client computer must have a unique serial number for the Acrobat installation.
3. Follow the Acrobat installation instructions.



Note: For Macintosh, the Acrobat installer copies files to the **Applications** folder by default. For Windows, the Acrobat installer copies files to the **Program Files\Adobe** folder by default. We recommend that you keep the default settings.

Installing Macromedia Flash Player

To view the Prinergy Workshop online help, you must install Macromedia Flash Player 7.0 or later on the client computer. You can download the latest version of Flash Player software for free from the following Web site: http://macromedia.com/software/flashplayer/.

We recommend that you install Flash Player software on the client computer before using the Workshop installer, so that you can view the online help after you install Workshop, if necessary. For additional information about installing Flash Player, see the *Using Prinergy Online Help with Flash Player 8* technical bulletin, that is available on eCentral at http://ecentral.creo.com/.

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Installing and Updating Client Computer Software

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About the Workshop Installer

The Prinergy 3 Workshop installer installs and updates Prinergy software on client computers that have a Mac OS X, Windows 2000, Windows 2003, or Windows XP operating system. It concurrently installs, updates, and configures software which makes updates more reliable and supportable. You can use the Workshop installer to install the following software:

- Prinergy Workshop software
- Kodak plug-ins for Adobe Acrobat
- Prinergy Virtual Proofing software
- Preps Workshop edition software
- Refiner PPD

For information about licenses, see "Software and Licensing Information" on page 3.



The Prinergy 3 Workshop installer does not work with the Mac OS 9 operating system. If you need to update Prinergy Workshop on a Mac OS 9 computer, use an earlier version of the Workshop installer and the Client-Auto Update (CAU) tool. For information about installing and updating client computers with Mac OS 9, see the *Prinergy 2.3 Upgrade Guide* and the *Prinergy 3.0 Upgrade Guide*. If you install Preps Workshop edition and need more information, see the *Preps Integration for Prinergy 3.0 User Manual*. If you install Pandora step-and-repeat companion software and need more information, see the *Pandora 2.8 with Prinergy User Guide*.

The following sections provide instructions for installing and updating software on client computers.

Pre-Install Workshop Checklist

The Workshop installer resides on the Prinergy server; new software versions are delivered with each server update. We recommend that you always connect to the Prinergy server to run the Workshop installer. This will ensure that you are using the latest version of the Workshop installer and installing the most up-to-date software.

Before using the Workshop installer on a client computer, ensure that you have completed the following checklist:

Step	See
1. Your client computer is connected to the Prinergy server, and you can access the **WkspInstall** share folder on the server to run the Workshop installer.	"Connecting Client Computers to the Prinergy Server" on page 10
2. Macromedia Flash Player software and Adobe Acrobat 5.0, 6.0, or 7.0 are installed on the client computer, but no other Prinergy software components are present. **Note:** Flash Player and Adobe Acrobat Professional 5.0, 6.0 or 7.0 must be installed on the client computer before using the Workshop installer to install or update software. Most Prinergy systems include two licensed installations of Adobe Acrobat software (one located on the Prinergy server and one located on the client computer). It is the customer's responsibility to acquire additional licenses for client computers, if necessary.	"Installing Adobe Acrobat Professional" on page 12 and "Installing Macromedia Flash Player" on page 13

Installing Workshop and Other Software

This procedure describes how to use the Prinergy 3 Workshop installer to perform a fresh install of Workshop and other software on a client computer.

This procedure applies to Mac OS X, Windows 2000, Windows 2003, and Windows XP operating systems. We recommend that you always connect to the Prinergy server to run the Workshop installer. This will ensure that you are using the latest version of the Workshop installer and installing the most up-to-date software.

The installation time varies, depending on your Prinergy system configuration.

To install software on a Macintosh or Windows client computer:

1. Ensure that no Prinergy software is installed on the client computer, so that you can perform a fresh install. If you have a previous version of Workshop installed, uninstall it before installing the new version of Workshop. On Macintosh client computers, you must log on as the Administrator.
2. Connect to the Prinergy server by mounting a share (Macintosh) or mapping a drive (Windows), and double-click the **WkspInstall** folder. On Macintosh client computers, you can connect via AFP or SMB.
3. From the **WkspInstall** folder, select your operating system:
   - Macintosh OS X: Double-click the **WorkshopInstaller.command** file. From the Authentication dialog box, click the **lock** icon and type the Administrator password. Click **OK**.
   - Windows: Double-click the **WorkshopInstallershortcut.exe** file.
4. The Workshop installer wizard appears. Follow the instructions in the wizard to install the software. You must select the following:
   - Language (for the Workshop installer)
   - Software that you want to install on the client computer. In the Choose Install Set dialog box, select **All Features**, **No Preps**, or **Custom**. For a list of software products that you can install using the Workshop installer, see "About the Workshop Installer" or the "Software and Licensing Information" on page 3.

- File folder where the Workshop installer puts the software program files (the default location is **\\Creo\Prinergy\Workshop**).

5. The Workshop Install Complete dialog box appears when the installation is complete. Click **Done** to quit the installer and to start the Workshop software.

Uninstalling Workshop and Other Software

You can use the Prinergy Workshop uninstaller wizard to remove software that was installed by the Workshop installer on a client computer in order to perform a fresh install.

To uninstall software on a Macintosh client computer:

1. From the **Go** menu, select **Applications**.
2. Select **\\Creo\Prinergy\Uninstall** folder, and click the **Uninstall Workshop** file. In the Authentication dialog box, click the **lock** icon and type the Administrator password. Click **OK**.
3. The Workshop uninstaller wizard starts. You can select **Complete Uninstall** or **Uninstall Specific Features**.

To uninstall software on a Windows client computer:

1. From the **Start** menu, select **Settings > Control Panel > Add/Remove Programs**.
2. Find the Workshop version that you want to delete, and click **Change/Remove**.
3. The Workshop uninstaller wizard starts. You can select **Complete Uninstall** or **Uninstall Specific Features**.



Note: For Macintosh and Windows, if you select **Complete Uninstall**, the uninstaller removes all software, such as Workshop, Acrobat plug-ins, Virtual Proofing software, Preps Workshop edition and the Refiner PPD. If you select **Uninstall Specific Features**, you can remove specific components, such as Preps Workshop edition only.

Uninstalling Acrobat Plug-ins

The Workshop installer automatically installs all of the Acrobat plug-ins that are available. If you do not need a plug-in, you can remove it from the client computer.

To uninstall an Acrobat plug-in on a Macintosh client computer:

1. From the **Go** menu, select **Applications**.
2. CTRL+click the **Adobe Acrobat Professional folder** (5.0, 6.0, or 7.0) and select **Show Package Contents**.
3. Go to the **Contents/Plug-ins/Prinergy Plug-ins** folder and find the Acrobat plug-in that you want to delete.
4. Select and drag the Acrobat plug-in to the Trash bin. If the Authentication dialog box appears, click the **lock** icon and type the Administrator password.

To uninstall an Acrobat plug-in on a Windows client computer:

1. On the desktop, click **My Computer** and go to **C:\Program Files\Adobe\Acrobat 6.0\Acrobat\plug-ins\Prinergy**. (If you have Acrobat 5.0 or 7.0, go to that folder.)
2. Right-click the Acrobat plug-in and select **Delete**.

Updating Workshop and Other Software

After you have installed Prinergy Workshop and other software on a client computer, you must perform updates when new software is available on the Prinergy server by using the Workshop installer.

When you start Prinergy Workshop and the software version on the client computer is different from the version on the Prinergy server, the Synchronize Workshop dialog box appears indicating that you must synchronize the client computer with the Prinergy server before you can use Workshop. When you click **Yes** to synchronize, the Workshop installer wizard starts and guides you through the update.

When you use the Workshop installer to do updates, you must select all of the software that you want on the client computer from the Choose Install Set dialog box in the Workshop installer wizard because the installer

removes all old versions before installing the new versions of software that you selected. The installer functions this way to ensure that the latest version of software is installed on the client computer.

For example, if you have Preps Workshop edition installed and you run the installer and do not select Preps Workshop edition from the Choose Install Set dialog box in the Workshop installer wizard, the installer removes Preps Workshop edition from the client computer (even though you did not want it removed).



Note: If you have other software open on your client computer, such as Virtual Proofing software or Preps Workshop edition, close these software applications before performing the update.

To update software on a Macintosh or Windows client computer:

1. When you start Workshop and the number in the Workshop version field is different from the number in the server version field, click **Login**.
2. In the Synchronize Workshop dialog box, click **Yes**. (If you click **No**, you cannot log in to Workshop.) If you are using a Macintosh, in the Authentication dialog box, click the **lock** icon and type the Administrator password. Click **OK**.
3. The Workshop installer wizard appears. Follow the instructions in the wizard to update the software. The Workshop Install Complete dialog box appears when the installation is complete. Click **Done** to quit the installer and to start the Workshop software.

Testing the Software Installation

After installing software on a client computer, confirm that the installation was successful by performing the following procedure. This procedure assumes that you installed the following software: Prinergy Workshop, Acrobat plug-ins, Virtual Proofing software, Preps Workshop edition, Refiner PPD, and Macromedia Flash Player.

If you need troubleshooting information, visit Kodak at http://graphics.kodak.com or log on to eCentral at https://ecentral.creo.com/. If you need additional support, contact your service and support representative.

1. Start Prinergy Workshop on the client computer. If you receive an error at this point, check the TCP/IP settings and ensure that you can connect to the server. If you have no errors, go to step 3 and test the software applications that you installed. If you need to troubleshoot the installation, go to step 2.
2. You can review the following Prinergy Workshop installer log files located in the Prinergy folder. For Macintosh, see **Application/Creo/Prinergy** and for Windows, see **\\Program Files\Creo\Prinergy**.
   - **Workshop_InstallLog.log** is generated at the end of installation and displays the error status of each step performed.
   - **Workshop_InstallDebug.log** contains all of the **stdout** and **stderr** streams from the installer and plug-ins.
3. Log on using a valid user name and password.
4. From the Job Finder window, create a new job and add an input file.
5. Refine the input file.
6. In the Job Manager window, go to the **File** menu and select **New Layout** to ensure that the imposition application launches.
7. Once the file has been refined, launch Adobe Acrobat by double-clicking the page (or 1-up artwork) in Workshop. Adobe Acrobat should launch and the page should open.
8. Start the Virtual Proofing software and preview a file.
9. In Adobe Acrobat, check that the plug-ins are visible in the toolbar. Start the plug-ins.
10. In Workshop, open the online help.

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