Upgrade Guide

English

Prinergy

version **3.1**

653-00392E-EN Rev B
731-00072E-EN Rev B

www.creo.com

Prinergy

version 3.1

Upgrade Guide

creo™

Copyright

Copyright © 2006 Creo Inc. All rights reserved.

No copying, distribution, publication, modification, or incorporation of this document, in whole or part, is permitted without the express written permission of Creo. In the event of any permitted copying, distribution, publication, modification, or incorporation of this document, no changes in or deletion of author attribution, trademark legend, or copyright notice shall be made.

No part of this document may be reproduced, stored in a retrieval system, published, used for commercial exploitation, or transmitted, in any form by any means, electronic, mechanical, photocopying, recording, or otherwise, without the express written permission of Creo Inc.

This document is also distributed in Adobe Systems Incorporated's PDF (Portable Document Format). You may reproduce the document from the PDF file for internal use. Copies produced from the PDF file must be reproduced in whole.

Trademarks

The Creo wordmark, Creo logo, and the names of the Creo products and services referred to in this document are trademarks of Creo Inc.

Adobe, Acrobat, the Acrobat logo, and PDF are registered trademarks of Adobe Systems Inc., are registered in the U.S. Patents and Trademark Office, and may be registered in other jurisdictions.

Apple, AppleTalk, AppleShare, EtherTalk, LocalTalk, Macintosh, and Laserwriter are trademarks of Apple Computer Inc.

Microsoft, Microsoft Windows NT, Microsoft Windows 2000, and Windows are trademarks or registered trademarks of Microsoft Corp.

Xerox is a registered trademark of Xerox Corp.

Other brand or product names are the trademarks or registered trademarks of their respective owners.

FCC Compliance

The Creo equipment referred to in this document complies with the requirements in Part 15 of FCC Rules for a Class A computing device. Operation of the Creo equipment in a residential area may cause unacceptable interference to radio and TV reception, requiring the operator to take whatever steps are necessary to correct the interference.

Limitation of Liability

The product, software or services are being provided on an "as is" and “as available” basis. Except as may be stated specifically in your contract, Creo Inc. expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to, any implied warranties of merchantability, fitness for a particular purpose and non-infringement.

You understand and agree that Creo Inc. shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if Creo has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use the product or software; (ii) the cost of procurement of substitute goods and services resulting from any products, goods, data, software, information or services purchased; (iii) unauthorized access to or alteration of your products, software or data; (iv) statements or conduct of any third party; (v) any other matter relating to the product, software, or services.

The text and drawings herein are for illustration and reference only. The specifications on which they are based are subject to change. Creo Inc. may, at any time and without notice, make changes to this document. Creo Inc., for itself and on behalf of its subsidiaries, assumes no liability for technical or editorial errors or omissions made herein, and shall not be liable for incidental, consequential, indirect, or special damages, including, without limitation, loss of use, loss or alteration of data, delays, or lost profits or savings arising from the use of this document.

Patents

This product is covered by one or more of the following U.S. patents:

RE37,376	5,325,217	5,532,728	5,742,743	5,996,499	6,158,345	6,353,216
4,558,302	5,339,176	5,561,691	5,764,374	5,998,067	6,159,659	6,366,339
4,743,091	5,343,059	5,568,595	5,764,381	6,003,442	6,164,637	6,371,026
4,992,864	5,355,446	5,576,754	5,771,794	6,014,471	6,180,325	6,377,739
5,049,901	5,359,451	5,579,115	5,785,309	6,016,752	6,181,362	6,387,597
5,079,721	5,359,458	5,592,309	5,813,346	6,031,932	6,181,439	6,396,422
5,103,407	5,367,360	5,594,556	5,818,498	6,043,865	6,186,068	6,396,618
5,111,308	5,384,648	5,600,448	5,854,883	6,060,208	6,189,452	6,407,849
5,113,249	5,384,899	5,608,822	5,861,904	6,063,528	6,191,882	6,414,755
5,122,871	5,412,491	5,615,282	5,861,992	6,063,546	6,204,874	6,422,801
5,124,547	5,412,737	5,625,766	5,875,288	6,072,518	6,208,369	6,435,091
5,132,723	5,420,702	5,636,330	5,894,342	6,090,529	6,214,276	6,441,914
5,150,225	5,420,722	5,649,220	5,900,981	6,096,461	6,217,965	6,450,092
5,153,769	5,459,505	5,650,076	5,934,196	6,098,544	6,260,482	6,456,396
5,155,782	5,473,733	5,652,804	5,942,137	6,107,011	6,266,080	6,476,931
5,157,516	5,481,379	5,680,129	5,946,426	6,112,663	6,266,134	6,477,955
5,208,818	5,488,906	5,691,823	5,947,028	6,115,056	6,267,054	6,509,903
5,208,888	5,497,252	5,691,828	5,958,647	6,121,996	6,268,948	
5,247,174	5,508,828	5,696,393	5,966,504	6,130,702	6,283,589	
5,249,067	5,509,561	5,699,174	5,969,872	6,134,393	6,295,076	
5,283,140	5,517,359	5,699,740	5,973,801	6,136,509	6,299,572	
5,291,273	5,519,852	5,708,736	5,986,819	6,137,580	6,318,266	
5,323,248	5,526,143	5,713,287	5,995,475	6,147,789	6,352,816	

Creo Inc.
3700 Gilmore Way
Burnaby, B.C., Canada
V5G 4M1
Tel: 1-604-451-2700
Fax: 1-604-437-9891

http://www.creo.com

731-00072E-EN Rev B

Revised November 2006

Contents

Using This Manual iii

Who Should Use This Manual iv
PDF Document iv
For More Information iv

1 Updating Servers 1

Overview 2
Copying the Upgrade Tools and Prinergy Updates 4
Running a Pre-Installation Check on a Server 6
Updating a Server 6
Verifying JTPs on a Server 8

2 Upgrading Clients 9

Upgrading Workshop Client Computers 10
Updating Workshop Software using PCI 10

3 Completing the Upgrade 13

Advising the Response Center after the Upgrade 14

A Troubleshooting Tips 15

Common Upgrade Problems 16

B Reverting to a Previous Version 17

Overview 18
Reverting on Servers and Render Stations 18
Reverting on Client Computers 18

Glossary 19

Index 23

Using This Manual

Who Should Use This Manual iv
PDF Document iv
For More Information iv

Who Should Use This Manual

This manual is intended for anyone who is involved in upgrading a Prinergy® 3.0 system to Prinergy 3.1. It explains how to update Prinergy servers to 3.1 and update Workshop client machines to 3.1.

To use this manual, you should:

- Have a working knowledge of prepress operations
- Be familiar with the Windows® and/or Macintosh® operating systems

This manual assumes that all the hardware, software, and network components of your Prinergy system are installed, configured, and operating correctly.

Symbols Used in This Manual



Important: This symbol indicates things that may cause process delays or reduce functionality, reliability, or quality.



Note: A note provides additional information that you may need to consider.



Tip: This symbol indicates information that can help you perform a task more quickly or easily.

PDF Document

This manual is also provided in PDF (Portable Document Format) on the Prinergy Installation DVD.

Use the Adobe Acrobat Reader for online viewing and printing of the PDF document. When printing the manual, please print the entire manual, including the copyright and disclaimer statements.

For More Information

Visit *www.creo.com* for documentation, training courses, downloads, and service and support contacts.

1 Updating Servers

Overview 2
Copying the Upgrade Tools and Prinergy Updates 4
Running a Pre-Installation Check on a Server....6
Updating a Server 6
Verifying JTPs on a Server....8

Overview

Using this guide, you will upgrade your Prinergy 3.0.3.y system to 3.1.

Time to Complete

An average system upgrade may take 3 to 4 hours to complete. Please allow sufficient time to perform the upgrade, and understand that you will not be able to process jobs through your Prinergy system during this time.

Upgrading From Earlier Versions



Important: If you are running an earlier version of Prinergy, you must upgrade your system to 3.0.3.0 before you can upgrade to Prinergy 3.1. For example, if your system is currently running Prinergy 2.3.1.0, you must first upgrade to 3.0.3.0, completing the full path migration in the process, then upgrade to 3.1.0.0. Before beginning each upgrade, you must run **PreCheck.exe** to determine the disk space requirements for the upgrade and any potential conflicts. The following procedure shows the correct sequence:

1. Download Prinergy 3.0.3.0 from eCentral.
2. Run PreCheck.exe.
3. Upgrade from 2.3.1.0 to 3.0.3.0.
4. Start Prinergy 3.0.3.0 and allow time for path migration to finish.
5. In Administrator, select **Tools > Path Migration** to check the progress. Path Migration status will not appear in the **Tools** menu when path migration has finished.
6. Restart Prinergy to complete the process.
7. Confirm that path migration has finished before proceeding to the next upgrade. If path migration fails, contact the Response Center and *do not* continue the upgrade.
8. Download Prinergy 3.1.0.0 and any minor updates from eCentral.
9. Run PreCheck.exe.
10. Upgrade from 3.0.3.0 to 3.1.0.0.
11. Install all Prinergy 3.1.0.x minor updates.

Contacting the Response Center

If you need to contact the Creo Response Center at any time before, during, or after the upgrade, please use the following phone numbers:

- North America: 1-800-472-2727
- Europe: +32-2-352-3090

Prerequisites

Before beginning the upgrade, ensure that your system meets the following prerequisites. Do not attempt the upgrade if your system does not meet ALL of these prerequisites:

- Prinergy 3.0.3.y is running on your system and path migration is completed.
- You are not beta-testing any other products that might interact unpredictably with Prinergy.
- You do not have any custom or non-standard configurations, such as special patches or special executables.
- All servers and render stations are running Windows 2000 with a minimum of Service Pack 4.
- Workshop client machines are running Windows 2000, Windows 2003, or Windows XP with a minimum of Service Pack 4, Mac OS 9.2, or Mac 10.3.
- If using InSite, the InSite version is 4.5.0.1987 or later.
- If using CS Xpose, the CS Xpose version is CS Xpose 2.00.064 update 2.
- If using Print Console, the Print Console version is 2.1.1.24 or later.
- A successful Oracle database backup has been completed within the last 24 hours.
- Prinergy servers and Workshop client machines are running Adobe Acrobat 5.0.5 (or up to 6.0.1).
- Aladdin Systems StuffIt ExpanderTM is installed on each Mac client machine. StuffIt Expander is available for free at www.stuffit.com.

For more information about prerequisites, what happens during the Prinergy 3.1 upgrade, and what the upgrade installs, see the Prinergy 3.1 Readme.txt file on the Prinergy 3.1 Upgrade DVD.

Materials Needed

- Prinergy 3.1 Upgrade DVD, or access to eCentral (http://ecentral.creo.com) to download the upgrade files.

Copying the Upgrade Tools and Prinergy Updates

Before you can upgrade your Prinergy system, you must copy PPU.exe, PUpdate.exe, Precheck.exe, and any Prinergy updates from the Prinergy 3.1 Upgrade DVD or from eCentral, if you are a registered user.

Tip: Visit eCentral regularly for new and revised Prinergy documentation and downloads. If you are not yet a registered user of eCentral, you can register online at *http://ecentral.creo.com*.

To copy PPU, PUpdate, and the update files to a server:

1. On a local drive with adequate space, create a folder called **Updates**.

   We recommend that you create the **Updates** folder on the **Jobs** drive (typically the **J:** or **G:** drive), as this drive usually has adequate space. If the Jobs drive does not have enough space, or a Jobs drive does not exist on the server, you can use the **DataLog** drive (typically the **E:** drive).

   Do NOT create the folder on the System drive.

   The content you will copy from DVD or eCentral is approximately 1GB for the major update and each minor update may require 500 MB or more.

2. Copy the contents of the Prinergy 3.1 Upgrade DVD (or download the contents from eCentral) to the **Updates** folder.

   The contents should include:

   - PUpdate.exe v3.1.0.0 or later
   - PPU.exe v3.1.0.0 or later
   - PreCheck.exe v3.1.0.0

   Note: To check the version number, right click the file, click **Properties** then the **Version** tab.

   - PreCheck.py script
   - Prinergy 3.1.0.0 major update
   - Available 3.1.0.y minor updates
   - Readme.txt files for all updates
   - *Prinergy 3.1 Upgrade Guide* (this manual)

3. Repeat steps 1and 2 for each server and render station in your system.

   Important: When upgrading a secondary server or render station, it is strongly recommended that you upgrade the primary server first. This is particularly important for a secondary server configured as a Hot Standby (EPM+) failover server.

   Ensure that you copy PPU.exe, PUpdate.exe, and the update files (*.ppu) to each server and render station. **Do not** copy only to the primary server, and then map a drive from each secondary server. In other words, do not connect to the shared folder from each secondary. If you do this, and the primary is rebooted or disconnected during the update of a secondary, the upgrade will fail.

Note: The files copied from the DVD in Step 2, above, can be deleted from the **Updates** folder after the upgrade has been successfully completed.

Running a Pre-Installation Check on a Server

The purpose of the Prinergy 3.1 Pre-Installation Requirement Check software is to alert theyou to potential conflicts that you should take care of before trying to apply the upgrade to a server. It checks your system for the minimum software versions for Prinergy and InSite and that path migration is completed.

Unlike the server update process, next, you can run the Pre-Installation Check without shutting down Prinergy.

To start the PreCheck software:

1. Double-click on the **PreCheck.exe** file located in the **Updates** folder.
2. Resolve any problems found before you continue with the upgrade.

Updating a Server

Once the pre-installation check is clear, you can update all servers and render stations.

Important: When upgrading a secondary server or render station, it is strongly recommended that you upgrade the primary server first. This is particularly important for a secondary server configured as a Hot Standby (EPM+) failover server.

To update a server:

1. Start **PUpdate.exe**. The Prinergy Update Utility appears (Figure 1).

   Important: DO NOT close the GUI window after launching PUpdate.exe.
2. Select your language of choice from the drop-down menu.

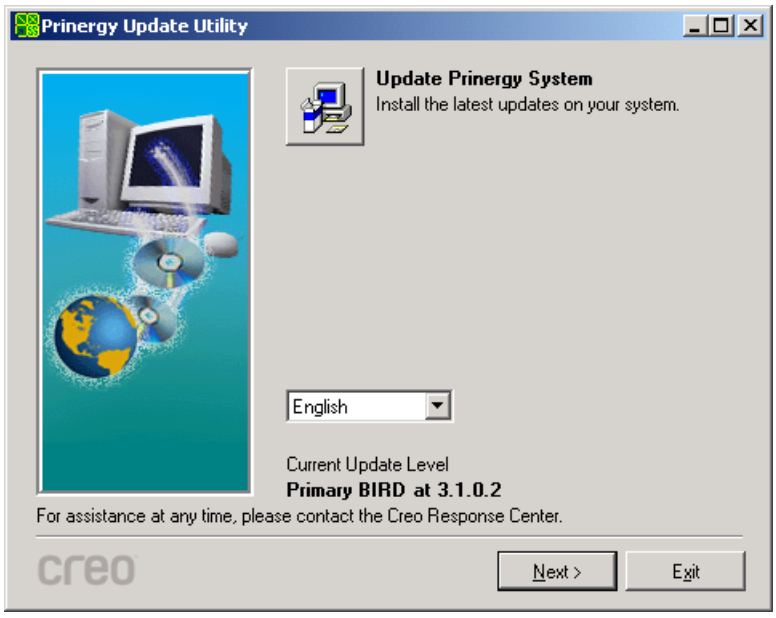


Figure 1: Prinergy Update Utility dialog box

3. Specify where the updates are stored by typing in the file path, or browse to the directory and click **Next**. The list of update files appears.

   Note: In *Copying the Upgrade Tools and Prinergy Updates*, we recommended that you copy the update files into a local directory. This should prevent any warning messages at this step.

4. Specify the target drive for the snapshot, and click **Next.**

   Select the drive with the maximum available disk space, usually one of the Jobs drives. The installer software will not let you select any network, CD, DVD shared drives, or drives with insufficient disk space, that is, the **Next** button will not be enabled.

5. Press the **Start** button to begin the update. The Progress screen appears.

   When you click the **Start** button, all Prinergy and InSite services on your server and all remote InSite services connected to this server will be stopped as part of the upgrade.

   When you click the **Start** button, a number of internal checks are performed before and during the update process, and the update will stop if all prerequisites are not complete, such as if the Oracle Database has not been backed up.

   If you get an error message during the update, contact the Response Center for assistance.

   At the end of the process, the **Success** screen appears.

6. Press **Exit**. After you press **Exit**, you may or may not get a message requesting you to reboot your server. If you do get a reboot message, manually reboot the server, but only if there are no other machines depending on the server.

7. Repeat the steps 1 through 6 for all servers.

Proceed to the next section after all servers have been updated to Prinergy 3.1.

Verifying JTPs on a Server

Once Prinergy has restarted on each server, verify that all the JTPs (Job Ticket Processors) that normally run on that server are present.

To verify that the JTPs are running:

- In Prinergy Administrator, click on the **JTPs** tab and ensure that all the JTPs that normally run on the server are listed, and that each has a status of **Ready**.

2

Upgrading Clients

Upgrading Workshop Client Computers.....10
Updating Workshop Software using PCI.....10

Upgrading Workshop Client Computers

Once all of your servers and render stations have been upgraded to Prinergy 3.1, you can upgrade your Workshop client computers to Prinergy 3.1.

Prinergy 3 has a new Workshop installer that is used to install and update Prinergy software on client computers that have a Mac OS X, Windows 2000, Windows 2003, or Windows XP operating system. At login, the Prinergy Client Installer (PCI) concurrently installs, updates, and configures Prinergy client software, making updates more reliable and supportable.



Note: The new Workshop installer does not support Mac OS 9 client computers. When updating Prinergy Workshop on a Mac OS 9 computer, the login software will select the earlier version of the Prinergy Workshop installer and the Client Auto- Update (CAU) tool.

For more information about hardware requirements and how to remove, install, and/or update software on your client computers, see the *Prinergy 3 Client Computer Installation* guide (731-00755A).

Updating Workshop Software using PCI

When a newer version of Prinergy has been installed on the server, the Prinergy Workshop and other software on all client computers must be updated.

When you start Prinergy Workshop and try to log in after a server software update, the login software will note that the Prinergy software version on the client computer is different from the version on the Prinergy server. A dialog box directs you to synchronize the client computer with the Prinergy server before you can use Workshop. When you choose to synchronize, the Prinergy Client Installer software starts and guides you through the update.

During the update, you do not have to select what to install. The installer software will automatically install updates of the Prinergy Workshop software that is already installed on the client computer.

To add or remove software components on your client computer, you must re-run the installer software manually. See the *Prinergy 3 Client Computer Installation* guide for the procedures.

Note: If you have other software opened on your client computer, such as Virtual Proofing software or Preps Workshop edition, close the software before updating the client computer.



To update Prinergy software on a Macintosh or Windows client computer:

1. Start Workshop after updating all of your servers and render stations.

   The software version number in the Workshop version field is different from the number in the Prinergy server version field.

2. Click **Login**.

3. In the Synchronize Workshop dialog box, click **Yes**. (If you click **No**, you cannot log in to Workshop.)

   If you are using a Macintosh, in the Authentication dialog box, click the **lock** icon and type the Administrator password. Click **OK**.

4. The Workshop installer software opens. Follow the instructions in the installer software to update the client computer software.

   The Workshop Install Complete dialog box appears when the installation is complete.

5. Click **Done** to quit the installer and to start the Workshop software.

Note: Since the Workshop client is installed on all Prinergy servers, you must also update Workshop on each server and render station.

3 Completing the Upgrade

Advising the Response Center after the Upgrade 14

Advising the Response Center after the Upgrade

After completing the upgrade, please advise the Response Center that Prinergy 3.1 is now running on your system. You can do this in one of two ways, depending on whether or not you are an eCentral user.

If you are a registered eCentral user:

1. Log in to eCentral (*http://ecentral.creo.com)*.
2. Click **Self-Support > Downloads**. On the Downloads page, under **Guided Upgrades**, click **Prinergy 3.1**.
3. At the top of the Prinergy Upgrades page, click **Request Support**.
4. On the Request Support page, click **View/Upgrade Request**.
5. In the **Request ID** box, type the **Service Request ID** that you were assigned when you initiated the call. Click **List Requests**.
6. On the left side of the page, click **Add Notes** and confirm that you have successfully upgraded your Prinergy system. Indicate the specific Prinergy version that you are now running, for example, Prinergy 3.1.0.2. Include any feedback on your Prinergy 3.1 upgrade experience.

If you are not a registered eCentral user:

1. Call the Response Center.
2. Inform your Response Center representative that you have successfully upgraded your Prinergy system. Indicate the specific Prinergy version that you are now running, for example, Prinergy 3.1.0.2.

A

Troubleshooting Tips

Common Upgrade Problems 16

Common Upgrade Problems

This chapter lists common problems that you may encounter during the upgrade, and their solutions.

There are no known problems at this time.

B

Reverting to a Previous Version

Overview 18
Reverting on Servers and Render Stations.....18
Reverting on Client Computers 18

Overview

If you need to revert from Prinergy 3.1 to 3.0.3.y, you must contact the Response Center for assistance with reverting servers and render stations.

Then you can reinstate the old version of Workshop on your client computers with the Prinergy Client Installer (PCI), or, if using a Mac client computer with OS 9 with the Client Auto Update (CAU) utility.



Important: Unless otherwise indicated, this chapter assumes that your Prinergy system was at 3.0.3.y before the Prinergy 3.1 upgrade. If your system was not at 3.0.3.y before the Prinergy 3.1 upgrade, do not proceed with the client machine rollback yourself. Instead, call the Response Center for assistance.

Note: As of Prinergy 3.1.0.2, the hot folder configuration is stored in the database instead of in the registry. If a Prinergy 3.1.0.2 or later system is rolled back after running for a period of time, there is no mechanism to put any hot folders created in 3.1.0.2 or later back into the registry. This means that the hot folders created in 3.1.0.2 or later will disappear if you roll back to 3.1.0.1 or earlier.

Reverting on Servers and Render Stations

To uninstall Prinergy 3.1 from your servers and render stations and revert to your previous Prinergy version, contact the Response Center. Do not attempt to perform the procedure yourself.

A Response Center representative will remotely roll your servers and render stations back to your previous Prinergy version.

Reverting on Client Computers

Once a Response Center representative has returned your servers and render stations to your previous version of Prinergy, you must do one of the following for each Workshop client:

- Use the Prinergy Client Installer (PCI) to synchronize the Prinergy Workshop client software to the same version as the server. Click to open Workshop at the login dialog and click **Yes** to synchronize.
- If the client computer is running Mac OS 9 use the Client Auto-Updater (CAU). Click to open Workshop at the login dialog then click **Update** and **Finish Installation**.

Glossary

Adobe Acrobat	Desktop software that lets you create and edit documents in Adobe's Portable Document Format (PDF).
Adobe Extreme	A high-end, production-printing architecture that provides some of the core technology for Prinergy. This includes support for PDF and Portable Job Ticket Format (PJTF) and an underlying communications structure. Adobe Extreme components include JTPs (Job Ticket Processors) and the Extreme Coordinator (supra.exe).
back up	The act of saving a copy of a complete disk partition, file system, or portion of a file system directory structure for the purpose of disaster recovery; for example, in the event of a disk crash.
Basic Backup	The default backup option for Prinergy. Through Oracle Backup Manager, it provides a means of performing scheduled backups of your Prinergy database onto a local disk. It does not provide a means of backing up system drives.
CAU (Client Auto Update) Utility	A utility that enables Prinergy Workshop client machines to detect when a newer version of the Workshop client software is available on the Prinergy primary server and to update to the newer version. As of Prinergy 3.1, used only to install or update Workshop on Macintosh computers that use Mac OS 9.
client computer	A computer that Prinergy Workshop runs on. Workshop is the main user interface for Prinergy.
eCentral	A web-based service that provides access for registered users to software downloads, online support, and other Creo product information.
InSite	A web portal into the printer's production workflow. InSite provides end customers (print buyers) with secure and controlled access to their jobs. Using InSite, customers can upload and download files; remotely proof pages; annotate, request changes for, and approve PDF files; and view transaction history and job status information.

job	The unit used to organize work. A job typically, but not necessarily, corresponds to all the components of one publication. When you create a job, Prinergy creates a job folder and database entries for tracking the job.
job ticket	In Adobe Extreme, a collection of information related to one or more processing steps that must be carried out in Prinergy. It includes a map or route that specifies which JTPs to go to and in what order. It can also include information about which files to process, processing options, destinations, and imposition plans.
JTP (Job Ticket Processor)	Software that performs a specific processing step to help process an Adobe Extreme job ticket. JTPs are configured using Prinergy Administrator.
minor update	A Prinergy software update characterized by the four-digit version number a.b.x.y, where a is the major software release, b is the minor release, x is the major update, and y is the minor update. y increases numerically for each minor update. For example, 3.1.0.1 and 3.1.0.2 are both minor updates to Prinergy 3.1.
Oracle Backup Manager	Software used to configure and schedule backups of the Oracle database to a local disk. It is included with the Prinergy system.
Oracle database	The database that stores Prinergy job information. It contains all Prinergy file information, including file attributes and the history log; it does not store any content. Located on the primary server; there is only one Oracle database per Prinergy system.
Prinergy Client Installer (PCI)	A utility that enables Prinergy Workshop client machines to detect when a newer version of the Workshop client software is available on the Prinergy primary server and to update to the newer version.
PDF (Portable Document Format)	A reliable file format for storing line art, images, and text (including all required fonts) for pages.
PPU (Prinergy Patch Utility)	A command-line utility used to install Prinergy software updates. It can also remove or get information about installed updates.
PreCheck.exe	The Prinergy Pre-Installation Requirement Check software (PreCheck.exe) alerts the customer to potential conflicts that they should take care of before trying to apply the upgrade.

primary server	The main server machine in a Prinergy system. It contains all Prinergy server components, including the Oracle database. The primary server coordinates requests from Prinergy Workshop and maintains the database. There is only one primary server in a Prinergy system.
Prinergy Administrator	Software that serves as the Prinergy system administration user interface. Prinergy Administrator is used to configure JTPs, add and remove servers, start and stop the Prinergy server, and monitor the system. It is automatically installed on each server in a Prinergy system. Some tasks must be done in Prinergy Administrator on the primary server.
Prinergy Online Backup	The Prinergy Online Backup option provides a means of performing online backups of your Prinergy system onto disk and media. This means your system is backed up while Prinergy is still operating; the system can continue to be used as normal and the backup is not affected by open files. This option includes Oracle Backup Manager and Prinergy Backup software.
Prinergy Workshop	Main client software in a Prinergy system. It is the main user interface to the system, enabling Prinergy operators to create, edit, and destroy jobs and process plans. It is Java software that executes on either Macintosh or Windows.
Print Console	Stand-alone device control software that connects workflow software to the output device.
PUpdate.exe	The **PUpdate.exe** software is used for upgrading Prinergy and applying major and minor updates.
render station	A secondary server that is connected to an output device. It is generally not used to store jobs or execute other types of JTPs. Instead, it is reserved for rendering files for output.
secondary server	Any server in a Prinergy system that is not the primary server. That is, it is executing Prinergy server software but does not store the Oracle database. Secondary servers can execute some JTPs to facilitate distributed processing. A Prinergy system can include multiple secondary servers.

Index

C

checking eCentral, 4
checking the version number of upgrade files, 5
client computers
  upgrading, 10
common upgrade problems, 16
copying upgrade files from DVD, 4

G

glossary, 19

J

JTPs
  verifying status, 8

P

PreCheck software, 6
Prinergy Update Utility (PUpdate), 6
Prinergy Upgrade DVD contents, 5

R

Response Center
  advising after the upgrade, 14
reverting to a previous Prinergy version
  client computers, 18
  Mac OS 9 client computers, 18
  servers and render stations, 18

S

servers
  upgrading, 6
Synchronize Workshop dialog box, 11

T

troubleshooting, 15

U

Updates folder, 4
updating
  Workshop on Mac OS 9 client computers, 10
  Workshop software, 10
upgrading
  before the upgrade, 1
  files required, 5
  Workshop clients, 10

V

verifying JTPs, 8
Virtual Proofing software on the client computer, 11

W

Workshop updating, 10

www.creo.com | creo™