Upgrading existing Prinergy customers to version 4.0.x
What information do we need? Version 1.5 – May 2008

STEP 1 – Run the EAMER Precheck utility

Ask the customer to run the **EAMER Precheck utility** for version Prinergy 4 that can be downloaded from eCentral (customers) OR you can also send this tool available on the Kodak TechPlanet:

http://techplanet.creo.com/software_solutions/workflow_software/prinergy/nav/v4-0_connect/downloads.htm

This Precheck utility has to run on EVERY Prinergy servers that needs to be upgraded to version 4. The "ReadMe.txt" file included in this tool explains the customer on how to save the generated report into a text file. Next this report(s) need to be sent to the relevant DSC/Inside sales contact person.

Warning: Customer with archived jobs created BEFORE Prinergy 2.1.x should be aware of the following limitation:
http://techplanet.creo.com/software_solutions/workflow_software/prinergy/content/troubleshooting/pgy00021.htm

STEP 2 - SOFTWARE VERSIONS

STEP 2 can be skipped;

These parameters will now be automatically verified by the EAMER Precheck utility, so there's NO need anymore to verify this manually!

- What version of Prinergy is the customer using today?

⇨ ***This info will help you to order the correct "Prinergy Upgrade kit" explained on page 3 of the "Prinergy 4 Help sheet for Inside sales EMEA"***

- Verify whether the customer is running EPM+ together with Prinergy.

⇨ ***More details on the EPM+ implications for Prinergy 4 can be found on page 8 of the "Prinergy 4 Help sheet for Inside sales EMEA"***

STEP 3 – HARDWARE REQUIREMENTS

STEP 3 can be skipped;

These parameters will now be automatically verified by the EAMER Precheck utility, so there's NO need anymore to verify this manually!

- Verify the minimum RAM memory needed for Prinergy 4:
  - Primary: 4 GB
  - Secondary: 4GB
  - Render: 2GB (3 GB is recommended for improved performance for 8Up/VLF size devices)

⇨ ***If additional RAM needs to be ordered go to page "3-4 of the "Prinergy 4 Help sheet for Inside sales EMEA" for more details.***

- Verify the hard disk capacity needs for Prinergy 4:
  - A 16GB system partition is the minimum requirement for Prinergy version 4

⇨ ***If additional disks needs to be ordered go to page 5 of the "Prinergy 4 Help sheet for Inside sales EMEA" for more details***

- Verify if the DELL server is supported for Prinergy 4:

The following servers are supported:
  - Dell® OptiPlex™ workstation GX270 (with Intel® hyper-threading), GX280, GX620, and later
  - Performance PE700, PE800, PE830, and later
  - Premium PE2800, PE2900, and later The Dell PE2600 is only supported as a secondary/render with Prinergy 4

Older servers are NOT supported!

⇨ ***If new servers needs to be ordered go to page 6 of the "Prinergy 4 Help sheet for Inside sales EMEA" for more details***

STEP 4 – WINDOWS 2003 UPGRADES

These parameters will not be verified by the EAMER Precheck utility, therefore this information needs to be requested from the customer! Note that Prinergy 4 will ONLY be supported on W2K3/XP in EAMER. Therefore we have to make sure that the customer buys the necessary license key BEFORE updating to version 4!

- Verify whether the customer has a W2K3 license for each of the DELL servers that will be upgraded to Prinergy 4.
  - Look at the Dell-Microsoft sticker on the side of the server that indicates whether the server is licensed for Windows 2003 R2 or XP
  - If that doesn't work go to www.dell.com and click on Support and then Technical Support) Enter the tag number (the serial number) on the Dell support page to determine which o/s version the unit was shipped with. The serial number is printed on top on the server and there is a larger sticker on the rear of the server.

⇨ ***If additional licenses need to be ordered go to page 7-8 of the "Prinergy 4 Help sheet for Inside sales EMEA" for more details.***

STEP 5 – OUTPUT DEVICE COMPATIBILITY

These parameters will not be verified by the EAMER Precheck utility, therefore this information needs to be requested from the customer!

- Collect what output devices the customer is currently using (e.g. Lotem Quantum 800, Trendsetter VLF MPE,…)
- Ask the customer the version of the device control software used to drive the output device:
  - **Print Console**: see spreadsheet on Techplanet, Prinergy 4.0 connectivity page http://techplanet.creo.com/software_solutions/workflow_software/prinergy/content/docs/v4-0/WinVersSupportforOutputDevices.xls)
  - **XPO**
    Minimum version 3.1.55 for any Quantum device (Magnus 800, Magnus 400 Quantum and Lotem Quantum)
  - **CS Xpose**
    This software is NOT supported so has to move to another platform that remains on Windows 2000.

⇨ ***If the customer needs to upgrade their device control software (and therefore the controlled release of the output device) in order to be compatible with W2K3/XP and Prinergy 4, get in contact with the local installation manager in order to plan this output device upgrade as part of the Prinergy 4 migration.***

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