Kodak Graphic Communications Canada Company
3700 Gilmore Way
Burnaby, B.C., Canada
V5G 4M1
Tel: 1.604.451.2700
Fax: 1.604.437.9891

Request support: http://graphics.kodak.com
ecentral.graphics.kodak.com

Internal: 734-00610A-EN Rev E
Release date: 22 May 2008

Technical Bulletin

InSite Client Configuration

Overview

The Kodak® InSite™ family of products use Apple® Macintosh® and Microsoft® Windows® client computers to connect over the Internet to servers running InSite software. This document describes the supported configurations for workstation computers that will be used to access the InSite software.

This document applies to the following versions of the InSite family of products:

Product	Applicable Software Version
Kodak InSite Prepress Portal	5.0, 5.5
Kodak InSite Storefront	5.0, 5.5
Kodak InSite Creative Workflow	3.1
Kodak InSite Asset Library	3.1
Kodak InSite Variable Data Print	3.1
Kodak Matchprint® Virtual	5.1
Kodak PressProof™	5.0, 5.5

If you are connecting to older versions of any of the above software, refer to the previous revisions of this document.

Determining Your Workstation Configuration

To find the details of your current workstation configuration, click **System Diagnostics** on the Login page of the InSite software. The system checks your workstation's operating system, Web browser, Sun™ Java™ and JavaScript settings, speed of network connection, and proxy settings. It also tests your Smart Review connection, and your upload and download connections.

Internet Connection

Your Internet connection must meet the following requirements:

- Has a high-speed connection of at least 64 kilobits per second (Kbps)
- Provides access to the InSite or PressProof server on ports 80 and 443, and does not analyze traffic on port 443
- Does not block .jar or .jnlp files

Ideal Workstation Hardware Configurations

The following tables describe the recommended hardware configurations for computers running a Mac OS® or Windows operating system.

For information on setting up your InSite system for color-accurate viewing, see the *Matchprint Virtual Release Notes* at http://graphics.kodak.com/matchprintvirtual/.

Recommended Mac Computer Configuration	
Display Resolution	1024 x 768 or higher If your display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features.
Memory	• 1 GB of RAM • 2 GB of RAM for PressProof software If you use multiple monitors with PressProof, then 4 GB is recommended.
Central Processing Unit (CPU)	Apple iMac® computer, Apple Mac Pro computer, or Apple Mac mini computer (with an Intel® Core™ Duo processor)

Recommended Windows Computer Configuration	
Display Resolution	1024 x 768 or higher If your display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features.
Memory	1 GB of RAM If you run other software at the same time, more memory will be needed.

Supported Operating Systems, Java, and Web Browsers

The following tables describe the operating systems, Java versions, and Web browsers that are supported by each product in the InSite family. The first and second tables describe the supported configurations when you connect through a Web browser on a Mac or Windows workstation. The third table describes what Mac and Windows operating systems are supported when you connect through the Kodak InSite Desktop software.

Mac Workstations—Supported Configurations for Web Browser Connections								
Operating System	**Java VM**	**Web Browser**	**InSite product**					
			Prepress Portal	**Storefront**	**Creative Workflow, Asset Library**	**Variable Data Print**	**Matchprint Virtual**	**PressProof**
Mac OS 10.5	Java 1.5 or later for Mac	Apple Safari™ 3.x	✓	✓	✓	✓	✓	✓
		Mozilla® Firefox® 2.x	✓	✓	✗	✗	✓	✓
Mac OS 10.4.11	Java 1.5 or later for Mac	Safari 3.x	✓	✓	✓	✓	✓	✓
		Firefox 2.x	✓	✓	✗	✗	✓	✓
Mac OS 10.4.6 to 10.4.10	Java 1.5 or 1.4.2 for Mac **Note:** No scripted proxy support with Java 1.4.2 for Mac.	Safari 3.x	✓	✓	✓	✓	✓	✓
		Firefox 2.x	✓	✓	✗	✗	✓	✓
Mac OS 10.4.3 to 10.4.5	Java 1.5 or 1.4.2 for Mac **Note:** No scripted proxy support with Java 1.4.2 for Mac.	Safari 2.x	✓	✗	✓	✗	✓*	✓
Mac OS 10.3.9	Java 1.4.2 for Mac	Safari 2.x	✓	✗	✓	✗	✗	✗

* Except when the Mac computer has an Intel processor

Important: On a Mac computer with Safari software, you must allow files to open after downloading. In the Safari software, select **Preferences**. On the **General** tab, select **Open "safe" files after downloading**.

Windows Workstations—Supported Configurations for Web Browser Connections						
Operating System	**Java VM**	**Web Browser**	**InSite product**			
			Prepress Portal	**Storefront**	**Creative Workflow, Asset Library**	**Variable Data Print**
Windows 2003	Sun Java 1.6 or 1.5	Internet Explorer® 7.x or 6.x	✓	✓	✓	✓
		Firefox 2.x	✓	✓	✗	✗
Windows Vista™	Sun Java 1.6 or 1.5	Internet Explorer 7.x	✓	✓	✓	✓
		Firefox 2.x	✓	✓	✗	✗
Windows XP	Sun Java 1.6, 1.5, or 1.4.2	Internet Explorer 7.x or 6.x	✓	✓	✓	✓
		Firefox 2.x	✓	✓	✗	✗
Windows 2000	Sun Java 1.6, 1.5, or 1.4.2	Internet Explorer 6.x or 5.x	✓	✓	✓	✓
		Firefox 2.x	✓	✓	✗	✗

Note: Matchprint Virtual and PressProof are not supported on Windows workstations.

InSite Desktop (Creative Workflow and Asset Library Only)—Supported Operating Systems	
Mac Operating Systems	**Windows Operating Systems**
Mac OS 10.5	Windows 2003
Mac OS 10.4.x	Windows Vista
	Windows XP with Service Pack 2

Unsupported Operating Systems, Java, and Web Browsers

The InSite software does not work with the following configurations:

- Microsoft Java software (Please upgrade to Sun Java software.)
- IBM Java software
- Windows ME or 9x operating systems
- Mac OS 10.4.2 or earlier
- Mac OS 10.3.8 or earlier
- Mac OS 9
- Netscape Navigator software
- Internet Explorer browsers on Mac computers

Proxy Server Support

The InSite software works with proxy servers using the CERN protocol.

Proxy Server Requirements

The proxy server must meet the following requirements:

- Supports both http and https client requests on a single port
- Has access to the InSite or PressProof server on ports 80 and 443
- Does not analyze traffic on port 443
- Does not block .cab, .jar, or .jnlp files

Client Requirements

To connect to the proxy server, client computers must meet the following requirements:

- The proxy server IP address must be manually set.
- On a Mac computer, the proxy server IP address must be entered separately for http and https.
- Automatic proxy detection must be disabled.

Note: Scripted proxy configuration is supported on Windows computers with the Internet Explorer browser and Java software 1.5 or later, and Mac computers with Safari software and Apple Java software 1.5 or later.

Supported Authentication Schemes

The following table describes the authentication schemes that are supported.

Authentication Scheme	Prepress Portal/ Storefront	Creative Workflow/ Asset Library		
	Web Browser (Mac or Windows)	Web Browser (Mac or Windows)	InSite Desktop for Mac	InSite Desktop for Windows
Bypass	✗	✓	✓	✓
Unauthenticated	✓	✓	✓*	✓
Basic	✓	✓	✓*	✓
NTLM	✓	✓	✓*#	✓
Microsoft Kerberos	✗	✗	✗	✗

* When using unauthenticated, basic, or NTLM authentication, you can log on to Desktop for Mac and perform task management, but you cannot upload files, download files, or open files in Smart Review. (Uploading, downloading, and Smart Review works in Desktop for Windows.)

NTLM authentication works with Desktop for Windows 3.0.5, Desktop for Windows 3.1, and Desktop for Mac 3.1; it does not work with Desktop for Mac 3.0.5.

InDesign Software Requirements (Creative Workflow and Asset Library Only)

To use the **Make viewable in Smart Review** option when uploading an Adobe® InDesign® element using Desktop, you must have one of the following InDesign Creative Suite® software versions installed on a Mac computer:

- Creative Suite CS2
- Creative Suite CS3

About Kodak Graphic Communications Group (GCG)

© Kodak, 2008. All rights reserved. Kodak, Creo, InSite, Matchprint, and PressProof are trademarks of Kodak. Adobe, Acrobat, Adobe Illustrator, Distiller, Photoshop, PostScript, and PageMaker are trademarks of Adobe Systems Incorporated. Apple, AppleShare, AppleTalk, iMac, ImageWriter, LaserWriter, Mac OS, Power Macintosh, and TrueType are registered trademarks of Apple Computer, Inc. Macintosh is a trademark of Apple Computer, Inc., registered in the U.S.A. and other countries. PANTONE, Hexachrome, PANTONE Hexachrome, and PANTONE MATCHING SYSTEM are the property of Pantone, Inc. PEARL, PEARLsetter, PEARLhdp, PEARLdry, and PEARLgold are registered trademarks of Presstek, Inc. XEROX is a trademark of XEROX CORPORATION.

Technical data subject to change without notice.